Appendix 1 - Waste Management Committee Report Quarter 1 2013/14



Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Percentage of household waste sent for reuse, recycling and composting	Aim to Maximise	Actual 47.19% Target 45.00%	49.00% 47.00% 47.00% 45.00% 45.00% 45.00% 45.33% 45.33% 45.30% 45	The figure is the unaudited QTR 1 figure and is therefore subject to change. Figures are supplied through the Waste Data Flow system by district councils and are 6 months in arrears. The Qtr2 figure will be available in Jan 14. The figure for QTR 1 is typically higher than target as this period includes higher amounts of green garden waste. Achievement of the target will be challenging due to the removal of statutory targets for district councils, the economic situation and lightweighting of recyclable materials.
Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Residual household waste (per household)	Aim to Minimise	Actual 583.7kg Target 585.0kg	650.0kg 640.0kg 630.0kg 620.0kg 610.0kg 610.0kg 650.0kg 590.0kg 590.0kg 550.0kg	The figure is the final figure for 2012-13. Performance is better than target due to increased recycling and composting performance at the Household Waste Recycling Centres. Campaigns such as 'Love Food Hate Waste' and the general downturn in the economy.
Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Municipal waste land filled	Aim to Minimise	Actual 33.35% Target 38.00%	45.00% 44.00% 42.00% 42.00% 42.00% 40.00% 39.00% 39.00% 36.67% 39.25\$5.05\$6.00\$6.00% 35.00% 35.00% 35.00% 32.00% 32.00% 32.00% 32.00% 32.00%	The figure is the unaudited QTR 1 figure and is therefore subject to change. Figures are supplied through the Waste Data Flow system by district councils and are 6 months in arrears. The Qtr2 figure will be available in Jan 14. The figure for QTR 1 is typically better than target as this period includes full availability at the Eastcroft EFW. The service is confident that the target will be achieved, providing the Eastcroft plant has no unprogrammed outages.

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
% composted and recycled at HWRC	Aim to Maximise	Actual 82% Target 80%	83% 82% 81% 80% 79% 78% 78% 76% 76% 75%	The figure is the QTR1 figure. The figure for QTR 1 is typically higher than target as this period includes higher amounts of green garden waste. The service is comfortable that the target is likely to be met; however lightweighting of packaging recyclable materials and poor winter weather conditions may affect this.
Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
% satisfied with local tips/Household Waste Recycling Centres (HWRCs)	Aim to Maximise	Actual 98% Target 90%	90% 98% 98% 98% 98% 98% 98% 98% 98% 98% 98	The Council is working with Veolia to improve signage and information through the HWRC service to make the sites even more accessible for customers, and is seeking to extend the range of reuse and recycling facilities available at the sites (paint reuse service extensions, cooking oil bank installation). Given the current exceptional levels of customer satisfaction, off-site satisfaction surveys are currently being piloted to capture resident's views away from the sites, including the views of non-users.
Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Number of composters sold - cumulative	Aim to Maximise	Actual 443 Target 1,000	1,000 900 800 700 600 500 400 300 200 100 260 100 100 100 100 100 100 100 100 100 1	