

UPHELD REVIEWS**APPENDIX B**

Date Received	Ref No.	Issue raised by the complainant	Action for consideration by Nottinghamshire Police
07.05.20	133/20	The complaint was received on 17/2/20. He chased PSD for updates on 23/3 when he was told the matter was with the DCI for decision. He then chased again on 7/4 but received nothing until his finalisation letter on 7/5.	For PSD to ensure there is an effective process for ensuring meaningful updates within 28 days to comply with National Guidance and Legislation.
10.07.20	159/20	Officers failed to investigate the incident thoroughly or make any attempts to prosecute the suspect.	That the Professional Standards Directorate should review their processes to ensure priority is given to the gathering of time-limited evidence (e.g. CCTV) where a complaint is made. That the person responsible for the bridewell reviews the way notification is carried out to identify whether processes can be improved.