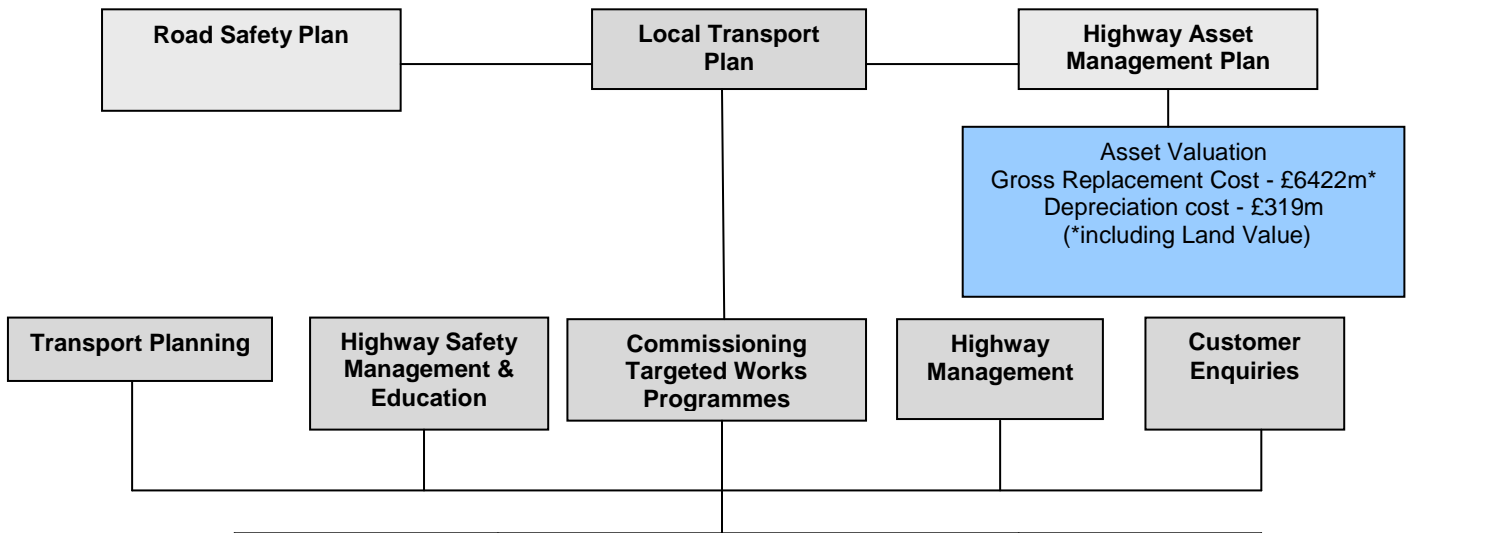


# Highways Division



FINANCE	
<b>Revenue</b>	
2013/14	2014/15
£29.1m	£24.1m
<b>Capital 2014/15</b>	
Major Schemes	£14.1m
Road Maintenance	£14.1m
Street Lighting (Columns Replacement)	£1.5m
Street Lighting (Energy Saving)	£1.1m
Flood Alleviation	£600k
Road Safety	£350k
Integrated Transport Measures	£7.0m
Ref 27.2.14 Council approval	

PERFORMANCE MEASURES
<b>Road Condition</b> (% needing repair)
Principal (A roads) – 1.5% [ 4% ]
Non- Principal (B & C roads) – 4.1% [ 9% ]
Unclassified – 19.2% [19%]
<b>Congestion</b>
Journey time per mile during morning peak (average mins) 3.24 [ 3.29 mins ]
<b>Highway Safety</b>
People killed or seriously injured for the 4 <sup>th</sup> quarter was 343 against the 2005-9 baseline of 517, a 33.6% reduction. These figures put us on target to meet the 2020 reductions in KSI.
Children killed or seriously injured for the 4 <sup>th</sup> quarter was 20 against the 2005-9 baseline of 55, a 62.7% reduction. These figures put us on target to meet the 2020 reductions in KSI to achieve 2020 targets.
<b>Street Lighting</b>
Street Lighting Repairs 4.42 days [ 7 days]
<b>Development Control</b> (% response in target time)
Development Control Applications – 92.5% [ 95% ]
Development Control enquiries – 95% [ 90% ]

CUSTOMER SATISFACTION from National Highways and Transport survey
Overall Highways & Transport 56% (Highest 56.4%) (2013 - 55.4%) (2012 - 58.8%)
Highways maintenance 45.5% (Highest 49.7%) (2013 - 46.5% (2012 - 47.5%))
Walking & cycling facilities 52.9% (Highest 57.0%) (2013 - 53.1%) (2012 - 55.24%)
Tackling congestion 54.9% (Highest 58.4%) (2013 - 56%) (2012 - 56.1%)
Road safety 52.2% (Highest 55.4%) (2013 - 52%) (2012 - 55.3%)

MAJOR SCHEME DELIVERY
A453 (T) Road Improvement Main contract started January 2013 Completion May 2015
A1 Elkesley (Trunk Road) Work has commenced with expected completion Summer 2015
Hucknall Town Centre Planning Consent Granted December 2013 Detailed design being worked up with contractor appointed through MSF 2. Dft final approval granted Feb 2015, work starts 2015
Workshop Bus Station Wates appointed as main contractor through EMPA. Works have commenced on site with construction scheduled to end during August 2015.
NET Phase 2 Extension Work ongoing with expected completion Mid 2015.

RISK MANAGEMENT	
<b>Safety Inspections</b>	
<b>Number of defects identified</b>	
Average Number of days to repair a Category 1 (urgent) defect	Actual 2 days Target 1 day
Average Number of days to repair a Category 2 (high) defect	12 days 28 days
Average Number of days to repair a Category 2 (low) defect	18 days 90 days
<b>Highways Insurance Claims</b>	
	2010-11 2011-12 2012-13 2013-14 2014-15
Number of accidents occurring	762 522 688 709 505
Of above number settled	751 509 658 625 174
Settled Claims Repudiated	573 380 505 470 121
% of Claims Settled Repudiated	76% 75% 77% 75% 70%
Q4 2013/14 240 Highways claims received	Q4 2014/15 202 Highways claims received
Q3 2013/14 141 Highways claims received	Q3 2014/15 109 Highways claims received
Q2 2013/14 163 Highways claims received	Q2 2014/15 135 Highways claims received
Q1 2013/14 208 Highways claims received	Q1 2014/15 176 Highways claims received
<b>Note as more claims are settled, the repudiation rates will change.</b> Also, further claims may occur related to previous years; claims can be made up to 3 years from the date of the accident.	
<b>Complaints data</b>	
2013/14 Q4 65 recorded complaints	2014/15 Q4 105 recorded complaints
2013/14 Q3 61 recorded complaints	2014/15 Q3 94 recorded complaints
2013/14 Q2 100 recorded complaints	2014/15 Q2 81 recorded complaints
2013/14 Q1 33 recorded complaints	2014/15 Q1 72 recorded complaints