

**CORPORATE ASSET MANAGEMENT GROUP MEETING**  
**HELD 7 July 2006**

Present:- A Sumbly, P Hurford, J Shilton, J Leary, M Hulme, M Jones,  
P Robinson, R Hanson, R Upton, P Rankin, M Williams,  
S Morley

Apologies:- K Kendall, N Stevenson

**ITEM 4**

Contact Centre: Sarah Thurlby joined the group to present a paper regarding the contact centre. Plans for this project have changed and developed over the past few weeks. Originally the Contact Centre was expected to be housed in the top floor of the Ashfield Area Office. This is not feasible now due to expected expansion (due to a non-emergency 101 number (NE101)) and the area office would not be ready in time to accommodate the NE101 staff. A unit on Sherwood Business Park has been suggested as a possible new location.

ALL

The new contact centre is looking to incorporate the Decriminalisation staff and an Emergency Planning unit (Steve Morley had not heard about these plans)

This has several consequences:

1. There is a budget shortfall of £500K as the contact centre was part funding the Area Office. Thus the purpose of the bid to CAMG.
2. The area office is left with seats that need filling (Corporate Property staff did not consider this to be an issue!)

The project was not scored and more information was requested this included details of revenue contributions and running costs and further details of the proposed emergency planning moves.

A meeting has been set up at 10:30am on Thursday 13<sup>th</sup> July in Peter Hurfords office to re-look at this project in order for it to be considered by the Finance Members Group on 26<sup>th</sup> July.

*[ NB These minutes have been redacted. Information unrelated to the Notts Connect Project has not been included. ]*

