Action Plan categories	Qtr1 2022/23	Qtr2 2022/23	Qtr3 2022/23	Qtr4 2022/23
Application Technical Debt				
Roadmaps for Business Critical Systems including upgrade paths				
BMS		C		
Confirm				C
Identify apps underpinning highways services				
Mosaic	C			
Move more functionality (the brokerage) into the core "supported" Mosaic product		C		
Simplify the product (reducing database size)		ED		
Civil Parking (Chipside) upgrade		C		
Migration from Capita One to Synergy Schools and Young people's system including Youth Justice.	ED			C
Retire expired systems (eg Exchange)			ED	
Application rationalisation				
Discovery		C		
Removal/retain/redevelop decisions			C	
Plan for Removal in 23/24				C
Migrate applications (Azure)				ED
Tools review (including proactive monitoring, development, integration, service catalogue/CMDB)			ED	
Refresh of Civica UPM environment	C			
Browser removal (NCC)		C		
SCCM consolidation	C			
Infrastructure Technical Debt				
Cost profiling			ED	
Implementation of the Power Platform - Note: a key tool in the data-led decision making and reporting. Preparation is underway to help inform the business case.		ED		

Task	Q1	Q2	Q3	Q4
Delivery of business case			ED	
Delivery plan for the next year				C
Win10 Update required for Cyber Essentials	C			
Win8.1 Upgrade to Win10 as EOL			C	
Win11 development and rollout				ED
Patching of servers (and underpinning infrastructure)				
Catch up on compliance patching following Covid		C		
Patch automation of servers (where possible) otherwise remain manual		C		
Azure Active Directory implementation				
Define business case for AAD implementation				ED
Design and creation of new AAD environment				
Identify users, devices and policies required				
Limited implementation of Windows AutoPilot facility				ED
Cyber Essentials Accreditation		C		
PSN Accreditation			C	
Enterprise technology roadmap (high level architecture)	C			
Backup review and replacement				
StorSimple replacement with AzureFiles		C		
Productionise AVS	C			
Infrastructure Knowledge transfer	C			
Infrastructure Equipment Replacement (annual programme)				
Physical server hardware and storage review incl inventory	C			
LAN refresh project (Extreme) - Phase 1 Sites			C	
F5 firewall replacement	C			
Checkpoint to Palo Alto replacement			C	
Day Services Infrastructure Improvements			C	

Reducing ICT's Environmental Impact

	Q1	Q2	Q3	Q4
Hybrid meeting rooms	C			
Upgrade hybrid mail solution	C			
BYOD for Smartphones	ED			
Virtual desktop options				ED
Define the carbon measurement and baseline current usage for ICT equipment				ED
Offer GovWifi solution				C
Improve staff's digital literacy			C	
Smart locker installation - CH Pilot		ED		
Digital reception technology				ED

Accessible Services

	Q1	Q2	Q3	Q4
Adding Arbour to the supported MIS products available to Schools.	C			
Use technology to support greater independence (IoT, Alexa, etc) - Technology Enabled Care (TEC)				
Define business case			ED	
Further development of the Community Hub	ED			
Improving residents access programme				
Maximise independent living		ED		
Communication channels - use of Chatbots, online chat, MyNotts App and website		ED		
Complaints and Information platform		ED		
Public meeting accessibility			ED	
Demand Request Transport Bus System.	ED			
Wifi into day centre services, supporting service user accessibility and staff roaming use	ED			

Cloud Based Technology

	Q1	Q2	Q3	Q4
Complaints system move to SaaS	C			
DRT (Direct Request Transport) Pilot	ED			
Delivery of telephony programme (using MS Teams)				
Procurement	C			
Implement Rostrvm replacement		C		
Instigate the deployment of Teams Telephony across organisation - Phase 1			C	
Decommission Legacy Skype for Business/Lync technology/Lantec systems for Priority Groups				C
Peoplesafe lone worker system	ED			

	Qtr1	Qtr2	Qtr3	Qtr4
Data Centre Decommissioning	C			
Transparency & Governance				
ICT Annual Action Plan	C			
Council Chamber / Rufford Suite etc. Digital Meetings		C		
Data Integration				
Review data models whilst creating a single data model				ED
Data quality review and governance model creation				ED
Creation of the NCC technical data principles	C			
Increase (data) integration facilities for eg Mosaic				
Market research supporting integration platforms	ED			
Create a capture once, use many times model		ED		
Develop plan for the use of Social Care portals		ED		
Supporting commercial and partnership integration				
Capability to host key systems for NCC and partners (eco system)		ED		
Technical adoption and integration between NCC and partner systems				
Manage licensing and costs	C			
Supporting early/proactive interventions for longer independent living				
Delivery of Healthy Families programme				
Transform specialist community health services				
Implement Future in Mind plan				
Adults charging reform (Adults Social Care white paper) Note: Needing to begin groundwork now in readiness for October 2023 implementation date				
Adults Quality Framework (Adults Social Care White Paper) Note: Work underway for April 2022 and implementation April 2023				
Discharge to assess				
Implement Young People's Health Strategy				
Community Asset Based Planning and Local Area Coordination				
Adults Simplifying Processes				
Mater data Management				
Total Delivery Commitments	Qtr1	Qtr2	Qtr3	Qtr4
Confident	18	11	8	6
Early Discovery	8	9	6	9
FUTURE INITIATIVES ICT ARE AWARE OF:				
Adults Social Care Reform				
Integration				
Strategic Safeguarding				
Childrens Centres project				
Systems and Implementation				
Mosaic Portal				
Group Working				
Fostering Review				
Disability Funding grant				
young peoples Centres				
School Swimming system				
Virtual School				
Mosaic Integration				
Clayfields Ward Monitoring System				
Mosaic upgrades				
Data Management and Information Sharing				

Broadband improvement programme (reducing inequality for citizens inc 5G)				
Adult Social Care Reform (Social Care White Paper)-Themes - Digitisation of workforce, Data standards, TEC, Housing , cyber security, Digital social care records.				
Health and Social Care Bill (Integration White Paper) - Data strategy, TEC, Digital learning offer				
DAIT /Integrated Care Boards work programme - DAIT Sub Group - System Capacity and Flow work programme including - Digital exemplar care homes, 24-hr proactive care monitoring service , Care@home DAIT sub Group - Patient Facing Digital Solution - Digital & Social Inclusion ,Remote consultations in care homes, Use of virtual assistants to manage health conditions				
Support hard to support groups digitally (incl supporting adults and children's mental health)				
Review current offerings regarding looked after children				
Replicate the DfE programme to alternative cohorts.				
Utilise smart technology to support learning (eg Brain in Hand)				
Joint Service Needs assessments (supporting virtual friendship groups by using TEC, IoT)				
Register of contacts/signposing to support Strategic Commissioning				
Digital online interview and hearing panel coordination - fostering team				
Improve (school) transport solutions				
Digital signs/Nextbus connectivity				
School transport and buspass system				
Coproduction archtitecture for external collaboration - to include shared lives platform				
Liberty Protections Safeguards Note: anticipated this financial year				
Replacement of Committee Management System				
Pilot the delivery of a document management and retention system				
Modernisation of property 'Deaf Alert' systems				
Development of new incident reporting system				