# **Appendix A:**

# DRAFT NOTTINGHAMSHIRE COVID-19 Local Outbreak Management Plan

#### **Document Control**

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#### **Review**

This document will be regularly reviewed and updated following the publication of new guidance or identification of local learning.

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## Part 1: Introduction

In June 2020 Nottinghamshire County Council first published its local outbreak management plan which set out arrangements for Nottinghamshire's response to the COVID-19 pandemic. The Plan was refreshed in March 2021 following publication of the Government's Roadmap for exiting national lockdown and the refresh of the national Contain Framework Since then, the plan has been in continuous or repeated use as the blueprint for local action by local authorities working closely with UK Health Security Agency (UKHSA), the local NHS, Nottinghamshire Police, Nottinghamshire Fire & Rescue and other partner agencies.

In Autumn 2021, the Government published its Autumn and Winter Plan and updated the national Contain Framework, which means that the Local Outbreak Management Plan now needs to be refreshed to ensure that it describes the arrangements needed in Nottinghamshire County for the next period, and takes account of challenges that the Autumn and Winter will bring. The evolving nature of the pandemic means that policy and guidance changes rapidly, and so links are included to national guidance where the latest position will be found.

Underlying the plan is the evidence that, even with the widespread uptake of effective vaccines, COVID-19 will continue to circulate for the next couple of years. Therefore, arrangements must be made which enable people, employers, education and civic society to manage risk while ensure that the NHS does not come under unsustainable pressure. The updated Local Outbreak Management Plan identifies these arrangements including those which require additional work to enable people in Nottinghamshire to live with COVID-19 in a way that is safe and confident.

## 1. Purpose

Nottinghamshire County Council first produced its Local Outbreak Control Plan (LOCP) in June 2020 as part of a national strategy to reduce infection from COVID-19. Local plans were refreshed in March 2021 and November 2021, incorporating the learnings of the past and planning for the next phase of the response.

The overall purpose of the refreshed plan is to seek to prevent, reduce and contain coronavirus infection taking account of recent changes including:

- Continued roll-out of the coronavirus vaccination programme with additions of booster vaccination and the offer of vaccination to younger cohorts
- Increasing incidence of infection at a national level whilst numbers of people dying or needing hospital treatment remain at levels well below those seen in previous waves
- Publication of the Government's COVID-19 response: Autumn and Winter Plan 2021
- o Refresh of the Government's national Contain Framework

The updated national Contain Framework sets out a combination prevention approach for which this Local Outbreak Management Plan describes the local components.

The Local Outbreak Management Plan is owned by Nottinghamshire County Council but is critically dependent on the close collaboration and mutual aid of partner organisations in the Local Resilience Forum (LRF). The multi-agency insights and capacity brought by these partners will be essential to the further development and implementation of the plan.

## 2. Aims

The main aims of the Local Outbreak Management Plan are to:

- a) Protect the health of people in Nottinghamshire from COVID-19 by:
  - Minimising/preventing the spread of the virus
  - Identifying and taking action to suppress outbreaks
  - Co-ordinating capabilities for testing and contact tracing
  - o Identifying action to ensure compliance with regulations
  - Co-ordinating capabilities across stakeholders.
- b) Support people in Nottinghamshire to protect themselves and others from COVID-19 by:
  - Providing advice on preventing the spread of the virus
  - Supporting the NHS vaccination programme
  - Supporting self-isolation
  - o Considering the needs of vulnerable people and under-served communities.
- c) Provide confidence and assurance to the public and stakeholders by:
  - Publishing the updated local outbreak management plan
  - o Reporting via a member-led governance structure
  - o Having a good epidemiological surveillance system
  - Communicating and engaging with local people and organisations.

## 3. The local context

#### 3.1 Key characteristics of Nottingham and Nottinghamshire

- Nottinghamshire County has a population of 828,200. Working age residents comprise 59% of the population, 20% are under 18 years old and 21% are aged 65 and older.
- Nottingham City and Nottinghamshire are home to two universities, the University
  of Nottingham and Nottingham Trent University, with approximately 67,000
  students living and studying at a number of campuses across the City and County.
  About two thirds of students at these universities live within the City boundaries, but
  others live in district areas within the County. Many students live in shared
  accommodation, either within halls of residence or shared private rented
  accommodation.
- Four local prisons; HMP Nottingham; HMP Lowdham Grange; HMP Whatton and HMP Ranby have a combined capacity of 3,595 prisoners.
- In Nottingham and Nottinghamshire there are 364 care homes, residential and nursing, registered with the Care Quality Commission.

