

For Consideration	
Public/Non Public*	Public
Report to:	Police and Crime Panel
Date of Meeting:	1st April 2019
Report of:	Paddy Tipping Police and Crime Commissioner
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Agenda Item:	5

POLICE AND CRIME COMMISSIONER'S UPDATE REPORT TO JANUARY 2019

1. PURPOSE OF THE REPORT

- 1.1 This report presents the Police and Crime Panel (Panel) with the Police and Crime Commissioner's (Commissioner) update on progress against the Police and Crime Plan (2018-21).
- 1.2 In accordance with section 13 of the Police Reform and Social Responsibility (PR&SR) Act 2011 and subject to certain restrictions, the Commissioner must provide the Panel with any information which the Panel may reasonably require in order to carry out its functions. The Commissioner may also provide the Panel with any other information which he thinks appropriate.
- 1.3 This report provides the Panel with an overview of Police and Crime Plan performance covering the period 1st April 2018 to 31st January 2019 based on the available data.

2. RECOMMENDATIONS

- 2.1 The Panel to note the contents of this update report, consider and discuss the issues and seek assurances from the Commissioner on any issues Members have concerns with.

3. REASONS FOR RECOMMENDATIONS

- 3.1 To provide the Panel with information so that they can review the steps the Commissioner is taking to ensure effective implementation of his Police and Crime Plan and provide sufficient information to enable the Panel to fulfil its statutory role.

4. Summary of Key Points

POLICING AND CRIME PLAN (2018-21)

Performance Summary

- 4.1 Performance against targets and measures across all four themes is contained in the Performance section of the Commissioner's website^a to January 2019. This report details performance from 1st April 2017 to 31st January 2019 where data is available.
- 4.2 The Commissioner's Police and Crime Plan (2018-21) incorporates 57 performance measures across four themes in addition to a further 12 sub-measures. This report provides an update on performance against a smaller number of headline measures, while also highlighting notable performance exceptions – both positive and negative – that have been observed over the most recent quarter. Exceptions include indicators that have seen a significant divergence from the level or trend expected.

5. Police and Crime Plan Performance Headlines

- 5.1 Performance in relation to 'protecting people from harm' remains relatively strong and improving, with ongoing rises in disclosure of domestic and sexual abuse, improvements in safeguarding assessments, recording and referrals and improvements in proactive street triage and early intervention activity that has helped to reduce mental health related service demand over recent months. HMICRFS's 2018 integrated PEEL Report will be published in April 2019 and will include an independent assessment of progress made in protecting vulnerable people from harm over the previous year. .
- 5.2 Baselines have been established for the cope and recover outcome framework for PCC commissioned victim services in line with new Ministry of Justice reporting requirements. Around 89% of victims leaving these services between April and September 2018 reported improvements in cope and recover outcomes. It should be noted however, that improvement in crime recording and victim disclosure alongside increased pressures on local policing services has led to a steady decline in the percentage of positive outcomes for victim based crimes, including cases of domestic and sexual abuse.
- 5.3 There are clear indications from the police recorded crime profile and Police and Crime Survey that the level and prevalence of victim-based crime has increased over the last year, reflecting trends seen nationally. While police recorded crime data can be skewed by a range of administrative factors, some rises in vehicle crime, robbery and knife crime recorded over the previous year are believed to reflect genuine increases. Partner agencies continue to demonstrate considerable success in reducing risk of reoffending among the cohort engaging with the Integrated Offender Management Scheme.

^a <https://www.nottinghamshire.pcc.police.uk/Public-Information/Performance/>

5.4 Further work has been undertaken during the last quarter to improve understanding of demand as preparations are underway to revise and refresh Nottinghamshire's Force Management Statement for 2019. This has included initial findings from a PCC commissioned 'understanding police demand' research project which has profiled available management statistics and will be consulting relevant officers and practitioners on the implications of their findings over the coming months. Public confidence in the police, as monitored by the Police and Crime Survey, remains relatively stable. £1.1m revenue overspend and £4.0m capital underspend are currently forecasted for 2018/19.

