

## Adult Social Care Performance Update - Quarter 2 (Apr - Sep 2021)

2019/20    2020/21    May-21    Jun-21    Jul-21    Aug-21    Current Value    Target    Best to be    RAG    Direction of Travel ytd    National Average

### Contacts / requests

1	<a href="#">MIS Contacts : % resolved (pre assessment)</a>	N/A	N/A	79.9%	79.2%	80.2%	80.7%	<b>81.0%</b>	To Increase	High	G	TOWARDS TARGET	LOCAL
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### Hospital Discharge

2	<a href="#">Percentage of discharges made on the same day or the next day as the person was deemed Medically Safe for Discharge/Medically Fit for Discharge (MFFD)</a>	N/A	36%	32%	35%	34%	28%	<b>27%</b>	To Increase	High	R	Away from Target	LOCAL
3	<a href="#">The average number of days between MFFD or Discharge Notice and Discharge</a>	N/A	2.88	3.47	3.40	3.51	4.49	<b>5.15</b>	To reduce	low	R	Away from Target	LOCAL CORE

### Reablement & Enablement

4	<a href="#">Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (effectiveness of the service)</a>	84.8%	84.8%	84.4%	82.9%	82.7%	86.6%	<b>82.2%</b>	83.0%	High	A	Away from Target	79%
5	<a href="#">Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (offered the service)</a>	2.8%	2.2%	2.5%	2.2%	1.8%	2.2%	<b>2.3%</b>	2.5%	High	A	TOWARDS TARGET	3.1%
6	<a href="#">Number of people who completed START reablement</a>	N/A	N/A	284	470	628	751	<b>934</b>	2,421	High	R	TOWARDS TARGET	LOCAL CORE
7	<a href="#">People successfully completing a programme of enablement (with a Promoting Independence Worker)</a>	N/A	N/A	44	74	100	133	<b>169</b>	1,000	High	R	TOWARDS TARGET	LOCAL CORE

### Reviews

8	<a href="#">Percentage of reviews of Long Term Service Users completed in year</a>	84.9%	74.0%	19.0%	27.4%	32.3%	36.6%	<b>40.6%</b>	100.0%	High	A	TOWARDS TARGET	LOCAL & NATIONAL
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### Packages of Care and Support

9	<a href="#">Number of new packages set up each month</a>	455	549	454	484	496	490	<b>484</b>	To reduce	Low	A	Away from Target	LOCAL CORE
10	<a href="#">Average package cost for LT and ST services</a>	£466	£484	£498	£511	£515	£518	<b>£520</b>	To reduce	Low	A	Away from Target	LOCAL CORE
11	<a href="#">The number of people entered into interim residential care from hospital where this was not the 'ideal' service</a>	N/A	N/A	57	94	117	138	<b>160</b>	TBC	Low			LOCAL CORE
	PLACEHOLDER: The number of people entered into an interim "non ideal" service (community based, not from hospital).	N/A	N/A						TBC	Low			LOCAL CORE

### Direct Payments

12	<a href="#">Proportion of adults receiving direct payments</a>	40.6%	38.6%	38.3%	38.3%	38.3%	38.6%	<b>38.8%</b>	42.0%	High	R	TOWARDS TARGET	26.6%
	<a href="#">Number of new Direct Payments with a Personal Assistant (YTD) (latest Aug 21)</a>	N/A	N/A	26	35	52	67(p)	<b>67(p)</b>	75	High	R	TOWARDS TARGET	LOCAL
13	<a href="#">Percentage of new Direct Payments used to purchase a Personal Assistant (latest Aug 21)</a>	19.0%	26.5%	22.0%	17.0%	27.0%	26%(p)	<b>26%(p)</b>	50.0%	High	R	Away from Target	LOCAL CORE

### Long Term Care

14	<a href="#">Number of Younger Adults supported in residential or nursing placements</a>	662	694	687	686	673	661	<b>664</b>	635	Low	A	Away from Target	LOCAL
15	<a href="#">Long-term support needs of Living Well adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population</a>	25.9	24.6	1.8	4.1	5.9	7.3	<b>11.2</b>	16.4	Low	A	TOWARDS TARGET	13.3

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16	<a href="#">Number of Older Adults supported in residential or nursing placements</a>	2,375	2,104	2,126	2,158	2,159	2,162	<b>2,146</b>	2,309	Low	G	Away from Target	LOCAL
17	<a href="#">Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population</a>	612.1	494.5	67.4	116.5	161.6	201.6	<b>249.0</b>	469.9	Low	G	TOWARDS TARGET	498.2
18	<a href="#">Percentage of older adults admissions to LTC direct from hospital (BCF)</a>	0.13	5.4%	2.5%	2.9%	4.2%	5.1%	<b>6.0%</b>	11.0%	Low	G	TOWARDS TARGET	LOCAL
<b>Employment and accommodation</b>													
19	<a href="#">Proportion of adults with learning disabilities in paid employment</a>	2.4%	2.0%	1.8%	1.8%	1.8%	1.9%	<b>1.8%</b>	2.9%	High	R	Away from Target	5.1%
20	<a href="#">Proportion of adults with learning disabilities who live in their own home or with their family</a>	76.3%	74.5%	74.3%	74.5%	74.5%	74.7%	<b>74.7%</b>	77.0%	High	R	No Change	78.3%
21	<a href="#">Proportion of young adults supported to access employment, education, training or volunteering</a>	N/A	8.6%	8.6%	8.5%	8.5%	8.6%	<b>8.5%</b>	25.0%	High	R	TOWARDS TARGET	LOCAL CORE
<b>Safeguarding</b>													
22	<a href="#">Percentage of safeguarding service users who were asked what outcomes they wanted</a>	82.5%	81.0%	77.5%	80.1%	79.7%	79.6%	<b>79.6%</b>	85.0%	High	A	Away from Target	79.0%
23	<a href="#">Percentage of safeguarding service users (of above) who felt they were listened to and their outcomes achieved</a>	75.0%	75.0%	72.4%	78.7%	79.3%	79.8%	<b>78.8%</b>	80.0%	High	G	TOWARDS TARGET	67.0%
24	<a href="#">Proportion of adults where the outcome of a safeguarding assessment is that the risk is reduced or removed</a>	85.9%	86.5%	87.1%	88.6%	88.4%	88.3%	<b>87.6%</b>	90.0%	High	G	TOWARDS TARGET	89.5%
25	<a href="#">Proportion of adults at risk lacking mental capacity who are supported to give their views during a safeguarding assessment by an IMCA, advocate, family member or friend</a>	86.9%	85.5%	83.3%	83.1%	82.8%	82.9%	<b>84.2%</b>	90.0%	High	A	Away from Target	87.0%
<b>DoLS</b>													
26	<a href="#">Percentage of DoLS assessments received and completed in year</a>	89.0%	64.0%	40.0%	45.0%	54%	63%	<b>66%</b>	90.0%	High	G	TOWARDS TARGET	LOCAL