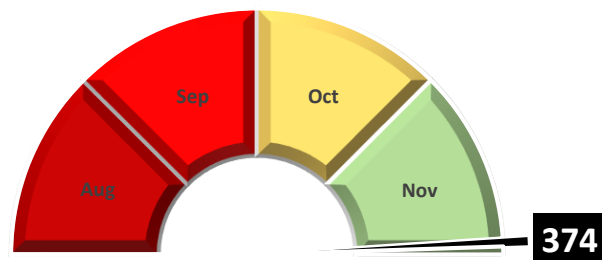
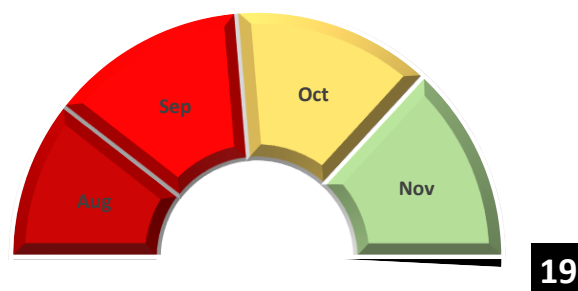


Term 2 – Inputs – Days Delivered



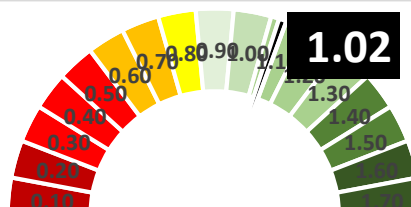
Term 2 Days target - 382
Position as at 30/11/2020

Term 2 – Outputs – Jobs Completed



Term 2 Jobs target: 19
Position as at 30/11/2020

Term 2 – Productivity Indicator



Term 2
Productivity at 30/11/2020

Key Performance Indicators

Performance Measure/Criteria	Target	Outcome in Term 2
1. Risk-aware Council		
Completion of Termly Plan – Days	90%	✓ 98%
- Jobs	90%	✓ 100%
Regular progress reports to: <ul style="list-style-type: none"> - Departmental Leadership Teams. - Corporate Leadership Team. - Governance & Ethics Committee. 	1 per term 1 per term 1 per term	✓ Completed ✓ Completed ✓ Completed
Publication of periodic fraud/control awareness updates.	2 per annum	✓ Annual Fraud Report – Sept 2020
2. Influential Audit Section		
Recommendations agreed.	95%	✓ 100%
Engagement with the Transformation agenda.	Active in 5 key projects during the year.	✗ NAO Checklist and Programmes ongoing in Term 3 - 2020/21
3. Improved internal control & VFM		
Percentage of Priority 1 & Priority 2 recommendations implemented. (Position as at March 2021 – Action Tracking Report.) (To be updated Post pre-agenda meeting when Action Tracking Report Term completed.)	75%	✗ 68% Priority 1 ✗ 69% Priority 2
4. Quality measures		
Compliance with the Public Sector Internal Audit Standards. (PSIAS)	Compliance achieved	✓ Head of Internal Audit's self-assessment against PSIAS for 2019/20
Positive customer feedback through Quality Control Questionnaire (QCQ) scores.	Feedback good or excellent (where a score of 4 is excellent and a score of 3 is good)	✓ 3.975