

Highway Claims Data Q3

Appendix 3

Highway Claims Data	Highways Claims				
	2012-2013	2013-2014	2014-2015	2015-2016	2016-17
(A) Number of claims received (C+D+E)	671	705	577	491	242
(B) Number of claims settled (C+D)	665	691	549	432	86
(C) Number of above claims Defended / Repudiated	510	505	434	336	46
(D) Number of claims finalised/settled	155	186	115	96	40
(E) Active claims	6	14	28	59	156
(F) Percentage Repudiation Rate (C/B x 100)	77%	73%	79%	78%	*53%

Note as more claims are settled the defendable rates will change.

Also, further claims may occur related to previous years; claims can be made up to 3 years from the date of the accident.

***Repudiation rate is calculated up to the third quarter.**