

Redefining Your Council – Adult and Health Portfolio as at June 2016

| | | |
|---|---|---|
| Progs. | <ul style="list-style-type: none"> • Adult Social Care Strategy & market development – preventing & reducing care needs by promoting independence • Integration with health – implementing joined-up working practices and initiatives with health • Public Health Outcomes – working with key stakeholders to establish how to allocate the current budget • Care Act Implementation – implementing the changes needed for the next stage of the Care Act • Direct Services Provision – developing different ways of delivering services | |
| Benefits to be delivered | <ul style="list-style-type: none"> • Promoting independence and preventing, reducing and delaying the need for care and support (including providing information and advice to encourage people to look after themselves and each other) • Better and more joined-up working with partners (e.g. health) to improve outcomes for service users • More efficient, flexible and mobile staff by using technology to maximise staff time and help manage demand • Providing services that are creative, sustainable, value for money and legally compliant | |
| Key achievements in last 3 months | | Expected delivery over next 3 months |
| <ul style="list-style-type: none"> • Positive feedback from a recent peer review that reported the vision for the future of adult social care is widely understood and being delivered in practice. • A Development Programme for Team Managers has been co-produced with managers across the department to support the management of the Adult Social Care Strategy and new ways of working. • A new and improved ‘Nottinghamshire Help Yourself’ website, an online directory of support available in Nottinghamshire has recently been re-launched with better searching facility to help resolve queries as early as possible using local resources. • District plans have been completed in each area to respond to the challenges of increased demands and pressures in front line teams. These plans include the roll out of social care clinics and scheduling. • A range of tools to support staff in new ways of working has been developed including a practical toolkit on setting up social care clinics and a draft profile to guide staff to choose the most appropriate and proportionate method of assessment. • The online carer’s assessment has gone live for public use at the front end and offers a more convenient, flexible and efficient way of accessing services. • April Adult Social Care and Health (ASCH) Committee has approved the Council to sign the Mid-Nottinghamshire “Better | | <ul style="list-style-type: none"> • Team Manager training launched in September and to roll out over the next 6 months. • New performance dashboards for team managers to measure the outcomes of their teams. • Clinics will be rolled out to all district teams for assessments and reviews and the criteria for clinics will be extended further. Other partners including the voluntary and community sector to be invited to take part in the clinics to find a wider range of support. • The scheduling of appointments pilot is being rolled out to all older adults occupational and social work teams and will be completed by the Autumn of 2016. • Review of support plan and practice of support planning to improve outcomes, promote independence and manage demand through offering a wider range of support. • Project launched to improve the resolution of queries from existing customers using social care. Currently queries get sent out from the customer services centre to the district teams for their attention. The project will aim to resolve 20% of these queries at the front end, which will reduce the work load of district social care teams and provide a speedier resolution to the customer’s query. • On-line carer’s assessment will be rolled out to all teams and the online review of carer’s needs will also go live. • • Agreed plan for joined up teams with health and social care in South |

Together” Alliance Agreement and to become a Full Member of the Alliance. A few late changes to the Agreement mean that a Deed of Variation is required before NCC can sign it. Discussions have continued to develop the models of integration with Health partners in Bassetlaw and South Nottinghamshire.

- More co-located hospital discharge team arrangements have maintained minimal delayed transfers of care, which has kept those delays attributable to social care below the national average.
- “Reduction in residential admissions” has been chosen as one of the seven outcome targets for 2016/17, for all Mid-Notts “Better Together” partners to achieve together. The County Council will lead this work.
- The Department was successful in achieving a research bid worth £20k from the Local Government Association, to evaluate the benefits and impact of having a social care worker within integrated care teams.
- Initial work has commenced to develop the Sustainable Transformation Plan across Health and Social Care partners in Nottinghamshire (Mid and South Nottinghamshire) and South Yorkshire (Bassetlaw with four other metropolitan areas from South Yorkshire).
- A campaign has been launched with health partners, to raise the profile of the new social care offer based on the shared principle of keeping people independent and promoting self-care.
- A full analysis of the revised statutory guidance to the Care Act 2014 found that majority of the changes within the revised guidance are not of major significance, but where there are more significant changes (e.g. the principal social worker role) action has been taken.
- Public Health completed soft market testing and extensive stakeholder consultation for provision of 0-19 integrated Healthy Child Programme and Public Health Nursing Service.
- A stakeholder engagement group (including CCGs and Public Health England) has been set up.
- A multi-partner Steering Group (including young people) worked to develop an implementation and commissioning plan for the Young People’s Health Strategy.

Nottinghamshire, following from an evaluation suggesting that the remit of the teams should be expanded across all GP practices.

- An evaluation of the benefits and impact of closer alignment across Occupational Therapy services, Intermediate Care / Reablement and referral management across health and social care.
- There will be further development of the integration partnerships with health being discussed in Bassetlaw and Rushcliffe.
- Work will have commenced with Mid-Nottinghamshire partners to develop the plan to meet the outcomes target for “reducing residential care admissions”.
- Completion of policy review and staff guidance in relation to Delayed Transfers of Care.
- Further roll-out of the campaign with key health partners to enable them to understand what the Adult Social Care strategy means for them in practice and the role that partners can play. This will include targeted letters to health professionals who recommend a care home before a social care assessment.
- Completion of the Sustainable Transformation Plans with partners for Nottinghamshire and South Yorkshire (Bassetlaw element) – due 30.6.16 with NHS England.
- Commence the procurement process for the 0-19 Healthy Child Programme and Public Health Nursing Service.
- Agree with partners a prioritisation framework for future allocation of public health budget.

Key risks to delivery

- Managing demand for services when there are increasing pressures from rising demographics and increased responsibilities from legislation.
- Maintaining service quality as much as possible in the face of falling budgets and the continued need to find savings.
- Maintaining care provision in the face of increased costs and problems with staff recruitment and retention.
- Enabling alternatives to paid support through the development of community based support in order to reduce demand.