- There are 76 Ofsted registered children and young people's residential settings in Nottingham and Nottinghamshire. Young adults aged under 21 also receive support in semi-independent living across circa 120 different settings.
- There are approximately 100 schools in Nottingham City and 340 in Nottinghamshire County, plus alternative provision schools.

#### 3.2 Infection rates in Nottinghamshire County

The first COVID-19 case in Nottinghamshire was recorded on the 21<sup>st</sup> February 2020. As of 6th November 2021, there had been a total of 74,136 confirmed cases among residents in the County or 8.95% of the population.

Chart 1: Weekly COVID-19 incidence rate, Nottinghamshire County 1 Sept 2020 to 4 November 2021

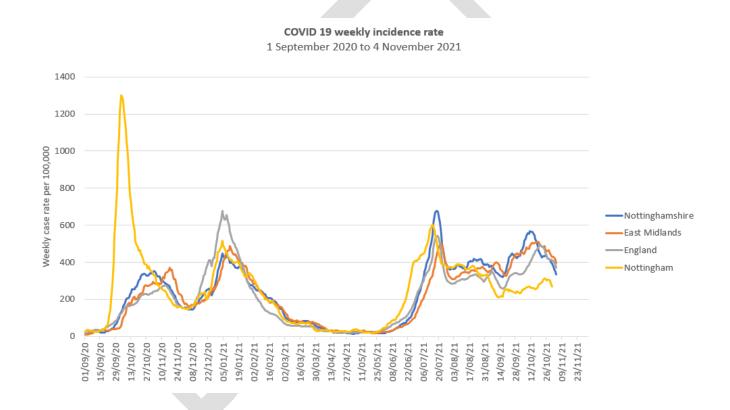
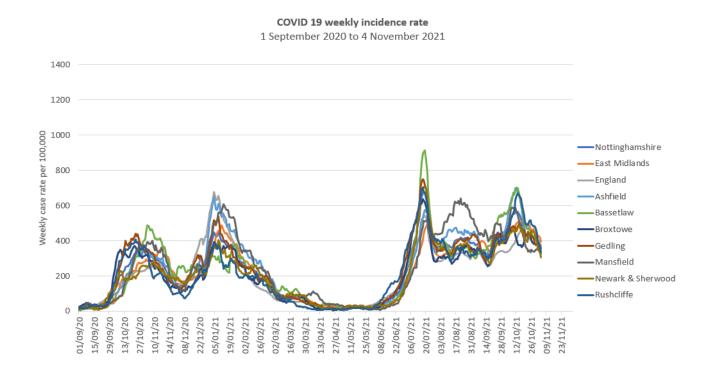


Chart 2: Weekly COVID-19 incidence rate, Nottinghamshire County districts 1 Sept 2020 – 4
November 2021



Further information about the local population is provided in Appendix A and online at Home - Nottinghamshire Insight.

## Part 2: Controlling COVID-19

## 4. Outbreak management

#### 4.1 Overview

Outbreak management is a combination of:

- Health protection expertise and capabilities (local authority public health, environmental health and UK Health Security Agency) including epidemiology and surveillance; infection suppression and control techniques and contact tracing investigation and evaluation.
- Multi-agency capabilities to support the deployment of resources to deliver health protection functions at scale where needed (Local Resilience Forum, with community leadership provided by elected members)

Within the LRF structure, the Local Outbreak Cell facilitates the day-to-day operational delivery of the outbreak management plan, escalating and reporting any issues to the LRF Tactical Coordinating Group (TCG). The Cell provides a single point of contact for queries

and the notification of concerns, and coordinates the following outbreak management activity to ensure effective and timely response to the changing local situation:

- A daily review of population level data and local situations is undertaken. This work
  monitors case rates, identifies trends and highlights new outbreaks which require
  investigation and / or follow up actions. It involves multi-agency partners to provide a
  holistic view of the local situation and actions being taken.
- The Local Outbreak Cell is responsible for keeping oversight of all actions and agrees
  to stand up Outbreak Control Teams (OCT) or Incident Management Teams (IMT) in
  response to an emerging risk or defined outbreak. OCTs and IMTs provide the forum
  to co-ordinate the resourcing and deployment of resource, including environmental
  health officers, Infection Prevention Control expertise, local testing and contact
  tracing.
  - An IMT is established in response to a local geographical or broad-ranging incident. IMTs can be place-based e.g. district level, or countywide or generic-setting e.g. universities or care homes. This allows discussion of common themes and coordinated activity across the setting or geography of concern. The effectiveness of geographically based IMTs will be reviewed as will their ability to look at granular detail to identify decisive local actions.
  - An OCT is established in response to a specific local outbreak. These can be led by Local Authority Public Health teams or UK Health Security Agency (UKHSA) depending on scope. OCTs are generally setting-specific e.g. highrisk workplace or common-setting e.g. across multiple sites of a large organisation. Outbreak control meetings ensure all control measures are considered to manage outbreaks.
- An enhanced contact tracing process is in place, (also referred to as Outbreak Investigation & Rapid Response) to ensure situations of interest are identified and investigated as soon as possible. This provides resilience between UKHSA and Local Authorities to share intelligence and prioritise action based on assessed level of risk. This is supported by the local client management system: COVIZ, which combines UKHSA data with local intelligence to highlight trends and situations of interest. Further information on contact tracing is included in Section 7.

