

ANNUAL DELIVERY PLAN 2014 - 2015 – UPDATE ON KEY ACTIONS

<u>Strategic Plan Priority One – Supporting safe and thriving communities</u>	
<p>Delivery Plan Outcome 1.2 The public are confident that Nottinghamshire is a safe place to live and work.</p> <p>Action 4 We will set up email alerts for scams using Emailme to inform and enable residents to prevent and protect themselves.</p>	<p>The Scam Alerts ‘emailme’ topic was set up in April 2014 and so far 15 bulletins have been sent to warn consumers of emerging scams. These weekly bulletins are generating strong engagement, with the three recent ones receiving an average 40% open rate and 13% click-through rate.</p>
<p>Delivery Plan Outcome 1.3 Casualties on Nottinghamshire’s roads continue to reduce.</p> <p>Action 2 We will investigate and develop further shared service arrangements for Highway Safety. The Nottinghamshire Road Safety Partnership will be the vehicle that co-ordinates multi-agency activities.</p>	<p>From 1 April 2014 Road Safety Education is delivered through the Nottinghamshire Road Safety Partnership. The programmes are devised jointly with the County and City Councils, the Police, and the Fire Service, and the finances for this have been secured from the driver education diversionary funding stream within the Safety Camera Partnership.</p>
<p>Delivery Plan Outcome 1.5 The health and safety of local people are protected by organisations working together.</p> <p>Action 1 We will agree multi-agency plans for effective management of communicable disease outbreaks and incidents arising from environmental and chemical hazards.</p>	<p>Multi-agency plans for the effective management of communicable disease outbreaks and incidents arising from environmental and chemical hazards have been reviewed with partners. The revised outbreak management plan for has been signed off by all the relevant parties in Nottinghamshire County.</p>

Strategic Plan Priority Two – Protecting the Environment	
<p>Delivery Plan Outcome 2.1 The countryside is protected and attracts more visitors.</p> <p>Action 1 Implement the Green Estate Strategy by undertaking a Green Estate site review to inform the effective targeting of resources.</p>	<p>The Green Estate Strategy was considered by Culture Committee on 1st July. The Strategy outlines proposals for the future management and operation of the Council's green estate portfolio, which is a key contributor to the strategic priority of 'Protecting the Environment'. Intelligent utilisation of the estate will contribute to Delivery Plan outcomes in respect of protecting the countryside, attracting more visitors and improving connectivity. Much of this land has public access and recreational use; however for some parts of the estate other options require exploration, including disposal or management by other agencies or neighbouring land owners. An initial assessment of the options for future management of the Green Estate has been agreed by Committee. Individual, site by site proposals will be brought to future meetings of the Committee for due consideration.</p>
<p>Delivery Plan Outcome 2.2 People in Nottinghamshire are encouraged to help protect the environment.</p> <p>Action 2 We will finalise the Veolia Revised Project plan to reduce landfill in 2015/16.</p>	<p>Following negotiations during previous months, a report is due to be presented to Environment and Sustainability Committee on 4th September recommending that the Council accepts Veolia's Draft Revised Project Plan (DRPP), subject to the satisfactory conclusion of the final legal drafting and DEFRA's consent to the contract changes. The DRPP will provide continuity of service for the Council and offers a robust and affordable solution, including securing capacity at Sheffield Energy Recovery Facility, which will reduce waste to landfill.</p>
<p>Delivery Plan Outcome 2.3 The environmental impact of providing County Council services is reduced.</p> <p>Action 1 We will invest in sustainable technologies.</p>	<p>Transport and Highways Committee have approved a bid to the Department for Transport Clean Vehicle Technology Fund for £46,500 of funding to trial Engine Carbon Clean technology on 42 County Council vehicles. If successful, this would be rolled out to all County Council vehicles and other vehicles operated by members of the Nottingham Vehicle Consortium. The results of the trial will also be disseminated to all bus operators in the County.</p> <p>Funding awards are likely to be announced in September 2014.</p>

