

# Youth, Families and Cultural Services REPORT TO COMMITTEE

## Our Performance from April to June 2013 (Quarter 1)

### What have we achieved?

Country Parks & Green Estates	Progress the creation of a new visitor centre for Sherwood Forest in partnership with Discovery Attractions	⊙
	Implement a new Development Plan for Sherwood National Nature Reserve	⊙
	Implement a new Development Plan for Rufford Abbey Country Park	⊙
	Prepare new Development Plan for Bestwood Country Park	⊙
	Increase volunteer engagement for Country Parks and Green Estate	⊙
	Implement the Green Estate Strategy and Plan	⊙
Cultural & Enrichment	Develop a remodelled Community Sports and Arts Service	⊙
Libraries, Archives, Information & Learning	Undertake the new Archives extension	⊙
	Develop the new Mansfield Central, Worksop and West Bridgford Libraries as strategic sites in the County	⊙
	Respond to the Government's requirements regarding Community Learning Trusts for adult education provision	⊙
	Ensure a development response to OfSTED inspection areas for improvement is delivered across the Adult Education Service	⊙
	Continue to develop a re modelled library network, locating services in best locations	⊙

Our achievement is rated by: [✓ achieved   ⊙ on schedule   ● progress being made, but behind schedule   ✕ not started or will not complete]

Country Parks & Green Estates Service	Yr Target	Apr-Jun	On Target?	Nat/Reg
Number of visitors to our Country Parks and Green Estate sites	(1,500,000)	347,204 <sup>2</sup>	✓	
Generation of external income	(£2,500,000)	1,123,558 <sup>2</sup>	✓	
Number of volunteers worked with	(250)	300	✓	
Number of volunteer hours supported	(5000)	726	●	
Number of public events organised, across country parks and green estate sites	(450)	392	✓	
Service user and customer satisfaction levels achieved across the service area	(90%)	(annual)	-	
Cultural and Enrichment Service	Yr Target	Apr-Jun	On Target?	Nat/Reg
The number of young people and adults engaged or participating in sports, arts and outdoor education	(118,000)	37,485	✓	
The number of active volunteers engaged in delivering sports and arts activities	(1,200)	-	-	
Service user and customer satisfaction levels achieved across the service area	(90%)	98%	-	
Libraries, Archives and Information Service	Yr Target	Apr-Jun	On Target?	Nat/Reg
The number of visits to Libraries	(3,100,000)	761,033	✓	
The number of virtual visits to Libraries	(1,000,000)	250,138	✓	
The number of Library events and activities	(7,000)	2,424	✓	
The number of Library loans	(3,500,000)	913,283	✓	
The number of active Library users	(150,000)	148,786	●	
The number of new Library members	(29,000)	9,302	✓	
The number of adult learners	(7,500)	7,719 (2012/13)	✓	
Percentage of adult learners who stated the course that met their expectations	(TBC)	92%(p)	-	
The number of Newlinc sessions (public computer access sessions)	(200,000)	80,007	✓	
The number of visits to Archives	(5,000)	1,797	✓	
The number of virtual visits to Archives	(400,000)	94,307	●	
The number of Archives learning activities/events and number of attendances	(50)/(1,000)	22 / 309	✓	
The number of file requests for the Records Management Service	(6,000)	1,816	✓	
The number of boxes successfully received for the Records Management Service	(3,000)	783	✓	
Achieve ELS schools buyback rates	(73%)	NA	-	
Service user and customer satisfaction levels achieved across the service area	(90%)	(annual)	-	

Our achievement is rated by: [✓ on or above target / ● off target (by less than 10%) / ✕ off target (by more than 10%)]

<sup>1</sup>data not yet received in full   <sup>2</sup>against quarter profile   (p) provisional figure   (annual) figure not reported on a quarterly basis

Nat/Reg [Shows our performance against comparative authorities by either national or regional averages, where available]