

## 10 big questions – what are your priorities? (1/2)

Given your local circumstances, where do you need to focus in order to allow you to deliver the priorities for the health and care system by 2020/21?

- 1 How are you going to prevent ill health and moderate demand for healthcare?** Including:
  - A reduction in childhood obesity
  - Enrolling people at risk in the Diabetes Prevention Programme
  - Do more to tackle smoking, alcohol and physical inactivity
  - A reduction in avoidable admissions
  
- 2 How are you engaging patients, communities and NHS staff?** Including:
  - A step-change in patient activation and self-care
  - Expansion of integrated personal health budgets and choice – particularly in maternity, end-of-life and elective care
  - Improve the health of NHS employees and reduce sickness rates
  
- 3 How will you support, invest in and improve general practice?** Including:
  - Improve the resilience of general practice, retaining more GPs and recruiting additional primary care staff
  - Invest in primary care in line with national allocations and the forthcoming GP ‘Roadmap’ package
  - Support primary care redesign, workload management, improved access, more shared working across practices
  
- 4 How will you implement new care models that address local challenges?** Including:
  - Integrated 111/out-of-hours services available everywhere with a single point of contact
  - A simplified Urgent and Emergency Care system with fewer, less confusing points of entry
  - New whole population models of care
  - Hospitals networks, groups or franchises to share expertise and reduce avoidable variations in cost and quality of care
  - health and social care integration with a reduction in delayed transfers of care
  - A reduction in emergency admission and inpatient bed-day rates
  
- 5 How will you achieve and maintain performance against core standards?** Including:
  - A&E and ambulance waits; referral-to-treatment times

## 10 big questions – what are your priorities? (2/2)

Given your local circumstances, where do you need to focus in order to allow you to deliver the priorities for the health and care system by 2020/21?

- 6** **How will you achieve our 2020 ambitions on key clinical priorities?** Including:
  - Achieve at least 75% one-year survival rate (all cancers) and diagnose 95% of cancer patients within 4 weeks
  - Implement two new mental health waiting time standards and close the health gap between people with mental health problems, learning disabilities and autism and the population as a whole, and deliver your element of the national taskforces on mental health, cancer and maternity
  - Improving maternity services and reducing the rate of stillbirths, neonatal and maternal deaths and brain injuries
  - Maintain a minimum of two-thirds diagnosis rate for people with dementia
- 7** **How will you improve quality and safety?** Including:
  - Full roll-out of the four priority seven day hospital services clinical standards for emergency patient admissions
  - Achieving a significant reduction in avoidable deaths
  - Ensuring most providers are rated outstanding or good– and none are in special measures
  - Improved antimicrobial prescribing and resistance rates
- 8** **How will you deploy technology to accelerate change?** Including:
  - Full interoperability by 2020 and paper-free at the point of use
  - Every patient has access to digital health records that they can share with their families, carers and clinical teams
  - Offering all GP patients e-consultations and other digital services
- 9** **How will you develop the workforce you need to deliver?** Including:
  - Plans to reduce agency spend and develop, retrain and retain a workforce with the right skills and values
  - Integrated multidisciplinary teams to underpin new care models
  - New roles such as associate nurses, physician associates, community paramedics and pharmacists in general practice
- 10** **How will you achieve and maintain financial balance?** Including:
  - A local financial sustainability plan
  - Credible plans for moderating activity growth by c.1% pa
  - Improved provider efficiency of at least 2% p.a. including through delivery of [Carter Review recommendations](#)