

ASCH Improvement and Change Portfolio – July - September 2020 Update

The Department is still delivering some services under emergency operating models in its response to the Coronavirus pandemic. Because of this some elements of activity related to the Improvement & Change Portfolio have been temporarily ceased. Linking in with the Council's corporate recovery activity, a Departmental Recovery & Transformation Plan has been developed which looks at how the Adult Social Care & Public Health Department will continue to manage the emergency response where required; to develop those initiatives introduced as part of the emergency response that were very successful and will be retained as part of the Department's ongoing way of working; and to review the ongoing business case for the areas of activity that were temporarily ceased. This appendix provides an update on the Improvement & Change Portfolio activity as it was described before the Department's emergency response commenced.

Programme 1 – Improve wellbeing through prevention and promoting independence

Programme Outline: This programme will embed prevention into clinical and social care pathways, promoting independence and preventing future or long-term service need. There will be a focus on working with partners and wider stakeholders to develop and deliver healthy environments and communities, promoting health, wellbeing and independence. A review will take place of our employment offer to scope out work required from a social care and public health perspective to improve access to employment for disabled people/people with long term health conditions and support them to be economically active in their local communities.

Overview of progress: The Department is on track to deliver this programme although some activity has been delayed or put on hold as a result of Covid 19.

Key Milestones	Implementation Date	Status	Updates, Exception Detail and Mitigations
Roll out the three-tier conversation so that more people will be supported to resolve their care needs as early as possible. Savings Target: £735K	March 2021	On Target	
Increase the number of people who benefit from short term services to help them regain skills and confidence or recuperate after an illness. Savings Target: £2.067M	September 2020	On Target	
Provide a therapy led approach to assessment and support planning to maximise people's independence.	September 2020	On Target	

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<p>Implement a multi-agency strategy that aims to reduce the risk of abuse and/or neglect of adults with care and support needs. NSAB Partnership event – Safeguarding in the Criminal Justice System.</p> <p>Review of the Safeguarding Policies and Procedures following a referral to reflect ADASS guidance.</p> <p>Strengthening links with the Quality and Market Management Team (QMMT) and care providers</p>	<p>November 2020</p> <p>November 2020</p> <p>April 2020</p>	On Target	
Nottinghamshire Employment and Health Strategy	March 2021	On Target	
Work to standards laid out in the Wellbeing at Work toolkit for enhancement of staff wellbeing. For commissioned services, service specification will include requirements to adhere to Wellbeing at Work, adopting a Making Every Contact Count type approach and sign up to the tobacco declaration.	March 2021	On Target	
Within Adult Social Care and Health, frontline staff will be supported to have healthy conversations with people.	March 2021	On Target	
Implementation of the new Carers Strategy with partners to enable carers to access good quality advice, information and support. Savings Target: £80K	Estimate December 2020	Experiencing Obstacles	

Programme 2 – Develop our integrated health and social care system

Programme Outline: This programme will work with health partners to develop and evaluate new models of care that meet both the social care and health needs of people across the county. It will consider the priorities in the NHS 10 Year Plan and forthcoming Adult Social Care Green Paper. Action Plans will be developed to address any population health challenges and Public Health reserves used to test out innovative approaches to emerging population health needs.

Overview of progress: The Department is on track to deliver this programme although some activity has been delayed or put on hold as a result of Covid 19.

Key Milestones	Implementation Date	Status	Updates, Exception Detail and Mitigations
Agree prevention and early intervention pathways of care following the ambitions within the NHS 10-year plan and ensure Integrated Care System (ICS) workstreams and organisational workplans incorporate effective measures to improve prevention and population health.	March 2021	On Target	
Support Health and Wellbeing Board partners to implement place-based plans to contribute to food, environment and physical activity objectives, which will support residents to reduce their risk of obesity and diet related diseases.	March 2021	On Target	
Implement the Integrated Care System Mental Health Strategy to achieve agreed actions working in partnership with health colleagues and providers as well as voluntary and community sector providers.	2024	On Target	
Embed alcohol risk identification and brief advice provision in the wider workforce by providing training for 693 professionals, to help motivate at-risk drinkers to reduce their alcohol consumption and so their risk of alcohol related harm.	March 2020	Completed	
Support delivery of trauma-informed services, by training staff to Implement the Routine Enquiry into Childhood Adversity (REACH) approach. This will ensure that 300 frontline workers are provided the skills to enquire into previous childhood trauma when assessing needs of	March 2020	On Target	

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adults for services. Anticipated benefits of this approach include improved engagement in services and improved health and social outcomes.			
Increase the number of people who receive support to manage their own health and well-being.	March 2020	Complete	
Increase the number of people who benefit from personalised approaches through an increase in personal health budgets and personalised care and support plans.	March 2020	Complete	
Roll out the best conditions needed for integrated health and social care frontline older adults' teams and pilot new approaches including joined up assessments.	March 2021	On Target	
Work together with health colleagues to reduce Nottinghamshire delays to discharge to the national target and implement the 'Discharge to Assess' model. Maintain excellent social care delays performance and improve the effectiveness of hospital discharge processes.	March 2021	On Target	
Continue to expand our use of automated workflows and alerts across wider partners than the hospital sector i.e. Nottinghamshire HealthCare NHS Trust (community health, learning disability and mental health), District and Borough Councils, East Midlands Ambulance Service. This programme is funded from the Better Care Fund for 20/21.	January 2021	On Target	

Programme 3 – Delivering high quality public health and social care services

Programme Outline: A key part of this programme will be to work with independent care and support providers to understand their pressures and to ensure the fees paid for care services reflect the cost of delivery of good quality care. The main projects that will deliver this work are increasing home care capacity and sustainability of care providers; review of older people's care home structure, and a review of residential care for younger adults in accordance with the savings and efficiencies programme.

The Public Health budget is invested in a range of evidence-based services which fulfil statutory duties and deliver clear public health outcomes and good return on investment for public money. This programme will also include supporting recruitment and retention of staff and building a sustainable workforce with both the independent sector and internally for home-based care.

Overview of Progress: The Department is on track to deliver this programme although some activity has been delayed or put on hold as a result of Covid 19.

Key Milestones	Implementation Date	Status	Updates, Exception Detail and Mitigations
Develop an Adult Social Care Digital strategy to improve the customer experience and increase the efficiency and effectiveness with which we work.	April 2020	On Target	
Review Home First Response Service (HFRS), Short Term Assessment and Reablement (START) and homecare to ensure maximum effectiveness.	October 2020	On Target	
Confirm commissioning strategies for Housing with Care (HWC) to offer a range of housing options which will help people who are aged 65 years and over to stay as independent as possible for as long as possible. Savings Target: £125K	March 2022	Complete	
Confirm commissioning strategies for Housing with Support (HWS) to offer a range of housing options which will help people under the age of 65 to stay as independent as possible for as long as possible. Savings Target : £2.960m	March 2023	Experiencing Obstacles	

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Increase the number of Shared Lives placements we can offer, helping people with long term care needs live with support in a home environment.	April 2022	Complete	
Establish an integrated wellbeing service which delivers improved healthy lifestyle outcomes for groups with the greatest need.	April 2020	Complete	
Establish an all-age substance misuse treatment and recovery service that tackles inter-generational substance misuse through a family-based approach. Recovery outcomes include successful completions, improved mental wellbeing, increased engagement in education, training and employment and improved housing and accommodation where a need is identified.	April 2020	Complete	
Attract and recruit people with the right qualifications, skills, knowledge and experience to work in frontline social care roles in the Council and home care.	March 2020	On Target	
Commercialisation of the Council's directly provided Social Care services.	Summer 2022	On Target	