Weekly reports are produced to summarise the local situation, highlighting the relative contribution of local workplace, care home and prison outbreaks in the overall position, as well as providing analysis on age-specific, geographical and positivity trends. These are made available to the TCG. Information is also reviewed in conjunction with UKHSA to escalate any local areas of concern.

In addition to general outbreak management activity, there are a number of activities and processes to manage care homes, healthcare, education and childcare settings, and the business sector as they represent settings of particular interest and higher risk.

#### 4.1.1 Health & Social Care Settings

The Nottingham and Nottinghamshire health and social care system (covered by the County Council, City Council, and two Clinical Commissioning Groups (Nottingham & Nottinghamshire CCG and Bassetlaw CCG,) work in partnership to provide support, guidance and quality assurance to care homes, supported living and home-care providers. The ICS Care Sector Partnership Strategic Group (co-chaired by Notts County Council Service Director: Strategic Commissioning & Integration, Adult Social Care & Health and CCG Assistant Director of Quality and Personalised Care) provides oversight of all related pressures such as care home bed capacity, discharge and workforce pressures. Mitigating actions are agreed and monitored ensuring senior level engagement and assurance across the local health and social care system.

- The health and social care system has provided support throughout the pandemic ensuring providers receive timely information, practical support, help and guidance in relation to residents & service users. Measures include:
  - A regular taskforce to identify outbreaks, monitor and manage Infection Prevention Control (IPC) and quality measures across care homes, supported living and home care providers.
  - System calls to identify areas of immediate and emerging concern and potential sources of support to care homes and home care providers.
  - Twice-weekly communications to providers on new guidance, developments and training opportunities.
  - Clinical support offer in-reaching to care homes and home care providers
  - System view of fragile care homes and home care i.e. those providers with financial or leadership challenges
  - Planning for care homes which are closed to admission for COVID positive
  - Support and advice on PPE, vaccination and testing
  - Regular system-wide care home training and webinars to support effective learning and implementation of COVID-19 control and IPC measures and to help promote Government guidance.
- Local NHS Hospital Trusts monitor internal outbreak information including current COVID-19 positive inpatients, ward outbreaks and staff absence. Each Trust works closely with input from Local Authority Public Health, UKHSA and NHSE&I colleagues to investigate the current situation and agree required actions. Key issues are fed into the Local Outbreak Cell which meets regularly, with escalation arrangements on non-meeting days. Escalations and joint discussions are raised through the LRF Health & Social Care Economy TCG.
- Outbreaks in Independent Hospitals are highlighted through the Local Outbreak Cell, and Public Health support is provided to ensure control measures are in place, such as IPC support and sharing good outbreak management practice from NHS and other hospitals.

#### 4.1.2 Other High-Risk Settings

- Cases identified among the rough sleeper community or complex settings are led by a programme manager taking advice from specialists as needed. Actions are identified to address the specific needs of the situation. An IMT is stood up as needed, for example where extended multi-agency involvement is required.
- A process for shared learning across the business sector is also in place. <u>A good</u>
   practice toolkit has been developed with businesses to support COVID-19 secure
   measures and is available via the NCC website.
- A Nottinghamshire Schools and Early Years surveillance group meets weekly to review cases and provide further analysis and support to these settings. Where support is provided to schools, this follows the principles set out in the Education and Childcare Settings Contingency Framework

Where informal outbreak management measures are not sufficient, legal powers are considered to enforce required actions to manage an outbreak or situation. Compliance and enforcement are described further in Section 11.

#### 4.2 Data sources

The following data sources will be utilised to inform local outbreak management:

- COVID-19 Situational Awareness Explorer: a range of data provided to the Director of Public Health (DPH) by UK Health Security Agency
- UKHSA COVID-19 Local Authority reports
- COVID-19 wastewater programme
- NHS COVID-19 app

The following activity will be undertaken to improve our use of data to inform local outbreak management:

- Close liaison with UKHSA to continuously improve issues pertaining to data quality, particularly around fields such as occupation, as well as coded limits
- Further exploration of the available NHS COVID-19 app summary data and how best this can be used in outbreak management.

