



21 March 2013

Agenda Item:

REPORT OF THE SERVICE DIRECTOR, HIGHWAYS

PERFORMANCE REPORT – HIGHWAYS

Purpose of the Report

1. This report provides information to the Committee on the performance of the Highways Division.

Information and Advice

2. The Highways Division of Nottinghamshire County Council provides services to the County's residents, visitors, businesses and road users which directly affect lives, prosperity and wellbeing on a daily basis.
3. There are a range of performance measures which support performance management within the Division and these cover the large range of services provided, including road maintenance, casualty reduction, congestion and traffic management, street lighting and development control.
4. There are clear links with the County Council's strategic priorities of promoting the economic prosperity of Nottinghamshire and safeguarding our environment, as well as making Nottinghamshire a safe place to live. Performance measures have been aligned with these strategic priorities.

Summary of Performance

5. Appendix 1 shows current levels of performance for the Highways service area and additional Highways action which align to the County Council's Strategic priorities which are not supported by specific performance measures. They are labelled for information. A summary scorecard is also provided in the appendix.

Analysis

6. Progress with the delivery of major transport projects across the County is proceeding well. The County Council is contributing to both the Trunk Road projects for the A453 (£20M contribution) with works on site, and the A1 Elkesley junction improvements (£0.5M) due to start spring 2013. The County Council's own major schemes and on or ahead of schedule with Mansfield Bus Station due to open in March 2013, the A614 Rose Cottage junction recently completed, a planning application submitted for Hucknall Town Centre scheme

and a public exhibition held for the Worksop Bus Station Scheme in February 2013.

7. The performance indicators relating to the condition of principal and non-principal roads suggest these are in a reasonable condition. However, the indicators should be treated with some caution as they relate to the current condition of the road surface rather than its underlying condition.
8. The performance indicator for unclassified roads, housing estate roads and rural lanes etc., gives cause for concern at 18.7% needing repair compared to the target of 17%. It is proposed to increase the surface dressing of principal and non-principal roads to preserve those surfaces longer so that in the future an increased investment can be made into the resurfacing of unclassified roads within the current budget levels.
9. Performance relating to street lighting repair times is currently under management review following the Q2 outcome figure of 11 days compared with the target of 7 days, which has already been reduced to just under 9 days.
10. The customer satisfaction performance is based on the results of the annual National Highways and Transport survey as referred to in the November 2012 performance report.
11. Development work continues to bring greater detail in future performance reports regarding traffic congestion, minor repair performance times and complaints data.

Other Options Considered

12. None – this is an information report.

Reasons for Recommendations

13. None – this is an information report.

Statutory and Policy Implications

14. This report has been compiled after consideration of implications in respect of finance, equal opportunities, human resources, crime and disorder, human rights, the safeguarding of children, sustainability and the environment and those using the service and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

Financial Implications

15. The monitoring of service performance will ensure that the Highways Budgets will be used efficiently and effectively.

Implications for Service Users

16. The continued monitoring and management of performance will ensure that quality standards are maintained and appropriate services provided to meet local needs.

Recommendation

17. That Committee note the contents of the report.

Andrew Warrington
Service Director, Highways

For any enquiries about this report please contact:
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Constitutional Comments

18. None – report for information.

Background Papers

19. None

Electoral Divisions

20. All

