

**12 November 2018****Agenda Item: 8****REPORT OF THE CORPORATE DIRECTOR, ADULT SOCIAL CARE AND  
HEALTH****YOUR NOTTINGHAMSHIRE, YOUR FUTURE – DEPARTMENTAL STRATEGY  
SIX MONTH REVIEW OF PROGRESS (APRIL – SEPTEMBER 2018)****Purpose of the Report**

1. This report provides the Committee with an overview of performance against the Adult Social Care and Public Health Departmental Strategy at the end of quarter 2 of the year 2018-19.

**Information**

2. The Council Plan - Your Nottinghamshire, Your Future - sets out the strategic ambition for the future of Nottinghamshire and the Council. It is focused on the future of Nottinghamshire as a prosperous place where people want to live, work, visit and invest.
3. The Council Plan is the core component of the Council's Planning and Performance Framework. The Framework sets out that delivery of the Council Plan will be through four Departmental Strategies detailing the activity and key measures to achieve the Council's strategic ambition. The first four Departmental Strategies – for Adults, Children's, Place and Resources - were developed during 2017 and agreed by Policy Committee in January 2018.
4. The Planning and Performance Framework also sets out how the Council will plan and manage its performance. The approach and format for reporting this was agreed by the Improvement and Change Sub-Committee on 12 March 2018. As part of that approach Members agreed that progress against the four departmental strategies will be reported to committee every six months.

**Review of progress from April – September 2018**

5. The Dashboard set out at **Appendix 1** provides an overview of performance for the key activities and measures set out at part 3 of the Adult Social Care and Public Health Departmental Strategy. The Dashboard is focused on the 12 Council Plan commitments and covers the first six months of April – September 2018
6. During this period the Council has continued to operate in a challenging financial landscape with ongoing change to local authority funding coupled with many Council services experiencing continued increases in demand.

7. Progress has been made against the Adult Social Care and Public Health Departmental Strategy, with the actions contributing across the range of Council Plan Commitments. Highlights include:

**Commitment 4 - Nottinghamshire has a thriving jobs market**

*Success means: More people are in higher paid and skilled jobs and more apprenticeships available for people of all ages*

The Adult Social Care Workforce Plan for 2018-20 was approved at Committee in September 2018. One of the key priorities within this is to focus on recruitment and retention of core roles, ensure effective leadership and succession planning in relation to an ageing workforce and career pathways, and this will improve the range of apprenticeships and work experience available in the Department. There have been two interns from the Change 100 programme in the department and both have secured fixed term contracts with the Adult Social Care and Health department. Change 100 brings together the UK's top employers and talented disabled students and graduates to offer three months of paid work experience. One of the interns has commented that:

*'the Change100 internship has been a great experience. I have had the chance to learn about many aspects of Adult Social Care and the Council. My skills have improved and I have benefitted from the guidance of more experienced colleagues.'*

Public Health provides placements for consultants, doctors and local students. The Public Health division contributed to the development of a national apprenticeship framework for Public Health practitioners. The full apprenticeship standard was submitted on 26 September. Once the framework is approved, the division will examine arising vacancies for suitability to be offered as apprenticeships. This work supports the ambition for Nottinghamshire to be a great place to fulfil your ambition.

**Commitment 8 – people live independently for as long as possible**

*Success means: People will have the opportunity to live independently in their local community*

Despite a difficult financial climate, there has been good progress in promoting independence approaches to support the delivery of the Adult Social Care Strategy. The report shows nearly 1,800 older people received short term services to help them recover, recuperate and maximise independence after an illness or crisis. This is an increase of 800 people since the last period (April – June 2018). This reflects the increased investment in short term support including the Home First Response Service. This is a short term rapid response service for people who need social care support to remain or return home. It helps people get home from hospital quickly and support someone at home in crisis and are at risk of admission to a hospital or care home. There has also been an expansion of assessment beds as part of new Extra Care Schemes. This enables people who are not able to return home to have a period of further assessment in the community and maximise their independence. Lastly, there has been additional investment in the reablement service, which provides therapeutic short term support to enable people to achieve their independence goals. The majority of people who complete a period of reablement need no long term home care in the short or medium term. This work supports the Council's

ambition to support people's well-being and independence and avoid the use of long term costly services, where they are not required.