#### 4.3 Complex settings

Specific settings-based incident management plans have been developed for use in high-risk settings and places in Nottingham and Nottinghamshire. These plans were developed in partnership for use in settings-based Incident Management Teams as part of the development of the Local Outbreak Control Plan 2020. The plans are and will continue to be kept current by responsible public health and environmental health leads. Specific incident management plans are in place locally for:

- Care homes
- Children's residential settings
- Higher education settings
- Prisons and secure settings

- Education and childcare settings
- Houses in multiple occupation
- Leisure settings
- Rough sleeping, temporarily housed and socially vulnerable individuals
- Places of worship
- Hospitals
- Public realm and transport
- Hospitality
- High-risk workplaces.

Incidents and outbreaks within the settings listed above (and other settings as necessary) are managed through a dedicated whole system approach in collaboration with UK Health Security Agency East Midlands (UKHSA). UKHSA remains the first point of contact for the notification of positive cases and outbreaks. It is important that reports of confirmed cases in these settings are communicated by the setting owner to the UKHSA local Health Protection Team as quickly as possible using the agreed pathways. UKHSA feed this information into the Local Outbreak Cell. A standard operating procedure is in place regionally with UKHSA, which details the link between UKHSA and Local Authority Public Health Teams.

#### 4.4 Surge planning

Flexibility will be required to scale the actions and level of resource up and down as required, dependent on the local situation at any given point in time. Experience has given useful insights in the required activity for a variety of settings and rates of infections. The process described above has proved to provide effective outbreak management, although lessons on adequate capacity management are now being embedded into the future resource plan. The future resource plan will be tested against the reasonable worst-case scenario and is described further in Section 17.

#### 4.5 Variants of concern

A specific area of surge planning has been identified in response to the emergence of new COVID-19 variants of concern (VOC). On identification of a VOC, targeted or surge testing may be required to contribute to surveillance and to suppress the spread of coronavirus.

A local multi-agency surge plan has been produced to respond to the identification of a VOC in Nottingham and Nottinghamshire. This plan has been developed through the LRF and is ready to be enacted as required by the local Directors of Public Health. It addresses all the necessary steps to enable everyone aged over 16 living in a defined locality to take a COVID-19 test during a two-week period, whether they are showing symptoms or not. The plan also includes supplementary actions including communication, self-isolation support, contact tracing and enforcement.

Further detail is included in Section 6.

## 5 <u>Surveillance</u>

#### **5.1 Routine Surveillance Reports**

Nottingham and Nottinghamshire public health analysts produce a catalogue of routine reports overseen by the Local Outbreak Cell to inform local outbreak management. The following standard reports are produced on a regular basis, ranging from daily to weekly:

- **COVID-19 Testing Dashboard**: Covid-19 volumes/rates, aggregated by local authority, cohort and ward. Includes trends over time, rate of change reporting, and positivity trends.
- Vaccination Report: Proportions/volumes of vaccinations (1<sup>st</sup>/2<sup>nd</sup> dose) by cohort, ward and ethnicity.
- **Population-level data:** National position table, local incidence rates, (upper and lower tier local authorities, prison and care home settings), common exposure reports, spatial distribution by age.
- Community testing rate and positivity (deduplicated and excluding tests in health and care locations) trends by: lower-tier local authority; age-band & upper-tier local authority (UTLA); broad ethnic group & UTLA; middle super output area.
- LRF report: Weekly deaths/excess deaths report for City/County, cumulative deaths (COVID-19 &non-COVID-19), place of death.
- TaqPath Lab report: Sample of Pillar 2 cases containing VOC, upper and lower tier local authorities.
- **Specific investigations:** Detailed analytical reports to support incident and outbreak investigations as required.

#### 5.2 Data integration and information sharing

The Nottingham & Nottinghamshire Local Resilience Forum (LRF) represents the strategic level of decision-making and is responsible for directing and overseeing the emergency planning policies. Its overall purpose is to ensure there is an appropriate level of preparedness to enable an effective multi-agency response to major incidents which may have a significant impact on the communities of Nottingham and Nottinghamshire. Two main groups analyse and present data to the LRF: the LRF data cell and LRF local outbreak cell.