Theme	Measure	Baseline	Current	Trend	Comment
Protecting people from harm	Police Effectiveness: Protecting vulnerable people	Requires Improvement (2017)	Pending: (Apr 2019)	TBC	HMICFRS PEEL Assessment 2017 . Areas for improvement including consistency of response to victims of domestic abuse
	Adult and child safeguarding referrals	4,872 (Jan 2018)	5,369 (Jan 2019)	+10.2%	Ongoing improvements in identification, recording and referral of safeguarding concerns. Additional 500 police safeguarding referrals made over the last year.
	Violent knife crime recorded by police	806 (Jan 2018)	881 (Jan 2019)	+9.3%	Police recorded violent knife crimes increased between April and August 2018, before showing a steady reducing trend. This will be monitored closely throughout 2019.
Helping and supporting victims	Victim Services: Improvement in cope/recover outcomes	89.4% (Sep 2018)	Pending (Mar 2019)	TBC	PCC Commissioned victim services MOJ return. Notable improvement in health and wellbeing (92.9%). 82.6% reported feeling 'better able to cope'.
	Repeat victims of domestic abuse presenting to police	33.2% (Jan 18)	32.7% (Jan 19)	↓ 0.5% pts	Despite a 33% increase in domestic abuse disclosure to police over the last year, repeat victimisation rates remain relatively stable at 32.7%.
	Positive outcome rate for serious sexual offences	11.6% (Jan 18)	8.9% (Jan 19)	↓ 0.5% pts	Positive outcomes rates for serious sexual offences have declined steadily following increases in disclosure over recent years. Volume of positive outcomes remains stable.
Tackling Crime and ASB	Police Effectiveness: Preventing / tackling crime and ASB	Good (2017)	Pending: (Mar 2019)	TBC	HMICFRS PEEL Assessment 2017 recognised need to minimise neighbourhood policing abstractions and improve resource-modelling and understanding of demand
	% residents experiencing crime in last 12 months	17.3% (Jun 2018)	19.4% (Dec 2018)	↑ 2.1% pts	Police & Crime Survey: Robust data available from Jun 2018. Nottingham City saw the most notable rise during this period (+4% pts) while Mansfield & Ashfield saw a 1.1% pt reduction
	Integrated Offender Management – reduction in reoffending risk	-78.4% (Jun 2018)	-76.8% (Jan 2018)	-1.6% pts	77% reduction in reoffending among the 187 (40% of cohort) removed from the scheme since Jan 2016. IOM continues to be adapted to take account of changing risk profile
Transformation and quality policing	Police efficiency: Reducing crime and keeping people safe	Requires Improvement (2017)	Pending: (Apr 2019)	TBC	HMICFRS PEEL Assessment 2017 . Areas for improvement include risk-led planning, workforce development and leadership in meeting current and future demand.
	% residents feeling the police 'do a good job'	45.6% (Jun 2018)	46.0% (Dec 2018)	↑ 0.4% pt	Police & Crime Survey: No significant change since June 2018. Positive perceptions remain strongest in the city (53%) and lowest in BNS (39%).
	Achieving a balanced budget: Budget vs Spend	+£1.0m rev -£3.0m cap (Nov 2018)	+£1.1m rev -£4.0m cap (Jan 2019)	+£0.1m -£1.0m	Currently forecasting a revenue overspend of £1.1m largely caused by delays in MFSS move to cloud based model and officer pay mix. Forecast capital underspend of £3.98m

6. Police and Crime Plan Performance – Positive Exception Reporting

6.1 A number of Police and Crime Plan indicators have shown significant improvement over the last 12 months. These include

Theme	Measures	Current
Protecting from harm	Adult and child safeguarding referrals	+10.2%
Supporting victims	Domestic abuse crimes	+33.5%
Tackling crime and ASB	Drug trafficking and supply offences	+11.6%
	People killed or seriously injured on the roads	-40.7%
Quality Policing	Compliance with crime recording standards	+5% pts

6.2 Increases in recorded **adult and child safeguarding referrals** have continued throughout 2018/19 following peaks in November 2018 and January 2019, with the force recording around 41 additional referrals per month compared to 2017/18. Improvements in assessment, identification and recording of safeguarding risk are providing the force and partner agencies with a greater degree of confidence that appropriate safeguarding actions are being taken to reduce risk of harm.

6.3 The force continues to record an increasing number of **domestic abuse crimes**, having risen by 33.5% over the last year to around 13,770. While rising levels of disclosure and identification are regarded as a positive outcome, it should be noted that this increase continues to place pressure on local MARAC and victim support services. Positively, police recorded repeat victimisation for domestic abuse (32.7%) and survivor satisfaction with their experience of the police (90%) have remained relatively stable over the previous year.