Strategic Plan Priority Three – Supporting economic growth and employment

<p>Delivery Plan Outcome 3.2 We have attractive and economically vibrant towns.</p> <p>Action 4 We will invest in town centre improvement schemes – delivering a major transport scheme for Hucknall which will pedestrianise the High Street, improve transport links and promote the regeneration of the town centre by creating an attractive and prosperous retail centre.</p>	<p>The Hucknall Town Centre Improvement Scheme is centred on the construction of a new road between Station Road and Annesley Road in Hucknall Town Centre. The new road will enable part of the High Street to be pedestrianised with improved junctions to help reduce traffic congestion in the town and enable trips from proposed new housing developments. It is hoped that pedestrianising the High Street will help to stimulate and regenerate the town by attracting inward investment.</p> <p>Following the granting of planning approval in December 2013, initial work has started to clear vegetation and archaeological investigations to reduce the risk of any potential delay to the main works. Detailed design for the new road is now underway which includes working with the Flood Team to try to provide a design that helps alleviate flooding as part of the scheme. Subject to land acquisition and ministerial approval for the Department of Transport funding contribution, it is anticipated that main construction works could commence during summer 2015 with completion scheduled for winter 2016.</p>
<p>Delivery Plan outcome 3.3 Barriers to growth are minimised by improving countywide infrastructure.</p> <p>Action 3 We will deliver phases 1-3 of the Better Broadband for Nottinghamshire programme to address fibre based broadband ‘market failure’ across Nottinghamshire.</p>	<p>The Better Broadband for Nottinghamshire programme is being delivered in a phased approach in partnership with British Telecom (BT).</p> <p>From April, the straightforward infrastructure upgrades began with an early start on the build being made in the BT Exchange locations of: Arnold, Burton Joyce, Collingham, Cotgrave, Mansfield, Newark, Mansfield, Southwell and Trentside. The first cabinet went live in Collingham on 12th June 2014 followed by five more fibre cabinets (one in Arnold, another in Collingham and three in Mansfield) ready to provide fibre-based broadband to a combined total of 847 premises.</p> <p>To ensure BT meet their contractual obligation of 10,959 premises being able to have access to fibre-based broadband by 30 September 2014, key build activity will primarily focus on BT exchange locations of: Cotgrave, Newark, Southwell, Burton Joyce and Sutton in Ashfield.</p>

Appendix A – Update on Key Actions

<p>Delivery Plan Outcome 3.4 Ensure all council employees are paid a fair rate of pay and increase the spending power of local communities.</p> <p>Action 1 We will pay all centrally employed staff the Living Wage with effect from April 2014.</p>	<p>As part of a commitment to ensure fair pay for all, and following approval at Policy Committee on 18th September 2013, the County Council applied a decision to pay the national Living Wage to those of its centrally employed staff whose rate of pay was less than the current Living Wage rate. This was implemented as an allowance for all qualifying County Council employees with effect from 1st April 2014 and equated to around 2,200 staff, the majority of whom are part time, female, workers in key frontline roles such as school catering and cleaning and school crossing patrols.</p> <p>The Living Wage rate is reviewed annually in line with any increase in the cost of living and the Council will implement any future increase in the rate. The Governing Bodies of individual schools make their own decision regarding the adoption of the Living Wage.</p>
<p>Delivery Plan Outcome 3.5 More young people will be in work, education or training. Training and apprenticeship opportunities for the local workforce are provided that reflect the needs of business.</p> <p>Action 4 We will promote the Council as an attractive source of potential employment to job seekers and utilise our resources to create meaningful and properly remunerated employment opportunities for local people, including apprenticeships and traineeships.</p>	<p>As the largest employer in the County, the Council models good practice by directly providing, or hosting through external agencies, a range of work related learning and experiential opportunities, primarily aimed at young people aged 16-24. These include Apprenticeships, hosted through Futures as the Council's approved Accredited Training agency (ATA), a range of traineeships, including placements under the National Graduate Development Programme for Local Government, the CIPFA trainee scheme and traineeships offered through CFCS services, as well as short term unpaid work experience placements for school and college pupils. As part of its commitment to ensure fair pay for all, from the 1st April 2014 the Council increased the pay of its Apprentices to the National Minimum Wage rate relevant for their age.</p> <p>Economic Development supported colleagues across the authority to work with the Nottingham Post to deliver 4 local jobs fairs in West Bridgford, Beeston, Hucknall and Gedling. Over 1,800 people attended the events and met local employers including Nottinghamshire County Council and support agencies.</p> <p>At each event at least 200 vacancies were available. In addition support with job seeking eg help with CVs and interview techniques was offered through the Council's Work Club programme.</p>