The data cell collects, analyses, interprets and distributes a range of data to support the system's response to COVID-19. This includes a local 'R-value' or measure of the 'growth rate of transmission'. This uses and is presented alongside data on confirmed cases of COVID-19; NHS 111; and hospital admissions. Other data is also distributed to LRF partners on a regular basis including excess mortality and Apple and Google mobility data.

The data cell has worked closely with local authorities to facilitate the sharing of information about those who are clinically extremely vulnerable who at times may require support from local authority services. It also supports local bed modelling of future COVID-19 hospital admissions and ITU capacity which is provided, in confidence, to cell chairs to support their planning. The Local Outbreak Cell's role and operation is described in Section 4 above.

Appendix B summarises the overall approach to data sharing during the COVID-19 pandemic. Data agreements are in place to allow the sharing of line list data between the

two local authorities in order to consolidate data and facilitate joint exploration of COVID-19 case rates.

#### 5.3 Cross-boundary and partnership working

The local authorities have data sharing agreements with a range of LRF partners including, NHS, district & borough councils, police and the two local universities. These agreements allow data to be shared in both directions for the purpose of outbreak management and individual welfare. This has been done to facilitate fast outbreak management and support self-isolation.

At a regional level, data for positive cases is shared for neighbouring Local Authorities through the UKHSA Power BI COVID-19 Situational Awareness Explorer where Nottingham or Nottinghamshire is listed as an alternate address. This allows identification of community and settings-based outbreaks across local authority boundaries and collaboration to implement effective control measures.

A regional network (EMPHIN leads) is facilitated by UK Health Security Agency for Public Health Intelligence Leads in Local Authorities. This network provides ways to share, agree and standardise ways of working and data interpretation.

## 6 Testing

There are four key strands of the local testing strategy for Nottingham and Nottinghamshire: 1) symptomatic testing, 2) asymptomatic testing, 3) outbreak testing and 4) surge testing. Waste water testing is currently undertaken at a national and regional level and is described in Section 5 above.

#### 1) Symptomatic testing

The purpose of symptomatic testing is to swiftly identify those with SARS-CoV-2 infection whose isolation will reduce transmission. Under the NHS Test and Trace programme, anyone with symptoms of coronavirus is actively encouraged to be tested by arranging a test on-line at <a href="https://www.nhs.uk/coronavirus">www.nhs.uk/coronavirus</a>, calling 119 or attending a testing site. A network of testing sites exists in locations that optimise accessibility for local populations, including several that can be accessed without the need to book. Mobile testing units continue to be deployed to support current need.

Backpack or drop and collect testing is also available to individual's homes or other suitable locations for those who would otherwise find it difficult to access testing, as part of the customer support available from each local authority.

#### 2) Asymptomatic testing

The purpose of asymptomatic testing is to identify people who are carrying high levels of SARS-CoV-2 virus but who do not have symptoms. If individuals test positive then they are required to seek a PCR test and to self-isolate if not fully vaccinated, further reducing transmission.

The national ambition remains that twice-weekly testing is made available to the whole population, but targeted at groups within the population who are considered an underrepresented or disproportionally affected group.

Nottingham City Council and Nottinghamshire County Council have enabled people to access these tests in a number of different ways including:

- Registered community testing sites, conducting supervised testing
- Supporting testing in settings where vulnerable people mix (includes homelessness settings).
- Setting up sites where people can access home test kits (community collect)

In addition, work has been undertaken with government and other partners to support them in their expansion of asymptomatic testing through:

- Registered workplace testing sites, conducting assisted testing (includes critical workers such as fire and police)
- Home testing for eligible groups (health and care workers, including those in care homes, nursery staff, school staff, secondary school pupils, households of children who attend school), available through Community Collect sites, employers or national workplace and home delivery routes
- University and school settings (where home testing is not suitable)
- Accessing home tests through registered pharmacies via gaining a QR code online.

#### 3) Outbreak testing

Targeted testing to people connected with a setting without symptoms will be made available to support the management of outbreaks, including high-risk or complex settings or specific geographical areas, where a risk assessment determines it necessary.

Outbreak testing will always utilise PCR tests. Bespoke local arrangements will be put in place as agreed through an outbreak control team. The mode of deployment will be tailored according to each situation to ensure a fast, accessible response.

#### 4) Surge testing

If surge testing becomes necessary in a locality, every person living in a specified area (aged 16 and over) will be strongly encouraged to take a COVID-19 test, whether they are showing symptoms or not. Testing will be offered to people who have received a vaccination.

Testing may use a combination of:

- Collect & drop sites
- Mobile testing units
- Asymptomatic testing sites (lateral flow tests will stop in the affected area and sites can potentially be repurposed to use PCR tests to allow genome sequencing to take place)

• A backpack model to deliver testing kits to clinically extremely vulnerable people and vulnerable people.

