

20 September 2022

Agenda Item: 5

REPORT OF THE CHAIRMAN OF HEALTH SCRUTINY COMMITTEE

EAST MIDLANDS AMBULANCE SERVICE PERFORMANCE

Purpose of the Report

1. To introduce a briefing on the performance of the East Midlands Ambulance Service.

Information

2. The Health Scrutiny Committee receives annual briefings on the work of the East Midlands Ambulance Service (EMAS), particularly in relation to performance issues.
3. Representatives of the East Midlands Ambulance Service, Greg Cox, Divisional Director for Nottinghamshire will attend the Health Scrutiny Committee meeting to present information and answer questions as necessary. He will be accompanied by Heads of Operations Annette McKenzie and Bill Kelly.
4. The various categories of call and associated response time targets are detailed below:
 - Category one is for calls about people with life-threatening injuries and illnesses. These will be responded to in an average time of seven minutes.
 - Category two is for emergency calls. These will be responded to in an average time of 18 minutes.
 - Category three is for urgent calls. In some instances you may be treated by ambulance staff in your own home. These types of calls will be responded to at least nine out of 10 times within 120 minutes.
 - Category four is for less urgent calls. In some instances you may be given advice over the telephone or referred to another service such as a GP or pharmacist.
5. A presentation from EMAS on performance is attached as an appendix to this report.
6. Members will wish to indicate when they would like EMAS representatives to return for further scrutiny of their services.

RECOMMENDATION

That the Health Scrutiny Committee:

- 1) Consider and comment on the information provided.
- 2) Schedule further consideration.

Councillor Sue Saddington
Chairman of Health Scrutiny Committee

For any enquiries about this report please contact: Noel McMenamin – 0115 993 2670

Background Papers

Nil

Electoral Division(s) and Member(s) Affected

All