6.4 Recorded **drug trafficking and supply offences** have seen an 11.6% increase over the previous 12 months which generally reflect levels of police proactivity in this area. While recorded offences have remained relatively stable in the longer term, Nottinghamshire Police continue to record a higher level of drug trafficking and supply offences than the national average. The PCC's Police and Crime Survey shows that around 48.6% of residents would like to see the police and other agencies do more to tackle drug use and dealing in their area – a figure which has increased marginally (from 44.7%) over the last year. Concern remains markedly higher in the Mansfield and Ashfield area (62.1%).

6.5 The number of adults (-37%) and children (-70%) **killed or seriously injured on Nottinghamshire's roads** has fallen significantly since the 2005-2009 baseline average, with performance on track to achieve a 40% reduction against the baseline by 2020. There were 53 fewer KSI casualties in January to September 2018 compared to the same period in 2017, with reductions evident across all user groups with the exception of pedal cyclists (+11.5%).

6.6 Notable improvements in compliance (up from 88% to 93%) with and timeliness of **crime recording standards** have been seen over recent months as new First Contact and Early Resolution arrangements within Contact Management are embedded. A new method for monitoring indicative compliance with the National

Crime Recording Standard (NCRS) is set to enable better identification of areas for improvement. The force is working hard to embed changes in recording practices which require an additional ‘course of conduct’ offence to be recorded alongside the most serious victim based crime. This administrative change in recording practices does not affect the tailored service victims receive as a result.

7. Police and Crime Plan Performance – Negative Exception Reporting

7.1 A number of Police and Crime Plan indicators have shown notable deterioration in performance over the previous 12 months. These include

Theme	Measures	Jan 2019
Tackling crime and ASB	Victim-based crime	+8.8%
	Fraud offences	+31.3%
Supporting victims	Positive outcome rate for victim-based crime	-2.3% pts
	Positive outcome rate for serious sexual offences	-2.7% pts
Quality policing	Urgent (Grade 2) response times	-4.7%

7.2 Levels of **victim-based crime** recorded by the police (+8.8%) and PCC’s Police and Crime Survey (+2.1% pts) have increased over the previous 12 months, some of which is believed to reflect a genuine increase – particularly in the more urban areas (+8.2%), online offending (+46.8%) and among the offences of vehicle crime (+2%), robbery (21%) and knife crime (+9%). While this reflects national trends, it is positive to note that Nottinghamshire maintains a lower rate of burglary and violence against the person that the average for police forces nationally. Partner agencies continue to demonstrate success in reducing risk of reoffending among the cohort engaging with the Integrated Offender Management Scheme, and in the proactive identification of possession of weapon offences (+7.7%), driven in part by increases in the targeted use of stop and search activity (+24.7%).

7.3 **Fraud offences** recorded by the police and Action Fraud have increased by around 31.3% over the previous 12 months. As self-reported experience of online fraud captured via the PCC’s Police and Crime Survey has also increased from 7.8% to 12.6% since March 2018, this is likely to in part reflect a genuine increase in victimisation rates. Managing this increasing demand remains a significant challenge to the police, with investigations often being complex and time consuming. Analysis has revealed that around three quarters of fraud offences recorded in Nottinghamshire are filed with no suspect being identified. Partnership-led education and awareness raising activity plays a critical role in reducing risk of victimisation and the impact of these crimes on vulnerable people.

7.4 **Positive outcome rates for victim-based crimes** have seen a steady (-2.3% pt) reduction over the previous year, falling from 14.4% to 12.1%. This correlates with improvements in compliance with crime recording standards and increases in the number of offences where the victim does not support further action. Consequently, the number of crimes filed as ‘unresolved’ despite a named suspect being identified is increasing.