People with symptoms should book a test in the usual way (i.e. via <a href="https://www.nhs.uk/coronavirus">www.nhs.uk/coronavirus</a>, calling 119 or attend a testing site).

A local multi-agency surge plan has been produced through the LRF to respond to the identification of a VOC in Nottingham and Nottinghamshire. This plan defines the roles and responsibilities of all LRF partners and is stored on the Local Resilience Forum website to ensure access to all emergency responders. The document includes a number of sections outlining the different elements of the surge response. These include testing, communication, self-isolation support, contact tracing and enforcement. A separate testing mobilisation plan has also been developed which will be enacted on notification of a VOC.

A central testing coordination function has led the response for symptomatic testing throughout the pandemic. Previously hosted by Nottingham & Nottinghamshire CCG, testing coordination is now delivered through a jointly funded team across Nottinghamshire County Council, Covid Response Service and Nottingham City Council. As part of the wider outbreak control structure, it takes account of new modalities and delivery mechanisms. See Section 17 for further information.

The evolving nature of the pandemic means that policy and guidance related to testing can change rapidly. The latest national guidance can be found at <u>Coronavirus (COVID-19): guidance and support - GOV.UK (www.gov.uk)</u>.

## 7 Contact Tracing

#### 7.1 Overview

Contact tracing is the process of identifying, assessing and supporting people who have been exposed to COVID-19 to prevent onward transmission. The evolving nature of the pandemic means that policy and guidance related to contact tracing can change rapidly. The latest national guidance on contact tracing can be found at <a href="NHS Test and Trace: what to do if you are contacted - GOV.UK (www.gov.uk)">NHS Test and Trace: what to do if you are contacted - GOV.UK (www.gov.uk)</a>

The national NHS Test and Trace (NHS T&T) programme identifies positive COVID-19 cases amongst those citizens who access both asymptomatic (Lateral Flow Device) testing and Pillar 2 (PCR) testing and provide immediate self-isolation advice. Each positive case is contacted, and information sought on recent close contacts. Contacts are informed to self-isolate for a 10-day period. Self-isolation rules have changed with some people being exempt from self-isolation – for the latest information, see <a href="When to self-isolate and what to do">When to self-isolate and what to do</a> - Coronavirus (COVID-19) - NHS (www.nhs.uk).

#### 7.2 Local authority contact tracing

If NHS T&T are unable to contact a positive case within the first 24 hours, the case is passed to the Nottinghamshire County Council's Test & Trace team (within the Customer Service Centre).

The Customer Service Centre follows a similar process to that of the national NHS T&T but couples this with local knowledge and an ability to access and offer localised help to those who need it. The Customer Service Centre staff are experienced at identifying potential support and care needs and are well placed to ensure appropriate referrals into other services. This includes raising support requests in the Notts Coronavirus Community Hub led by the LRF Humanitarian Assistance Group.

If a COVID-19 positive case still cannot be contacted, Field Contact Tracers will undertake visits to their place of residence (house visits), to encourage them to participate in contact tracing. This is now formally called field contact tracing but is also sometimes called a doorstep intervention.

By building on the successes of our local contact tracing model and using our existing infrastructures and learning in the contact tracing element of surge planning, our enhanced contact tracing approach will be developed.

The contact tracing undertaken by NHS Test and Trace, the CSC and Field Contact Tracers is known as 'Conventional 'or 'forward' contact tracing: this type of contact tracing involves contacting individuals who test positive (cases) to identify their close contacts and asking their contacts to self-isolate. Forward Contact tracing is needed to *prevent onwards transmission*, advising the case to self-isolate and identifying contacts more quickly so they can be tested and self-isolate swiftly with support where they test positive, *thereby delivering a personalised and exceptional service*, end-to-end from the point of a positive test and into the citizen's home to implement a long-term delivery model.

#### 7.3 Enhanced contact tracing and outbreak identification rapid response.

In addition to participating and delivering forward contact tracing, Nottinghamshire County Council also can conduct 'enhanced contact tracing', also referred to as Outbreak Investigation Rapid Response (OIRR). This is conducted in partnership with UK Health Security Agency (UKHSA).

