

Action Plan categories	Dept	Narrative	Prioritised Sequence	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2025/26
Mosaic Healthcheck	CE	As part of the readiness and scope discovery activity supporting the planned migration to the hosted version of Mosaic, a healthcheck was agreed to assess key business areas of the system and highlight preparatory works, good practice, and inefficient processes. The findings will help inform the scope and approach needed for the hosting of Mosaic by The Access Group	1.04		D			
TEC Enabled Care Strategy	ASCH and PH	Support with tender, bring your own device, exploring TEC data usage	1.06		D			
Catering and Facilities Management (C&FM) Operating Model Review	Place	Implementation of a new operating model for C&FM that reduces the overall risk and liability to the Council.	1.07					ED
Oak House (Top Wighay Offices)	CE	Design and build requirements for ICT provision	1.08				D	
D2A App	ASCH and PH	The ICS are leading a project to improve interoperability across the system and introduce a new system wide D2A Tracker (App) which will use the Ecosystems Platform technology to improve data sharing and replace the current interoperability solution.	1.09				D	
Adult Social Care Reform/Digital Health and Social Care: Roll out of web-based Summary Care Record	ASCH and PH	Digitising Social Care Programme: roll out of web-based Digital Summary Care Record (Digital Notts led), including in NCC Short Breaks Units	1.10	D				
Bio-Diversity net gain (Mycelia Verna)	Place	<p>Under the Environment Act 2021, all planning permissions granted in England (with a few exemptions) except for small sites will have to deliver at least 10% biodiversity net gain from 12 February 2024. BNG will be required for small sites from 2 April 2024. BNG will be measured using Defra's biodiversity metric and all off-site and significant on-site habitats will need to be secured for at least 30 years.</p> <p>The Planning Group (Place Dept) would like to purchase software that will aid the Ecology team &amp; Enforcement team in their work. They have identified the following tool that manages the Biodiversity Net Gain (BNG) elements of planning applications, with three elements relating to validation and assessment, monitoring, and reporting Mycelia – Verna. Mycelia is a back-office cloud software system. There are no access requirements other than a browser from the</p> <p>GDS supported list. (Mycelia is an HTML5 webapp.)</p>	1.11	D				
Digitising Social Care Programme (Digital Notts led) and virtual visits	ASCH and PH	Digitising Social Care Programme - virtual visits and provider led reviews to make best use of care staff, free up front line worker time to complete more assessments and reviews	1.13		D			

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Data retention and deletion within Mosaic	CFS	Enhance the compliance, litigation, GDPR, SARs, IICSA, and reduce the risk of potential data breaches	1.14				ED	
Granicus (Firmstep) Integrations Review	CE	The council has a forms service with embedded workflow integrations. The contract expires in 2025 and this task is to create an inventory of the integrations currently active, and to confirm the requirement to inform the procurement exercise.	1.16		D			
Windows 11 deployment	CE	Replacing older operating system(s) with Windows 11, leveraging the advantages of compliance, accessibility, and security the modern	1.17			D		
Replacement/renewal of Total Mobile scheduling functionality	ASCH and PH	negotiating new contract potentially with Total Mobile	1.18		D			
Live Travel Suite	Place	Those who wish to travel around Nottinghamshire by means other than private car currently have no one stop shop to support their travel needs.	1.19	D				
Client Devices tender	CE	Review requirements and begin tender for the Supply contract of the client device hardware (laptops and peripherals) and service and	1.21			D		
Fostering Panel scheduling support	CFS	The fostering panel currently meets three times a month and hears up to six cases per panel. Each case can vary in nature, but they all have	1.23			D		
Audit	CE	A series of audits are delivered annually. The scope and focus are not known currently, the timing and need to provide resource support to	1.24				D	
Replace Learning and Development system	CE	The current LDS contract expires in August 2024. Procurement have advised that this needs to go to tender this time. A spec has been drafted	1.25		D			
Replacement for Shareholder II due to supplier change	CE	A procurement is needed as the supplier has gone into liquidation, meaning we need to replace the system and retrieve our data	1.29		D			
Childrens Residential Homes Refurbishment; Ellesmere	CFS	Three properties are being developed for use as Children's residences. The first has been repopulated (Oakhurst) and will need some of the new	1.32				D	
Copper Lines Removal	CE	Nationally the copper telephone network is being deprecated and removed. This project is to prepare for the change by identifying the	1.35			D		
SUMS (Good Grants Replacement)	Place	The Communities Team is responsible for managing various grants schemes run by Nottinghamshire County Council. The grant schemes	2.36		D			
Legacy Telephone Systems Replacement	CE	Historically only the larger council premises have been put onto the core telephone system. These sites have been migrated, alongside the contact	2.37				D	
Redevelop workflows and front door access for the MASH	CFS	Scope is to be clarified following completion of the Council Plan; as a strategic partnership key to protecting vulnerable residents, this would be	2.38				ED	
Adult Social Care Reform - Digital Social Care Record - MIS Reablement Service	ASCH and PH	This initiative is linked to Adult Social Care Reform, to roll out Digital Social Care Records (DSCR), to residential and domiciliary care providers in England. The initiative is backed by the Care Quality Commission (Mark	2.39			D		
Social Care Charging Reform: Self-Service assessment	ASCH and PH	Development of the Bettercare functionality (financial self assessment) to include additional assessment of needs functionality.	2.40			D		
Bettercare Self Support	ASCH and PH	Purchase of a similar application called bettercare support, from the same provider as the financial assessment tool, to enable please to	2.41		D			
Digital Health and Social Care - Sensor based falls prevention	ASCH and PH	Sensor based falls prevention within care homes	2.43			ED		