- 7.5 **Positive outcomes rates for serious sexual offences** have reduced steadily over the previous year, from 11.6% to 8.9%. This has been affected by a 16.6% increase in reported serious sexual offences during the year, with reports reaching a peak in July 2018. Third party reports from partner agencies comprised a significant element of the increase in recorded sexual offences, with many victims not supporting further police action. It should also be noted that while the proportion of serious sexual offences resulting in a positive outcome has declined, the absolute number of positive outcomes has remained relatively stable.
- 7.6 Police **attendance for 'urgent' (grade 2) incidents** have seen a steady (-4.7% point) deterioration over the previous 12 months, falling from 55.9% attendance within the advised 1 hour attendance time to 51.2%. The mean average time taken to attend Grade 2 incidents is around 345 minutes, however this figure is skewed by a small number of significant outliers, including instances where the victim requests attendance at a later date. The median average attendance time is 51 minutes and provides a more representative indicator of the length of time for officers to arrive on scene in the majority of Grade 2 incidents. Between 74% and 78% of immediate (Grade 1) incidents are attended within the target time for urban (15 minute) and rural (20 minutes) areas.
- 7.7 It should also be noted that levels of identified 'hidden harm' have plateaued in a number of low volume but high harm crime areas over recent months, including **Child Sexual Exploitation** and **Modern Slavery**. This indicates opportunities for further proactive work to identify and safeguard potential victims and tackle high harm offending in these areas.

Holding the Chief Constable to Account

- 7.8 The Commissioner is represented at the key Thematic, Partnership and Force Local Performance board meetings in order to obtain assurance that the Force and Partners are aware of the current performance threats, and are taking appropriate action to address the emerging challenges. Should there be any issues of concern these are relayed to the Commissioner who holds the Chief Constable to account on a weekly basis.
- 7.9 In addition, the Commissioner meets quarterly with the Head of Investigations and Intelligence and Head of Operations to gain a deeper understanding of threats, harm and risk to performance.
- 7.10 Panel Members have requested the presentation of a case study for each meeting. Previous case studies have included:
1. Shoplifting
 2. The Victims Code
 3. Improving BME Policing Experiences
 4. Hate Crime
 5. Knife Crime
 6. Stop and Search
 7. Rural Crime
 8. The new victim services CARE
 9. Evaluation of Community Remedy

10. ECINS database
11. Data Integrity and Compliance with NCRS
12. Prosecution File Quality Improvements
13. Knife Crime
14. Police and Crime Survey
15. OPCC's Sexual Violence Engagement Manager

7.11 For this meeting, a further case study (16) has been prepared in respect of a progress report of the PCC-commissioned Nottinghamshire Victim CARE Service (see **Appendix A**).

Estates Update

7.12 As requested by the Panel, this section provides a list of Nottinghamshire police stations sold since 2016 alongside details of their proposed future use and capital receipts from completed sales.

Police Station Sites Sold Since 1 April 2016

POLICE STATION SITE	COMPLETION OF SALE	PROPOSED FUTURE USE
Central , Nottingham	9 June, 2016	Mixed re- development – principally residential
Meadows	31 July, 2016	Residential
Sneinton	19 October, 2016	Library and Police Station
Canning Circus, Nottingham	22 December, 2016	Offices
Retford	28 April, 2017	Hotel
Arnold	31 August, 2017	Petrol Station
Carlton	12 June, 2018	Residential and offices
Eastwood	25 September, 2018	Funeral directors
Cotgrave	6 December, 2018	Public open space - town centre redevelopment
Mansfield Woodhouse	16 January, 2019	Offices

Total capital receipt from above completed sales = £5,128,400

Contracts Exchanged subject to planning

POLICE STATION SITE	STATUS	PROPOSED FUTURE USE
Bingham	Application submitted	Care home
Sutton in Ashfield	Permission received	Residential
Hilltop House site, Eastwood	Application submitted	Residential

Total capital receipt to be received on completion of above = £2,104,000

Activities of the Commissioner

7.13 The Commissioner continues to take steps to obtain assurances that the Chief Constable has not only identified the key threats to performance but more importantly that swift remedial and appropriate action is being taken to tackle the problems especially in the Priority Plus Areas in the County and High Impact Wards in the City. Key activities are reported on the Commissioner's web site.^b

DECISIONS

7.14 The Commissioner has the sole legal authority to make a decision as the result of a discussion or based on information provided to him by the public, partner organisations, Members of staff from the Nottinghamshire Office of the Police and Crime Commissioner (NOPCC) or Chief Constable. The Commissioner's web site provides details of all significant public interest decisions.^c

7.15 Panel Members have previously requested that the Commissioner provide a list of all forthcoming decisions (Forward Plan) rather than those already made. This Forward Plan of Key Decisions for the OPCC and the Force has been updated and is contained in **Appendix B**.