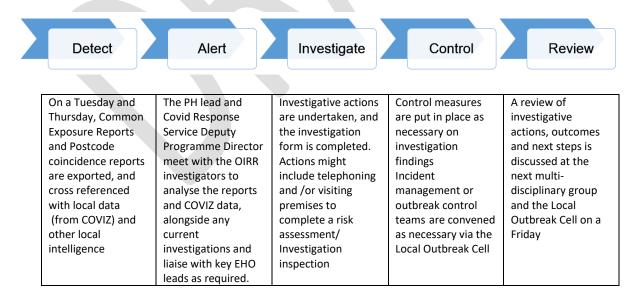
OIRR is used to detect and respond to COVID-19 outbreaks. It involves identifying both close contacts (forward contact tracing) and potential sources of the infection. The latter, backward tracing, considers the 3 to 7 days before symptom onset.

Through working closely with colleagues on current Trace priorities, sources of transmission will be identified with information collected from cases to identify the source of infection, information provided to target public health action to break the chains of transmission, support individuals, businesses and public services to better understand and manage risks of COVID-19 transmission and to provide insights on risk factors associated with transmission to inform policy and guidance.

OIRR will be delivered to improve the identification and control of common sources or locations of infection and help more effective management of local outbreaks through a five-stage process described below:

- **Detect** NHS Test and Trace and UK Health Security Agency provide a suite of intelligence reports (through the iCERT tool) to help identify potential outbreaks:
  - Post code coincidence reports include those locations where cases may have transmitted the virus by attending during the period where they were infectious and may transmit the virus. 'Post code' coincidences provide intelligence which can direct public health investigation and action.
  - Common exposure reports are compiled based on 'backward contact tracing' including the locations where cases may have acquired the infection. This report helps identify themes and venues where closer working, investigation or public health messaging may be required.
  - Local intelligence is also used to identify potential areas, workplaces or case clusters that require further investigation. This is supported by the local client management system: COVIZ, which combines UKHSA data with local intelligence to highlight trends and situations of interest
- Alert UKHSA Health Protection Team and Nottinghamshire County Council review intelligence and triage settings to prioritise investigation of potential local outbreaks.
- **Investigate** Further investigation of potential outbreaks to identify the need for control measures.
- **Control** Control measures are implemented and continuously reviewed as informed by ongoing investigation.
- Review Ongoing review and monitoring for 28 days after the last positive case.

Nottinghamshire's approach to OIRR is described below:



Environmental Health Officers (EHOs) have a fundamental role to play in OIRR. Officers are trained and experienced in forward and backward contact tracing, outbreak investigation, review of COVID-secure measures and enforcement to ensure compliance. Plans are in place which outline how the LRF will deploy additional contact tracing capacity if either a surge of

COVID-19 cases occurs, leading to multiple, complex outbreaks or if a variant of concern is detected. This includes developing 'cluster-busting' in times of low prevalence and making this a key plank of local control.

Future developments have been explored to make efficient use of UKHSA and local resource and knowledge, to support the response time for investigations and to ensure there is enough capacity to resource both forward and backward tracing in complex scenarios and settings across Nottinghamshire. An OIRR team has been established within the new Covid19 Response Service for the County. Outbreak Investigators within the OIRR team ensure that situations of interest are identified and investigated as soon as possible using OIRR. A dynamic approach has been utilised to the allocation of resource to OIRR, this has taken into account baseline prevalence and other COVID-19 pressures, including increased Environmental Health engagement with business as the economy has reopened.

## 8 Self-isolation

#### 8.1 Introduction

Self-isolation will continue to be an integral part of the COVID-19 response. It is essential to ensure high levels of compliance with self-isolation requirements (alongside high uptake of testing), both for people who test positive for COVID-19 and for their close contacts. The evolving nature of the pandemic means that policy and guidance related to self-isolation can change rapidly. The latest national guidance can be found at <a href="Stay at home: guidance for households with possible or confirmed coronavirus (COVID-19) infection - GOV.UK">GOV.UK</a> (www.gov.uk) (for households with possible or confirmed coronavirus) and at <a href="Guidance for contacts of people with confirmed coronavirus (COVID-19) infection who do not live with the person - GOV.UK (www.gov.uk) (for non-household close contacts).

Individuals are expected to self-isolate if they have symptoms of COVID-19 and may be legally obliged to do so if they test positive for COVID-19, if they are a member of a household where someone has tested positive, or if they are a close contact of someone who has tested positive. There are exemptions to self-isolation in place for identified close contacts and household contacts who are fully vaccinated, those aged under 18 years and 6 months old, and people who are medically exempt from vaccination.

It is recognised that self-isolation is not easy for anyone, and for a variety of reasons can be particularly challenging for some. The local approach to self-isolation comprises four mutually supporting elements, addressing the known barriers to successful self-isolation;

- 1) **Communication** ensuing that people understand when they are required to isolate, why it is important and how they can access support.
- 2) **Practical support** removing barriers such as access to food and not being able to carry out caring responsibilities or other practical tasks and recognising the impact of loneliness and boredom on mental health.
- 3) **Financial support** concerns about the financial consequences or impact of self-isolation on employment status are a very real risk to self-isolation compliance.

