NOTTINGHAMSHIRE LOCAL AUTHORITY CURRICULUM COMPLAINTS PROCEDURE

COMPLAINT RELATING TO LEARNING CENTRES Informal discussions with the appropriate staff at the learning **INFORMAL STAGE** centre If complainant not satisfied. **FORMAL STAGE** Formal complaint to the local authority designated officer who will arrange for a meeting of the local authority complaints panel (to be held within 20 school days of request from complainant -15 days in the case of an urgent complaint) If complainant not satisfied. Complaint to Secretary of State for Education and Skills