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Making Every Contact Count	ASCH and PH	Making Every Contact Count (MECC) is an approach to behaviour change that utilises day-to-day interactions that organisations and individuals have with other people to support them in making changes to their physical and mental health and wellbeing. This enables consistent and concise information, advice and guidance to be delivered opportunistically, through brief or very brief discussion on health and wellbeing factors through routine interactions.	2.44	ED				
CMDB (Application Lifecycle System development)	CE	We would like to create an app that helps us to link all our different sources of data together so that we can seamlessly update any one source (whichever might be appropriate for the user) and where appropriate/necessary, that then goes on to update all the other sources of data, and we can view combinations of data in a way that is helpful for us.	2.45				ED	
ID Card Printing Software	CFS	Youth Services print plastic identity cards for all regular centre visitors to allow efficient attendance monitoring for health and safety, cost recovery, and usage statistics. The software has become End of Life and a replacement is needed. The software links to a user record system which contains the list of registered cards and provides a barcode for easy scanning on entry.	2.46	D				
Unified Communications Deployment	CE	Adoption of the unified communications platform into the operational catalogue. The first phase included moving the migration of the corporate telephone and call centre users.	2.47		D			
Civica online meal payments	ASCH and PH		2.48		D			
Unified Communications Phase 2	CE	Adoption of the unified communications platform into the operational catalogue. Phase 2 is focused on extending the advantages to the small and remote sites.	2.49				ED	
Deployment of sensor-based monitoring	ASCH and PH	A pilot of 50 installations is underway to use sensors in the home to help monitor for unusual or emergency events which indicate a need for further support or intervention. The proof of concept study needs to be reviewed and, if appropriate, structured into an operational service.	2.50				ED	
GovService integration Teams	CE	CSC currently post Fault Reporting Updates to a teams channel. Although this works to some extent, it is difficult to follow the conversation thread by searching. This project would introduce improvements to resolve this problem.	2.53	D				
Power platform roll-out	CE	Adoption of the power platform suite	2.55				D	



