

## Highway Claims Data Q4

## Appendix 3

| Highway Claims Data                                       | Highways Claims |            |            |            |            |
|---|-----------------|------------|------------|------------|------------|
|   | 2011-2012       | 2012-2013  | 2013-2014  | 2014-2015  | 2015-2016  |
| <b>(A)</b> Number of claims received <b>(C+D+E)</b>       | 521             | 688        | 719        | 579        | 476        |
| <b>(B)</b> Number of claims settled <b>(C+D)</b>          | 518             | 677        | 685        | 521        | 185        |
| <b>(C)</b> Number of above claims Defended / Repudiated   | 384             | 517        | 508        | 420        | 130        |
| <b>(D)</b> Number of claims finalised                     | 134             | 160        | 177        | 101        | 55         |
| <b>(E)</b> Active claims                                  | 3               | 11         | 34         | 58         | 291        |
| <b>(F)</b> Percentage Repudiation Rate <b>(C/B x 100)</b> | <b>74%</b>      | <b>76%</b> | <b>74%</b> | <b>81%</b> | <b>70%</b> |

**Note as more claims are settled the defendable rates will change.**

Also, further claims may occur related to previous years; claims can be made up to 3 years from the date of the accident.