

**4 January 2017**

**Agenda Item: 5**

## **REPORT OF THE DIRECTOR OF PUBLIC HEALTH NOTTINGHAMSHIRE MENTAL HEALTH CRISIS CONCORDAT**

### **Purpose of the Report**

1. The purpose of the report is to:
  - Provide the Health and Wellbeing Board (HWB) with an update on the local response to the implementation of the 'Mental Health Crisis Care Concordat, Improving outcomes for people experiencing mental health crisis care'.

### **Information and Advice**

2. The National Mental Health Crisis Care Concordat was published in February 2014. In April 2015, in response to this report, Nottinghamshire County Council worked collaboratively with all key stakeholders in signing up to a Crisis Concordat declaration and action plan.
3. The Crisis Concordat action plan was developed by a large number of partner organisations including the NHS, Police, Local Authorities and the voluntary sector.
4. The Crisis Concordat action plan is arranged around the key elements of a good mental health crisis care service and include:
  - Access to support before crisis point
  - Urgent and emergency access to crisis care
  - The right quality of treatment and care when in crisis
  - Recovery and staying well
  - Preventing future crises.
5. The Nottinghamshire Crisis Concordat Partnership Board was formed in October 2015. The main role of this board is to lead, support and oversee the sub-groups in working to implement the local Crisis Concordat action plan and is currently chaired by Paddy Tipping, Nottinghamshire Police and Crime Commissioner.
6. The action plan is currently being refreshed and updated during Q3 2016/17 ready for submission to the national team.
7. Links with:
  - the Health and Wellbeing strategic priority - Providing coordinated services for people with mental ill health
  - Nottinghamshire No Health without Mental Health Framework for Action 2014 -2017 priority - Ensuring effective support for those with mental health problems

- Nottinghamshire Suicide Prevention Framework for Action 2015 -2018 priority - Identify early those groups at high risk of suicide and self-harm and support effective interventions
- NHS Five Year Forward View (2014) - Helping patients get the right care, at the right time, in the right place.

8. Key areas within the concordat framework that have been achieved include:

<b>Action</b>	<b>What we Did</b>	<b>Local Impact</b>
To commission mental health awareness and suicide prevention training	Commissioned Harmless in the City and Kaleidoscope Plus in the county.	<ul style="list-style-type: none"> <li>• A range of front line workers trained in Mental Health First Aid and First Aid Lite from the police to library staff, voluntary sector and local authority.</li> <li>• Improved awareness and identification of mental health difficulties.</li> </ul>
To develop an engagement strategy to inform concordat work	Commissioned Healthwatch to undertake engagement with carers, veterans, students, the homeless and BME communities about their experiences of crisis services including access and barriers. Recommendations are being implemented through the Concordat Task and Finish Group.	<ul style="list-style-type: none"> <li>• Improved awareness of the needs of these groups</li> <li>• Access is being improved for these groups</li> </ul>
To review the use of s.136 suites to ensure individuals detained under the Mental Health Act are not being detained in police cells	Set up S136 Task and Finish Group to ensure effective partnership delivery of S136 including a health based place of safety at Millbrook and at Highbury. Secured capital funding to refurbish the places to make them more fit for purpose and robust.	<ul style="list-style-type: none"> <li>• No children detained in police cells as a place of safety.</li> <li>• Reduced adults detained in police custody to 0 between May and Aug 2016.</li> </ul>
To monitor and evaluate the performance and outcomes of the Street Triage Team pilot and make recommendations for future commissioning	Nottinghamshire Police and CCGs invested in a pilot Street Triage project (Police and Community Psychiatric Nurses responding to people in mental distress) which was evaluated and demonstrated a positive impact. It now receives	<ul style="list-style-type: none"> <li>• 87% reduction in use of police cells as a place of safety</li> <li>• No children detained in police cells as a place of safety</li> <li>• Rapid response available in operating hours</li> </ul>

	recurrent funding.	
To monitor and evaluate the outcomes of the 24/7 Enhanced Crisis Resolution and Home Treatment Team in the City and County South area on a quarterly basis	Supported Nottinghamshire Healthcare Trust to review their services, reduce beds and strengthen the community services.	<ul style="list-style-type: none"> <li>• Improved community services across south Nottinghamshire</li> <li>• Additional staff available to respond to people in crisis 24/7</li> <li>• Reduced number of people admitted to mental health beds</li> </ul>
To monitor and evaluate the outcomes from the Crisis House for Nottingham City and South County CCGs that was commissioned in 2014 and became operational in January 2015	As part of Nottinghamshire Healthcare Trust bed closure programme supported the development of a crisis house serving City and south county CCGs. Due to capacity it has also now been opened up to all county patients.	<ul style="list-style-type: none"> <li>• Alternative service to inpatient care available for people in mental distress across south Notts</li> <li>• Increased choice of services for people in crisis</li> </ul>
To analyse current Rapid Response Liaison Psychiatry (RRLP) activity Ensure there are adequate and effective levels of liaison psychiatry services across acute settings.	Increased investment in mental health liaison services across all Nottinghamshire acute hospitals. Established a mental health specific working group involving key stakeholders including NUH, East Midlands Ambulance Service, Nottinghamshire Police, local authority mental health representatives.	<ul style="list-style-type: none"> <li>• Improving the response to people in mental health distress who attend Emergency Departments or who have been admitted</li> <li>• Working together to reduce delays and blockages</li> </ul>
To monitor the development of a Mental Health Crisis response by the 111 Service 111 Service will be linked with the Crisis Team to ensure a detailed assessment of service users and to enable referral to alternative community services as appropriate.	A 111 mental health pilot has been established and extended to March 2017.	<ul style="list-style-type: none"> <li>• This allows 111 calls to be transferred to a mental health professional</li> <li>• This extended pilot is currently being analysed</li> </ul>

9. Other actions being addressed by the Concordat partners include:  
Mental Health Conveyance

## **Statutory and Policy Implications**

10. This report has been compiled after consideration of implications in respect of crime and disorder, finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, sustainability and the environment and ways of working and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

## **RECOMMENDATION**

The HWB are asked to:

- 1) Note the content of the report and the progress made to date.

**Clare Fox**  
**Interim Head of Mental Health Commissioning – Nottingham City CCG**

## **Constitutional Comments ([SG 15/12/2016)**

11. Because the report is for noting only, no Constitutional Comments are required.

## **Financial Comments (DG 20/12/2016)**

12. This report is for note only, there are no financial implications

## **Background Papers and Published Documents**

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

- [Mental Health Crisis Care Concordat](#)  
Paper to Health and Wellbeing Board December 2014
- [‘Closing the gap: priorities for essential change in mental health. \(HM Government, January 2014\)](#)
- [Valuing mental health equally with physical health or “Parity of Esteem”](#)  
NHS England
- Mental Health Crisis Care Concordat - Improving outcomes for people
- [Experiencing mental health crisis. \(Department of Health February, 2014\)](#)
- [Experiences and views on seeking support during a mental health crisis: engagement activity report](#)

Healthwatch Nottingham and Healthwatch Nottinghamshire, commissioned by NHS Nottingham City CCG

**Electoral Division(s) and Member(s) Affected**

- 'All'

See items in Chair's report:

- 18. [Children and young people's mental health: time to deliver](#)
- 20. [Best practice for perinatal mental health care: the economic case](#)
- 21. [Improving mental health care](#)
- 38. [Producing a joint strategic needs assessment for mental health](#)
- 39. [Monitoring the Mental Health Act](#)
- 62. [Added value: Mental health as a workplace asset 2016](#)