Planned Action	Officer responsible	Target date for completion	Progress status
1. **Risk management:** agree and implement a revised approach to risk management for the Council.	Group Manager – Internal Audit & Risk Management	Sept 2024	In progress
Progress has continued to be made with assistance from Zurich until a permanent internal resource can be recruited. The departmental and corporate risk registers have been revised and updated during the year and work continues to continually refresh them. A new corporate reporting format has been agreed with CLT and the new risk management framework has been developed to reflect the agreed changes. A Risk Management Update report will be presented to the Governance & Ethics Committee to highlight progress against the risk management approach after endorsement by CLT.			
2. **Data quality in Mosaic:** greater priority given to addressing issues highlighted by routine reporting.	Corporate Director – Adults Social Care and Public Health	Sept 2024	In progress
The departments approach to data quality continues to be aligned to the requirements set out in the Care Data Matters: a roadmap for better data for adult social care which was first published by the DHSC in February 2023, and updated in December 2023. This guidance introduced a mandatory quarterly submission of our Client Level Data (CLD) for social care activity and support which commenced in July 2023, and from the new financial year will replace the Short and Long Term (SALT) national return. Since the last report the DHSC has developed a draft CLD dashboard, which highlights and support the department in understanding where to focus data quality improvements following the quarterly data submission. The risk levels remain very high and to mitigate this the department continues to develop a Data Quality Framework to address the data gaps and improve reporting and a dedicated data working group provides the governance for the data quality framework and planned activity. Project resource has been secured for the next six months to support and progress this work.			

Planned Action	Officer responsible	Target date for completion	Progress status
3. **Special Educational Needs and Disabilities:** addressing improvement areas highlighted by the Ofsted/CQC inspection.	Corporate Director – Children and Families	March 2025	In progress
The department continues to work with partners to respond to the Ofsted/CQC inspection findings published in June 2023. This work will ensure that focussed activity leads to improvement in children's experiences and outcomes, the local area partnership has developed and is implementing a priority action plan, which is tracked through an Improvement Board. Progress is additionally scrutinised as a standing item at Children and Families Select Committee and through monitoring from the Department for Education and NHS England.			
4. **Childrens Social Care Reform:** addressing changes required following the reform guidance.	Corporate Director – Children and Families	March 2025	In progress
The department continues to progress work to assess the impact of the guidance published by the Department for Education to support the *stable homes, built on love* strategy across each of the 'pillars'. This work will continue over the next twelve months through the Local Safeguarding Children Partnership arrangements. This will include the development and implementation of new models of service delivery as required through the Safeguarding, Inclusion and Support programme.			