**Commitment 8 – people live independently for as long as possible**

*Success means: Number of people who receive financial or benefits advice*

The report shows over 2,000 people were supported to access financial or benefits advice to enable them to live independent lives and plan for the future. The total value of benefits claimed for this period is over £2.5m. This work ensures carers and disabled people are claiming benefits they are entitled to and it brings in income into the Council where people pay a contribution towards their care and support needs.

**Commitment 9 - People can access the right care and support**

*Success means: Services improve as a result of a better integration of health and social care*

The report highlights the work of the Council with health service colleagues to provide more seamless services, with people at the centre of the care and support provided. Progress in this area is reflected in the very low rates of delayed transfers of care attributable to social care demonstrating the benefits to service users of this approach. In August Nottinghamshire was the 6<sup>th</sup> best performing council (out of 151 local authorities) in the country for delayed transfers of care. In March 2018 Nottinghamshire was announced as one of three sites to pilot a proactive and joined up approach to assessment and support planning for people with health and social care needs, and offering more integrated personal budgets for health and social care funding. The aim of this work is to ensure people receive better and more joined up care across health and social care boundaries. In July 2018, Mansfield Older Adults social care staff and managers co-located with health colleagues into the Warsop Primary Care Centre and Bull Farm Primary Care Centre. This was the outcome of an external evaluation regarding how to achieve the best health and social care outcomes. This development will help to shape co-location and alignment of teams in other parts of the County.

**Case Study: Personalisation**

*John is in his twenties and had been in and out of hospital due to regular fluctuation/deterioration in his mental state. He experienced problems with severe self-neglect, isolating himself, and poor self-image. He wanted to make friends and “be like other people” – he used his personal health budget to employ a personal assistant (PA) who would help him to engage in social activities. The PA supported him to access some voluntary work at a livery stable, and this led to the offer of a part time job. He is currently employed there without the support of his PA.*

8. Further progress is expected to be made against the actions in the Departmental Strategy over the remaining six months of the year. Particular attention will be given to any commitment where delivery of an action has not yet been matched by a change in the measure of success linked to it. This will include:

**Commitment 7 - People live in vibrant and supportive communities**

*Success means: Older people are treated with dignity and their independence is respected and our most vulnerable residents will be protected and kept safe from harm*

As set out in the **Appendix 1** significant work is underway to identify and learn from good and excellent practice to ensure that where people experience abuse and neglect, the Council provides support that is responsive to their needs and personalised. This work is yet to be reflected in the related measure for the percentage of safeguarding services users who were satisfied that their outcomes were fully achieved and additional focus will be placed on this in the coming months.

9. The Committee is invited to consider the progress reported in **Appendix 1** and any further information that it might require. An update on the Core Data Set of performance measures for the Adult Social Care and Health department will be provided at the end of quarter 3 (October – December) and a year-end position on the Departmental Strategy at the end of quarter 4 (January – March).

### **Other Options Considered**

10. The matters set out in the report are intended to provide effective and proportionate performance management reporting to the Department and the Committee. This approach was agreed by the Improvement and Change Sub-Committee in March 2018 and no other options were considered.

### **Reason/s for Recommendation/s**

11. The Council's Constitution requires each Committee to review performance in relation to the services provided on a regular basis. The recommendation contributes to this requirement.

### **Statutory and Policy Implications**

12. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

### **Financial Implications**

13. There are no financial implications arising directly from this report.

### **RECOMMENDATION/S**

- 1) That the Committee considers the performance issues outlined in the report and whether any additional information or actions are required in relation to them.

**David Pearson**  
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**Constitutional Comments (SLB 16/10/18)**

14. Adult Social Care and Public Health Committee is the appropriate body to consider the content of the report. If Committee resolves that any actions are required it must be satisfied that such actions are within the Committee's terms of reference.

**Financial Comments (DG 19/10/18)**

15. The financial implications are contained within paragraph 13 of this report.

**Background Papers and Published Documents**

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

Departmental Strategies – report to Policy Committee on 24 January 2018

Adult Social Care Workforce Plan 2018-2020 – report to Adult Social Care and Public Health Committee on 10 September 2018

**Electoral Division(s) and Member(s) Affected**

All.

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