

11<sup>th</sup> November 2019

**Agenda Item: 8**

## **REPORT OF THE CORPORATE DIRECTOR, ADULT SOCIAL CARE AND HEALTH**

### **DEVELOPMENT OF A DEPARTMENTAL APPROACH TO CO-PRODUCTION**

#### **Purpose of the Report**

1. The report informs the Committee of the work in progress to develop a departmental approach to co-production.
2. The report also seeks approval of the approach to develop a shared vision and methodology for co-production.

#### **Information**

3. In recent years, the term co-production has been used to describe the way professionals within adult social care work alongside the community - taking into account the experiences, knowledge and strengths of the people to design, build and improve services at both an individual and strategic level.
4. The Care Act Guidance (2014) describes co-production as when individuals or groups of people get together to influence the way that services are designed, commissioned and delivered.
5. The Think Local Act Personal (TLAP) National Co-production Advisory Group states that: 'Co-production is not just a word, it is not just a concept, it is a meeting of minds coming together to find shared solutions. In practice, co-production involves people who use services being consulted, included and working together from the start to the end of any project that affects them. When co-production works best, people who use services and carers are valued by organisations as equal partners, can share power and have influence over decisions made'<sup>1</sup>
6. An example of how co-production has supported the work of the Council is the invaluable work undertaken by "Experts by Experience" in Home Based Care Services. Here a number

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<sup>1</sup> Think Local Act Personal (2011) Making it real: Marking progress towards personalised, community based support, London: TLAP

of people who use services and carers designed their vision of good homecare in Nottinghamshire. They help select providers in the tender process and are now involved in quality monitoring of service provision.

7. As part of the Department's celebration of the Social Care Institute for Excellence (SCIE) Co-production Week (1<sup>st</sup> – 5<sup>th</sup> July 2019), a workshop brought together representatives from the Committee, the current user engagement groups<sup>2</sup> supporting the commissioning of adult services, and departmental colleagues. The purpose of the workshop was to share experiences, think about co-production and how more people could be helped to understand what this is and work in this way. The workshop highlighted that there are discrepancies between understanding of co-production and individual experiences of working with Adult Social Care.
8. The next steps are a two stage process:
  - to develop a broad approach for taking co-production forward informed by a facilitated "thinkpiece" session with Committee Members, Senior Leadership Team, broad representation from Adult Social Care managers and key officers involved. This work will be completed by the end of January 2020.
  - to then engage and involve a far wider group including people, their carers, Members and professionals to develop a shared vision of co-production and mechanisms to support it.
9. This work builds upon the findings of the Adult Social Care Peer Review March 2018 where the Department received positive feedback about the involvement of service users and carers in designing and commissioning services and saw this as an area with scope for expansion

### **Other Options Considered**

10. To continue with current mechanisms for engaging citizens and not seek to improve current ways of working.

### **Reason/s for Recommendation/s**

11. There is considerable scope to develop co-production and improve the way that Adult Social Care engages and works with people at all levels of decision-making.

### **Statutory and Policy Implications**

12. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance, finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below.

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<sup>2</sup> The following groups were represented; Learning Disability and Autism Partnership Board, Disability Independent Advisory Group, Carers Implementation Group and Working Group, Older Persons Advisory Group and Home Based Care: Experts by Experience Group.

Appropriate consultation has been undertaken and advice sought on these issues as required.

### **Financial Implications**

13. The cost to the Council at this time are the costs associated with holding two workshop events; one relatively small internal event and a second larger event. The cost of independent facilitation of these events is £1,100. An engagement budget is available to undertake this piece of work.

### **Implications in relation to the NHS Constitution**

14. The contents of this report are in line with the contents of the NHS constitution which recognises the importance of patient involvement.

### **Implications for Service Users**

15. People who use services would be involved in the development of the co-production approach and its role within the department.

## **RECOMMENDATION/S**

- 1) That Committee approves the approach to develop a shared vision and methodology for co-production in adult social care.

**Melanie Brooks**

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### **Constitutional Comments (EP 09/10/19)**

16. The recommendation falls within the remit of the Adult Social Care and Public Health Committee by virtue of its terms of reference.

## **Financial Comments (CT 29/10/19)**

17. The cost to the Council at this time are the costs associated with holding two workshop events; one relatively small internal event and a second larger event. The cost of independent facilitation of these events is £1,100. An engagement budget is available to undertake this piece of work.

## **Background Papers and Published Documents**

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

[Outcomes of the Adult Social Care Peer Review – report to Adult Social Care and Public Health Committee on 10th September 2018](#)

## **Electoral Division(s) and Member(s) Affected**

All.

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