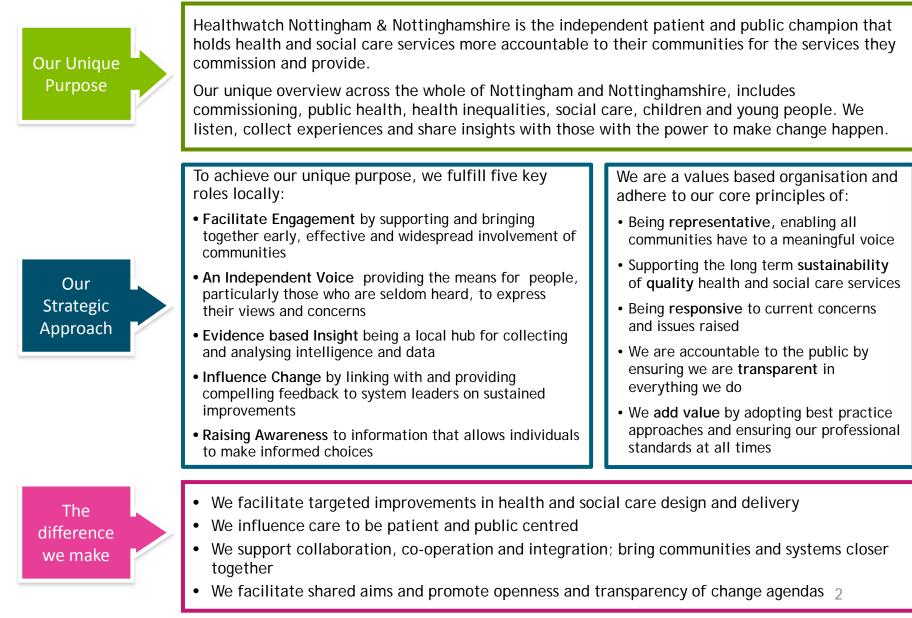


Health Scrutiny July 2019

#### healthwatch Nottingham & Nottinghamshire



# Key aims of Healthwatch Nottingham and Nottinghamshire are:

- 1. Making the views and experiences of members of the general public known to health and social care providers;
- 2. Enabling local people to have a voice in the development, delivery and equality of access to local health and social care services and facilities;
- 3. The promotion of high standards by health and social care providers
- 4. Providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and care services and facilities
- 5. Hold commissioners and service providers to account



## A reminder of why Healthwatch was formed in 2012 and still remains essential

- Healthwatch was created in 2013 under the Health and Social Care Act 2012 to ensure service users are at the heart of health and social care delivery.
- This Act stipulates that local Healthwatch must be independent organisations that are not-for-profits and for run community benefit only.
- They were set up specifically to support the stated intention of increasing patient and public centred care, generating world leading health outcomes, enhancing collaboration and co-operation between health and social care bodies.
- We are an effective, powerful, representative and independent local public and patient voice for all aspects of health and social care services within a community. The local Healthwatch bodies also act to support local views in influencing national policy and practice through Healthwatch England.



#### Our Priorities 2019-20

- 1. Priorities of frail elderly and mental health, introducing a focus on young people. Plan and carry out a project on each of these areas in 2019/20
  - Frail elderly support to manage at home
  - Mental health services for young people
- 2. Short focus
  - Domestic violence/sexual abuse survivors (Recommissioning)
  - Homeless access to primary care
  - Mental health and drug/alcohol use (Opportunity Nottingham)
  - Opticians



### Presentation will cover the following:

- Projects what we have completed and what are we working on.
- Activity what we are currently active in, what our volunteers are participating in.
- Impact what we are achieving and what difference is it making.



### Healthwatch Nottingham & Nottinghamshire Strategic aims 2019-21

**Strategic aims** 

1. Measure and demonstrate our impact to others

2. Extend our reach, representing our local communities, especially the seldom heard

3. Build a responsive and sustainable organisation recognised as a leader in best practice engagement

