# ICT Services Current Staffing Structure

**ICT Director x 1FTE**
PA x 1FTE
Information Systems Coordinator x 1FTE
ICT Service Analyst x 1FTE

**GP Manager**
Business Change & Engagement
x1 FTE

**GP Manager**
Technical Design & Build
x1 FTE

Technology Partners
x 5 FTE

PMO Manager
x 1FTE

Programme Manager
x 2FTE

PMO Officers
x 2 FTE

Deployment Support
Specialists
x 4 FTE

Business Analysts
x 3 FTE

Project Managers
x 9 FTE

Enterprise Architect
x 1 FTE

Technical Design
Specialist
x 1 FTE

Technical Design & Build
Mgr
x 1 FTE

Traded Services Manager
x 1 FTE

Network Architectx1 FTE
Infrastructure Arch x 1 FTE
Info & Data Arch x 1 FTE

Service Development
Manager
x 4 FTE

Traded Services
Consultant
x 4 FTE

**Technical Specialist Pool**
Technical Specialist x 24
Specification Analysts x 2 FTE

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                            │   ICT Director   │
                            └─────────────────┘
                                     │
                            ┌─────────────────┐
                            │   GP Manager     │
                            │ Operational Delivery │
                            │      x1 FTE      │
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**ICT Director**

**GP Manager**
Operational Delivery
x1 FTE

**Service Desk Manager**
x 1 FTE

**Service Delivery Manager**
x 1 FTE

**Infrastructure Manager**
x 1 FTE

**Desktop Services Manager**
x 1 FTE

Scheduling & Ordering Analyst
x1 FTE

1st Service Desk 1 TL + 10FTE (11)
2nd Service Desk 1 TL + 9 FTE (10)
3rd Service Desk 1 TL + 3 FTE (4)

Risk & Change Mgt TL x 1FTE
Snr Security Specialist x 3FTE
Change & Release Spec x 1FTE
Service Desk Assistant x 2FTE

Service Management x 1 TL
Service Management Spec. x 3FTE

Service Manager
x 4 FTE

Systems Support TL x 1FTE
Snr Systems Support Eng x 4FTE
Systems Support Eng x 3FTE

Operations Support TL x 1FTE
Operations Support Eng. x 4FTE

Snr Workshop Eng x 1FT
Workshop Eng x1 FTE
Delivery Technician
x 1 FTE

Support & Installation TL
x 2 FTE

Problem Specialist
x 1 FTE

Technical Specialist
x12FTE

22 Staff:
Serv Desk Asst L3 = 8
Serv Desk Asst L4 = 4
Tech Spec L2 = 4
S&I Eng L1 = 2
S&I Eng L2 = 2
S&I Eng L3 = 2

Sales & Service Spt TL x 1FTE
Sales & Service Spt Officer x 5 FTE

Network TL x 1 FTE
Snr Network Eng. x 2 FTE
Network Eng. x 2 FTE

DBA TL x 1FTE
Database Eng. x 3FTE

Snr Support & Installation Eng x 4FTE
Support & Installation Eng x 6FTE
Support & Installation Eng x 13FTE