

meeting COUNTY COUNCIL

date 30<sup>th</sup> June 2011

agenda item number **12**

## REPORT OF THE CABINET MEMBER FOR PERSONNEL AND PERFORMANCE

### STRATEGIC PLAN PERFORMANCE 2010/11

#### Purpose of Report

1. To report the performance achievements of the 'One Council' Strategic Plan 2010-14 that occurred during 2010/11.

#### Background Information

2. The Council's Strategic Plan 2010-14 was formally adopted in February 2010.
3. To work towards delivering the five priorities of the plan, a series of 47 actions and 75 performance indicators were devised, managed and monitored closely throughout the year. Many of these were based on statutory National Performance Indicators which have now been reduced or removed by central government.
4. In the light of changes to national performance requirements and other legislative changes, the Strategic Plan and its actions and performance indicators have been reviewed. In addition, the Corporate Performance team is undertaking a review of the whole performance management framework for the Authority with a view to bringing a revised framework to members later this year.
5. In 2010/11, a high standard of services were provided to Nottinghamshire's citizens and the majority of the targets set at the beginning of the year were met or exceeded:
  - 65% of Strategic Plan performance indicators were on or above target
  - 63% of Strategic Plan actions were on schedule or completed
6. Good performance in strategically important areas included:
  - Significant improvement was recognised by a Ofsted re-inspection of Children's Services
  - The Care Quality Commission (CQC) assessed the authority's adult social care services as 'excellent' and in the top 10 councils for its customer service
  - School attainment rates continued to rise in all age groups and fewer pupils were permanently excluded

- More vulnerable people were supported to maintain independent living
- The county reused, recycled and composted more household waste and reduced the amount sent to landfill. A new recycling centre was opened at Newark
- The Derbyshire and Nottinghamshire Local Enterprise Partnership (LEP) was established, which will be responsible for driving economic development and investment in private sector growth and jobs across the region
- Rates for acquisitive crime fell in the three key areas of Ashfield, Bassetlaw and Mansfield and there were fewer repeat incidents of domestic violence
- Assessment rates of vulnerable children increased and the number of children on long term Child Protection Plans fell
- The transport network continued to improve, with reduced average road journey time during the morning peak, decreased bus waiting times, and improved condition of roads managed by the authority. The country's first pocket park and ride site was opened at Cotgrave
- More parishes became involved in improving Rights of Way and more footpaths were considered as improved
- More people used the National Water Sports Centre than in 2009/10
- More people were satisfied with libraries, with a new state-of-the-art library opened at Worksop
- Fewer key performance indicators were performing in the bottom quartile for English counties
- The sickness absence rate for staff continued to fall

7. Some targets in our Strategic Plan were not quite met in 2010/11. This included the following:

- Just under a third of our key performance indicators were performing in the top quartile for English counties, slightly down on our target but an increase on the same period in 2009/10
- We had aimed for 35 million bus journeys during the year but the actual achieved was slightly down on this target by 600,000. This still puts Nottinghamshire as one of the highest in the country
- 640 tonnes of household waste was produced per household which was more than last year but still within our target
- The target for repeat incidents for domestic violence was missed by less than 1%
- The council had targeted an 80% satisfaction with our country parks and although this was met, it was slightly down on the last time this was surveyed (84.9% in 2008/09).

8. A full and more detailed report on the council's performance in 2010/11 (the Annual Performance Report 2011/12) is available on the council's internet. This also contains delivery plans for 2011/12 - [http://www.nottinghamshire.gov.uk/home/your\\_council/howweprovideyourservices/howarewedoing/performance-reports.htm](http://www.nottinghamshire.gov.uk/home/your_council/howweprovideyourservices/howarewedoing/performance-reports.htm)

## **Statutory and Policy Implications**

9. This report has been compiled after consideration of implications in respect of finance, equal opportunities, personnel, crime and disorder and those using the service and where such implications are material they have been described in the text of the report.

## **Recommendation**

10. It is recommended that Council note the content of the report.

**COUNCILLOR ANDY STEWART  
CABINET MEMBER FOR PERSONNEL AND PERFORMANCE**

### **Corporate Director of Environment and Resources' Financial Comments**

There are no direct financial implications arising from the contents of this report (MB - 03/06/11)

### **Legal Services Comments**

This report is for noting only (JFW – 16/06/11)

### **Background Papers Available for Inspection**

Annual Performance Report 2011/12 (available link from intranet/internet)

### **Electoral Divisions Affected**

All