Strategic Plan Priority Four – Providing care and promoting health

**Delivery Plan outcome 4.3
People have a positive experience of care and health support.**

Measure, Overall satisfaction of people who use services with their care and support.

Whilst performance information is important, the Council also needs to understand more about how services are affecting people’s lives and how they feel about the services they receive.

The introduction of the Adult Social Care Survey (ASCS) in 2010-11 was the first time service users had been surveyed on a national basis using the same methodology. The main purpose of the survey is to provide reliable and comparable information to help the Council plan to improve outcomes in a very challenging financial climate.

The Council currently has provisional data from the most recent survey (2013/14) which will be verified and used to get a better picture of service users experience from year to year (by comparing to survey results from previous years). The results will also enable the Council to see how Nottinghamshire is performing compared to other areas. When this formal analysis is completed, it will be reported to Members.

The provisional results show the positive impact the Council’s services have on many people’s lives and represent very good performance for 2013/14. Key headlines from the results show (for service users who completed the survey);

- 94% of service users were quite/very/extremely satisfied with the care and support they receive
- 95% of service users with learning disabilities were quite happy/very happy with the way staff help them.
- 90% answered ‘Yes’ to the question ‘do care and support services help you have a better quality of life?’
- 89% answered ‘Yes’ to the question ‘do care and support services help you in having control over your daily life?’
- 88% answered ‘Yes’ to the question ‘do care and support services help you in feeling safe?’

Strategic Plan Priority Five – Investing in our future

Delivery Plan Outcome 5.3
Additional school places will be available where they are needed.

Action I

Develop, publish and implement the School Places and Capital Strategy to ensure there are sufficient school places of the requisite quality and in the right location. Key to this will be identifying emerging hotspots areas around the county as early as possible and developing new ways of working with schools irrespective of governance to deliver additional places as required.

Developed during the first quarter, the School Places and Capital Strategy was approved by the Children and Young People’s Committee in July 2014. The Schools Capital Programme consists of a number of discrete programmes of investment, predominantly:

- **The School Places Programme:** The Council has a statutory function to provide sufficient school places, funded via government grant. Works have been progressing to deliver additional places at those schools identified as requiring investment to providing additional places for the 2014/15 academic year.
- **The Schools Capital Refurbishment Programme (SCRP)** is a major programme of investment to address deterioration in the condition of schools. The main focus of the SCRCP is to maintain the fabric of the school estate and to concentrate resources on addressing urgent health and safety issues. Currently, work is completed or underway at over 200 schools and preparatory work at the remaining 120 schools is well advanced.
- **The Priority Schools Building Programme (PSBP)** is a Government funded and managed programme providing whole-school rebuilds. The Council was more successful than any other local authority in terms of the number of successful bids for this programme with a total of 15 schools to be rebuilt through this programme. These new schools are due to be completed for occupation from late 2015 onwards.
- **The Schools Access Initiative and capital projects arising from the implementation of the Universal Infant Free School Meals Initiative.** From September 2014 free school meals are required to be available to all key stage one pupils who wish to have one. A specific capital grant (£1.715m) has been allocated to the Council to fund adaptations to kitchens, including additional equipment, in order to provide the additional capacity to meet the expected increase in demand. Work has progressed well and the schools catering service has plans in place to ensure that the additional demand for school meals will be met from September 2014 onwards.