Youth, Families and Cultural Services
REPORT TO COMMITTEE
Our Performance from April 2014 to June 2014

What have we achieved?

Country Parks & Green Estates	Implement the Green Estate Strategy (agreed by Culture Committee in December 2013)	⊙
	Develop new operating options appraisals for Sherwood County Park, Rufford Country Park and Bestwood Country Park	⊙
Cultural & Enrichment	Finalise new operating / management arrangements for community sports and arts teams	⊙
Libraries, Archives, Information & Learning	Develop and deliver sustainable Community Partnership Libraries (CPLS)	⊙
	Implement a new arm's length operating model for LAI&L services by April 2016	⊙
	Modernise public libraries	⊙
	Extend and modernise Nottinghamshire Archives	⊙
	Integrate and merge Adult Community Learning (ACLS) and Skills for Employment (SFE) services with a single development plan inline for OfSTED and new arm's operating model	⊙
	Raise profile of adult learning across Nottinghamshire County Council and key stakeholders	⊙

Our achievement is rated by: [✔achieved ⊙ on schedule O progress being made, but behind schedule ✖ not started or will not complete]

Country Parks & Green Estates Service	Yr Target	Apr-June	On Target?
Number of visitors to our Country Parks and Green Estate sites	820,000	198,600	✔
Increase Country Parks commercial income	£2,500,000	£635,751	✔
Number of volunteers worked with	700	170	✔
Number of volunteer hours supported	5400	1566	✔
Number of public events organised, across Country Parks and Green Estate sites	1500	470	✔
Service user and customer satisfaction levels achieved across the service area	>90%	1	1

Cultural and Enrichment Service	Yr Target	Apr-June	On Target?
The number of active volunteers engaged in delivering sports and arts activities	1450	760	✔
Service user and customer satisfaction levels achieved across the service area	>90%	1	1

Libraries Archives Information and Learning Service	Yr Target	Apr-June	On Target?
The number of visits to Libraries	(3,000,000)	727,980	O
The number of virtual visits to Libraries	(1,000,000)	346,831	✔
The number of Library events and activities	(7,000)	2362	✔
The number of Library loans	(3,500,000)	856,497	O
The number of active Library users	(145,000)	148,438	✔
The number of new Library members	(28,000)	7,435	✔
The number of adult learners	(7,500)	7162	✔
Percentage of adult learners who started the course that met their expectations	(93%)	93%	✔
The number of Newlinc sessions (public computer access sessions)	(250,000)	85,000	✔
The number of visits to Archives	(3,500)	1,514	✔
The number of virtual visits to Archives	(400,000)	96,462	O
The number of Archives learning activities/events and number of attendances	(50 / 1,000)	10 / 172	✖
The number of file requests for the Records Management Service	(6,000)	3,164	✔
The number of boxes successfully received for the Records Management Service	(3,000)	1,404	✔
Achieve Education Library Service schools buyback rates	(72%)	72%	✔
Service user and customer satisfaction levels achieved across the service area	(90%)	(annual)	

Our achievement is rated by: [✔on or above target / Ooff target (by less than 10%) / ✖off target (by more than10%)]
[1]data not yet received in full   [2]against quarter profile   (p) provisional figure   (annual) figure not reported on a quarterly basis