Nottinghamshire County Council

Key Performance Indicators	Nottinghamshire				
	Latest	**Target**	**Previous**	**Period**	**Risk**
Place Commissioning - Libraries					
Supports Commitment 5 - Nottinghamshire is a great place to live, work, visit and relax					
Number of visits to libraries (C)	**2,162,815**	2,812,500 (by end of Q2)	1,343,115	Q3 21/22	Ⓐ
Customer satisfaction levels at libraries (A)	**Reaccredited for Customer Service Excellence 2021**	96%	96%	2020/21	⚫
Registration Services					
Supports Commitment 5 - Nottinghamshire is a great place to live, work, visit and relax					
% of deaths registered within five days (with Medical Certificate of Cause of Death present and no coronial involvement)	**60%**	84%	53%	Q3 21/22	Ⓡ

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Trading Standards & Communities Service

Supports Commitment 5 - Nottinghamshire is a great place to live, work, visit and relax

Number of volunteer hours per year contributing to the delivery of those services or activities receiving Local Improvement Scheme support	**808,401**	800,000	808,401	Q3 21/22	G

Supports Commitment 6 - People are healthier

Retail value of illicit tobacco seized (C)	**£98,250**	£600,000	£90,720	Q3 21/22	R
Number and value of unsafe items/products removed from or prevented from entering the supply chain. (C)	**13,376 (£ 319,299)**	5,000	8,744 (£269,609)	Q3 21/22	G

Supports Commitment 7 - People live in vibrant and supportive communities

Growth of Friends Against Scams Schemes (C)	**80**	500	67	Q3 21/22	R
Number of Vulnerable Individuals with Nominated Neighbours (C)	**0**	50	0	Q3 21/22	R
% of victims of doorstep crime, scams or other frauds who feel safer in their own homes following tailored interventions.	**79%**	100%	100%	Q3 21/22	A
Number of doorstep crime, scam, or fraud vulnerable victims assisted (C)	**546**	450	522	Q3 21/22	G

Key: (C) = cumulative measure updated from 1 April to end of reporting quarter
(A) = annual measure updated from previous financial year, or current financial year if quarter 4 and data is
Risk Key: (R) = Red, (A) = Amber, (G) = Green