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Podaris Replacement	Place	The Transport and Travel Services Team wanted some software that would replace Podaris and would assist the team with planning bus services. This involves putting 4 new DRT zones into place around the County which all require extensive planning as well as some new traditional fixed service routes over the next two years.	2.57				D	
Day Centre EPOS system	ASCH and PH	The adult day centres need to replace simple electronic tills to enable card payment services. There are six sites, each needing one payment Point of Service and associated card reader.	2.60		D			
Tools Review for proactive monitoring	CE	Tools rationalise to improve the monitoring capability of the operational function with proactive monitoring and predictive management	2.61			D		
Project For The Web Phase 2	CE	Following successful pilot in 2023/24, the activity is to transition the pilot into a sustainable product offering.	2.62			D		
Productionise the online streaming for celebration services	Place	The registrar service faces commercial competition with private venues for conducting celebration services. The provision of a live stream of the event is now commonplace and customers will now use this as a deciding factor in their choice of venue. The proof of concept is live in 5 locations. This activity is to productionise this with a sustainable network design and appropriate supporting documentation	2.64			D		
FTTP New products	CE	Examining the new product for fiber to the premises, leveraging new opportunities for lower cost networking alternatives.	2.65	ED				
HR case Management System	CE	HR project commissioned to research, procure and implement a casework management system to enable closer scrutiny over a range of casework issues including the management of staff absence.	2.66			D		
Content Management	ASCH and PH	Part of the information Management programme looking at how to support the coproduction and community directory projects. This project has the intended output to review the current frameworks in place, the content ownership model, and propose a new model with associated training.	2.67		ED			
System Integration Layer	CE	Review of the available products that would improve the capacity to support better integration between NCC central systems, such as payroll, and provide a foundation for future information re-use	2.68		ED			
Smartlockers for 24/7 product delivery capabilities	CE	Introduction of smartlockers allowing secured product delivery at times that are convenient to the service staff, reducing the number of delivery journeys necessary and improving the potential speed for purchase of small value peripherals	2.70			D		

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iAuditor mobile site inspections	Place	Tablet-based site audit solution to improve the review, assessment, and report generation for safety audits	2.71		D			
Chatbot functionality for web and front end services	CE	Part of the investigation workstream looking at the potential benefits of Copilot AI tools	3.33			ED		
Adult Social Care Reform/Digital Health and Social Care: Skills Passport for Social Care workforce	ASCH and PH	Adult Social Care Reform: Skills Passport for Social Care workforce. This was mandated by DHSC initially with the purpose to improve recruitment of permanent and contract staff between agencies.	3.72				D	
Digital Switchover 2025	ASCH and PH	Moving the old analogue telephone lines to digital Integrated Service Digital Network (ISDN), identifying the impact and proposals. ICT Security and architecture oversight, opinion, direction	3.74		ED			
Ecosystem Platform - Notts Care Record	ASCH and PH	The Notts Care Record will use the Ecosystems Platform. ICS Timeline is for this to be introduced in 24/25. ICT Resource to continue developing the NCC data feed.	3.76		D			
Community Directory Commissioning	ASCH and PH	This is part of the Information Management Programme. The programme is divided into three workstreams - content management, content review, and community directory. This component is to explore the whole system potential for a shared community directory solution as part of a wider accelerated reform bill.	3.78				ED	
BORP (various properties)	CE	The Council's Building and Office Rationalisation Programme	3.79				D	
Portal Strategy	ASCH and PH	As the impact from the Mosaic changes are understood, then a strategy can be drawn to support existing and future activity in this space.	3.81			D		
Developing the Maximising Independence strategic plan	ASCH and PH	Developing the outline 5 year strategy for the maximising independence service into an annual delivery plan	3.83		D			
Mosaic Standards and Functionality Review	CFS	Mosaic functionality review, Group working and simplifying processes Realising benefits from functionality in Mosaic not currently utilised, including group working, and optimising and standardising workflows across the system	3.84				ED	
Mill Adventure Base	CFS	Completion of the project to modernise the site and services, including the ability for course purchases and communication tools.	3.85		D			
EMCCA SLA	CE	Preparation of the SLA for the East Midlands Combined County Authority	3.88		D			

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Content Review	ASCH and PH	Part of the Information Management programme. Work is to scope and prioritise the review and cleanse of the digital information, advice, and guidance on the website and mini-sites including Notts Help Yourself.	3.90				ED	
ASCH Structure	ASCH and PH	In February, ASCH proposed a new structure for the department. The changes proposed would require re-coding of interoperability referrals to match a new/updated Mosaic structure.	3.92			D		