

Nottingham NHS Treatment Centre

Presentation to Overview & Scrutiny Committee
11 December 2007

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Change in Ownership

- Nations Healthcare acquired by Centres of Clinical Excellence in June 2006
- Centres of Clinical Excellence re-branded Circle in October 2007
- Nations Healthcare brand remains in Nottingham
- Remains a collaborative approach between Nations and the NHS

Reasons for the Delay

- Best People
- Best Services
- Best Facilities
- Best Systems
- Revised Opening Date – 31st March 2008





Activities prior to Opening

- Receipt of the Building
- Commissioning
- Training
- Healthcare Commission visits
- Transfer of patients from NUH

Rheumatology

- Patient & Carer Reference Group meeting
- Listening events in outpatients
- Meeting with Consultants at City Hospital
- Information Boards for Clinics
- Letter & Leaflet to patients with active appointments
- PAS appointment letters – comment re next appointment
- Information for GP practices

Performance Management

- Series of Key Performance Indicators
 - Clinical
 - Non clinical
- Activity undertaken
- NHS performance measures
 - Waiting times
 - Infection control