

**10 June 2019****Agenda Item: 9****REPORT OF THE TRANSFORMATION DIRECTOR, ADULT SOCIAL CARE  
AND HEALTH****REFRESHED ADULT SOCIAL CARE AND PUBLIC HEALTH DEPARTMENTAL  
STRATEGY****Purpose of the Report**

1. This report sets out the refreshed Adult Social Care and Public Health Departmental Strategy for 2019-2021 (attached as **Appendix 1**) and explains how progress against the strategy will be monitored through the Committee process.

**Information**

2. The Council Plan 2017-2021 was agreed by the County Council in July 2017 and articulates the ambition to provide the best possible services for local people, to improve the place in which we live, and to give good value for money. The original Departmental Strategies were approved by Policy Committee on 24 January 2018 with a commitment to review these on an annual basis and to update key areas as appropriate. Policy Committee approved a refresh of the Council's Planning and Performance Framework at its meeting in April 2019 and, as part of this, approved refreshed strategies to support it on 22 May 2019.
3. The refreshed Adult Social Care and Public Health Departmental Strategy sets out the aspirations, priorities and outcomes that the Department will work towards between 2019/2020 and 2020/2021. The strategy explains how the Department will deliver the activity required to implement the Health and Wellbeing Strategy and the Adult Social Care Strategy. These form the basis of our relationship with people in Nottinghamshire and are available as background papers to this report.
4. The refreshed Departmental Strategy is underpinned by a project plan that will be used to monitor progress against key milestones. Performance against the strategy, and against the Departmental core data set described at the end of the strategy document, will be reported regularly to the Adult Social Care and Public Health Committee and to the Improvement and Change Sub-Committee.

## Performance Highlights

5. During 2018/2019 there were many examples of how service transformation delivered by the Adult Social Care and Health Department made a positive difference to people's lives. Some key performance highlights from across the Department are framed below:

Adult Social Care and Public Health 2018/19	
<ul style="list-style-type: none"> <li>Improved our first response to people with social care needs so that the proportion of people whose social care needs are met at first point of contact continues to be around 75%.</li> <li>Worked closely with care providers to recognise the pressures they face and to ensure the fees paid for care services reflect the cost of the delivery of good quality care.</li> <li>Worked with care providers to introduce an outcome focused home care service and to take steps towards improving the quality of services by encouraging care providers to offer guaranteed hours and salaried contracts.</li> <li>Promoted short term services to help older people recover, recuperate and maximise independence after an illness or crisis. This has included additional investment in our reablement service and the introduction of the Home First Response Service, a short-term rapid response service for people who need social care support to remain at or return home.</li> <li>Worked closely with our health partners               <ul style="list-style-type: none"> <li>to ensure that Nottinghamshire is the best performing Council nationally for performance on delayed transfers of care</li> <li>to roll out of the closer integration of frontline health and social care staff underpinned by evidence-based research</li> <li>to develop ICT solutions that improve service response times by facilitating the electronic sharing of some information between health and social care professionals</li> </ul> </li> <li>The Council resolved in March 2018 to adopt the Health in All Policies guidance published by the Local Government Association. As an example, the provision of specialist public health advice to the local health and social care system has led to the development of a system-wide approach to reducing alcohol related harm.</li> </ul>	<p>"I worked with a very elderly gentleman and the family said there's no way my dad can go home, he's too poorly, he's too frail, he needs long term care ... I could see the potential of getting other team members involved from the Integrated Team to actually work together and look at the potential of getting this person home ... We had the community matron, the oxygen therapy matron, the physiotherapist, the occupational therapist and myself involved and we did manage to get him home ... I think if I'd been working in isolation with him, I don't think I would have got past the point of "my dad's not well enough, that he can't go home". But once we were working together, I think that gave them reassurance that this could work."</p> <p><b>Social Care Worker, Integrated Primary Care</b></p>

## Refreshed Departmental Strategy: Ambitions for 2019-2021

6. The refreshed strategy builds on the Department's good track record to date. Going forward the focus will be on three consolidated programmes of transformational activity. These are:
- Improve wellbeing through prevention and promoting independence
  - Develop our integrated health and social care system
  - Delivering high quality public health and social care services.
7. These programmes will help to deliver the Department's ambitions for the next two years (2019/2020 and 2020/2021), some of which are framed below:

Adult Social Care and Public Health Departmental Strategy 2019-2021
<ul style="list-style-type: none"><li>• Increase the number of disabled people in employment</li><li>• Improve healthy lifestyle outcomes through a new integrated wellbeing service</li><li>• Increase the number of people who recuperate and recover in the community</li><li>• Increase the number of people who live independently though learning new skills and gaining confidence</li><li>• Pilot new ways of using technology including exploring up and coming technology to keep people at home</li><li>• Deliver on solutions to support a sustainable health and social care system</li><li>• Build on work with local health partners to deliver seamless services to Nottinghamshire residents</li><li>• Continue to work with care providers to increase capacity in the market in a sustainable way</li></ul>

8. The Council recognises that there are number of challenges to face (both financially and in terms of the increase in demand for services); the strategy sets out the framework within which the Department will work to address these.

## Communication

9. The Adult Social Care and Public Health Departmental Strategy, as attached at **Appendix 1**, is intended to be for internal use only. The Department uses the Adult Social Care Strategy and the Health and Wellbeing Strategy documents, which are available as background papers to this report, to communicate more widely with its main stakeholders and the public.

## **Other Options Considered**

10. No other options have been considered. The production of Departmental Strategies is a requirement under the Council's Planning and Performance Management Framework.

## **Reason for Recommendation**

11. To provide Committee with the refreshed Adult Social Care and Public Health Departmental Strategy.

## **Statutory and Policy Implications**

12. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

## **Financial Implications**

13. There are no financial implications arising directly from this report.

## **RECOMMENDATION**

- 1) That Committee considers whether there are any further actions it requires in relation to the information contained in the report.

**Jane North**

**Transformation Programme Director, Adult Social Care and Health**

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## **Constitutional Comments (AK 30/05/19)**

14. The recommendation falls within the remit of the Adult Social Care and Public Health Committee under its terms of reference.

## **Financial Comments (OC 30/05/19)**

15. There are no financial implications arising directly from this report.

## **Background Papers and Published Documents**

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

- [Adult Social Care Strategy](#)
- [Health and Wellbeing Strategy](#)
- [Departmental Strategies & Council Plan Level Data – report to 22 May 2019, Policy Committee](#)
- [Council Plan 2017-2021](#)

## **Electoral Division(s) and Member(s) Affected**

All.

ASCPH660 final