7.16 The Police and Crime Delivery framework (**Appendix D**) has been revised and updated for 2019/20 informed by findings from the 2018 Police and Crime Needs Assessment and consultation with key partners and stakeholders. Panel members are invited to note the following newly added objectives to the delivery plan:-

- Commission an independent review of modern slavery support pathways and explore opportunities for a more co-ordinated regional approach
- Provide funding to embed the Knife Crime Strategy and delivery plan as a multi-agency approach to identifying and managing risk across the area
- Work with independent external partners to further improve the understanding and management of policing demand
- Embed Schools and Early Intervention Officers to improve engagement and early intervention among young people at risk of harm, crime or exclusion
- Strengthen the response to stalking and harassment via multi-agency stalking clinics and targeted support for victims of non-domestic stalking
- Invest in further provision to safeguard victims of Honour Based Abuse, including application of forced marriage protection orders
- Consider a pilot of the alcohol monitoring system ('alcohol' monitoring tags) to combat domestic violence
- Co-commission new substance misuse services and develop a substance misuse pathway for people attending voluntary attendance appointments
- Implement and embed a new offender out of court disposals framework to improve rehabilitative outcomes and engagement with treatment services

^b <http://www.nottinghamshire.pcc.police.uk/News-and-Events/Latest-News.aspx>

^c <http://www.nottinghamshire.pcc.police.uk/Public-Information/Decisions/Decisions.aspx>

- Work with CCGs and other partners to enhance support for adults who were sexually abused in childhood and respond to recommendations of IICSA
- Embed the National Enabling Programmes and Digital Policing Strategy 2025 to modernise the management and delivery of IT services
- Embed College of Policing neighbourhood policing guidelines and new policing model across the area to ensure continued quality of service

8. Financial Implications and Budget Provision

- 8.1 The Commissioner holds the Chief Constable to account formally at his Strategic Resources and Performance meetings (SSRP). At this meeting the Chief Constable submits a number of financial reports for scrutiny.
- 8.2 At the 7th March 2019 SSRP meeting the Force submitted its Finance Revenue Budget Outturn for 2018-19 as at 31st December 2018 to the Commissioner.
- 8.3 The full year net revenue budget for 2018-19 is £193,100k. This is split the Force Budget £188,209k and the Office of the Police and Crime Commissioner (OPCC) £4,891k.
- 8.4 During December, the Finance department in conjunction with the organisation has continued to review the year end position. At the end of December the projected year end outturn is £194.152k which is an increase of £36k from November.

Entity	Budget £'000	Forecast Outturn £'000	Variance to Budget £'000
Force	188,209	189,260	1,052
OPCC	4,891	4,891	-
	193,100	194,152	1,052

- 8.5 The table above identifies an estimated overspend of £1,052k which is predominately being driven by collaboration contributions, Police officer and staff pay costs, overtime' other employee costs and other supplies & services. These have been partly offset by payroll savings from PCSO pay costs, comms and computing, forensics & investigative costs, capital financing and additional income.
- 8.6 **Appendix C** contains the full report submitted to SSRP and provides a more detailed position for each item.

9. Human Resources Implications

- 9.1 None - this is an information report.

10. Equality Implications

10.1 None

11. Risk Management

11.1 Risks to performance are identified in the main body of the report together with information on how risks are being mitigated.

12. Policy Implications and links to the Police and Crime Plan Priorities

12.1 This report provides Members with an update on performance in respect of the Police and Crime Plan.

13. Changes in Legislation or other Legal Considerations

13.1 The Commissioner publishes a horizon scanning document^d every two weeks and can be downloaded from his website. The horizon scanning undertaken involves reviewing information from a range of sources, including emerging legislation, government publications, audits and inspections, consultation opportunities and key statistics and research findings, in order to inform strategic planning and decision making locally.

14. Details of outcome of consultation

14.1 The Chief Constable has been sent a copy of this report.

15. Appendices

- A. Case Study – the Nottinghamshire Victim Care Service
- B. Forward Plan of Key Decisions for the OPCC and the Force
- C. Finance Revenue Budget Outturn for 2018/19 as at December 2018
- D. Police and Crime Delivery Plan 2019/20

16. Background Papers (relevant for Police and Crime Panel Only)

- [Police and Crime Plan 2016-2018 \(published\)](#)

^d <http://www.nottinghamshire.pcc.police.uk/Public-Information/Horizon-Scanning/Horizon-Scanning.aspx>

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