Waste Management Committee Report Quarter 3 2012/13

Partnerships

District Partnering Agreement
Joint Waste Management Committee
Task and Finish Group
Joint Officer Board

Legislation/ Contract performance / policy / directives/ funding opportunities/ issues

Contract Procurement and Management

Eastcroft Incinerator Contract FCC

Waste PFI Contract Veolia

Clinical Waste SRCL

Waste Minimisation Advice and Support

FINANCE

Municipal waste disposal costs

2011/12 £65.80 No Target

PERFORMANCE

Strategic Plan Action : Reduce reliance on landfill for waste disposal

Residual household waste (per household)

11/12 - 588kg

Municipal waste land filled
Q1 12/13 - 35.09%
Q2 12/13 - 43.33%

Municipal waste land filled (% change)
Q1 12/13 - 0.14%
Q2 12/13 - 3.2% No Target

% composted and recycled at HWRC
Q1 12/13 - 82%
Q2 12/13 - 82%

CUSTOMER SATISFACTION

% satisfied with local tips/Household Waste Recycling Centres (HWRCs)

11/12 98%

To be developed:

Customer complaints
- Veolia
- Corporately recorded

ENVIRONMENTAL COMPLIANCE

ISO 14001 Environmental Management System

Audit of compliance with standards - No of audits (quarter)
Q1 12/13 - 15 of 46 completed
Q2 12/13 - 7 of 46 completed

No Target

HEALTH & SAFETY
:
RIDDOR stats – Veolia (PFI)
Q1 12/13 - zero
Q2 12/13 - zero No Target

RIDDOR stats – FCC (Eastcroft)
Q1 12/13 - zero
Q2 12/13 - zero No Target

RIDDOR stats – NCC
Q1 12/13 - zero
Q2 12/13 - zero No Target

MEDIA COVERAGE

Corporate Campaigns / Developments (LFHW/ Binsmart/ Home composting)

No of composters sold

Q1 12/13 - 260
Q2 12/13 - 197
Q3 12/13 - 211 No Target

Contract Monitoring

Effectiveness of Service

Key :

More than 5% from target
Within 5% of target
On Target
Performance Improved
Performance Worsened
Performance remained the same