Whilst the first three elements are centred on encouraging and enabling self-isolation, where necessary enforcement will also be used, in conjunction with the local Police.

4) **Targeted enforcement** of breaches of the legal requirement to self-isolate.

#### 8.2 Communications

The local authority (and partners) will continue to ensure that local communities understand the importance of self-isolation, as well as how to access the support needed to achieve this.

#### 8.3 Practical support for self-isolation

The Nottinghamshire Coronavirus Support Hub provides practical and wellbeing support for residents who need to self-isolate. The support is described in Section 9.

Support is provided in line with the <u>framework for Local Authorities</u> to support those self-isolating. The framework sets out the types of practical, social and emotional support that people may need to access if they are self-isolating because they or a close contact have tested positive for COVID-19. It sets out the role of NHS Test and Trace in sharing information with councils about people who may need help in accessing support – and the role of councils in assessing people's needs and helping them access support.

#### 8.4 Self-isolation in complex settings

For some individuals the practical barriers to self-isolation are substantial, including access to a safe and suitable location in which to complete their self-isolation period. Complex needs, including drug and alcohol dependency, provide an extra level of challenge to self-isolation compliance. Strong partnership working between public sector partners and voluntary and community sector providers, alongside support from local hotels has enabled pathways and processes to be put in place to facilitate self-isolation, even in these difficult circumstances.

COVID-19 positive individuals, as well as close contacts not exempt from self-isolation, who are rough sleeping or have no safe place to self-isolate are found accommodation for the duration of their self-isolation period. A triage system is in place involving adult social care and district council Housing Departments to support the actual placement of the vulnerable individual, i.e. arranging accommodation and generally a food package.

Mechanisms are in place to facilitate a wider support package for an individual, such transport (if needed), alcohol, drug and medication needs (supported through the Council's public health substance misuse service provider, CGL). In the rare situation of ongoing compliance issues, with risk to the wider public, then a concierge service to monitor the individual can be arranged.

#### 8.5 Financial Support

Processes are in place to ensure the efficient and timely delivery of the national Test and Trace Support Payment Scheme, which enables local authorities to support people on low incomes who are required to self-isolate or who have to stay at home to care for a child who

has to self-isolate, are not exempt from self-isolation, cannot work from home while they self-isolate, and face hardship as a result. This Payment Scheme is in place until 31<sup>st</sup> March 2022. District councils in Nottinghamshire administer the Test and Trace support payment scheme. Access to this is via the individual district council.

District councils also operate the discretionary support payment scheme for those who are on a low income and will face financial hardship as a result of not being able to work from home whilst they are self-isolating but who do not meet the criteria for the Test and Trace support payment because they are not currently receiving one of the qualifying benefits.

## 9 Supporting vulnerable people

#### 9.1 Overview

Humanitarian support in the County resulting from the pandemic is coordinated by the Local Resilience Forum (LRF) Humanitarian Action Group. This coordination includes the assessment of needs in different population groups and geographical areas, responding to new local needs as they occur (e.g. combined impact of flooding and COVID-19).

Support for vulnerable residents who need to self-isolate or present with other humanitarian needs is provided via the Nottinghamshire Coronavirus Community Support Hub, coordinated by Nottinghamshire County Council working with LRF Partners. Details of the support available, and how to access it, are contained in Appendix C.

The Nottinghamshire Coronavirus Community Support Hub provides an online database which enables residents in need of support to input their postcode and requirements via the webpage and be served up with a list of local groups and organisations able to meet those needs which they can contact. When a Community Hub form is completed by the resident or on their behalf, details are captured in a database available to all LRF Partner organisations. LRF partner organisations aiding the community response effort will ensure that staff can provide the required support in a coordinated way which minimises duplication and effectively uses resources.

#### 9.2 Links to Social Care

Safe and well checks are in place for vulnerable people known to adult social care, who may be referred to the Hub for support. Some of those who self-identify as vulnerable during the COVID-19 outbreak may also already be known to Social Care Services. The Hub workflow includes a check to ensure needs continue to be met and any increased needs can be picked up and responded to. Specific workflows are in place for people previously in the Clinically Extremely Vulnerable (CEV) category (including direct communications to individuals), and for individuals who self-identify as vulnerable.

## 10 Engagement with businesses

Nottinghamshire County Council's Covid Response Service will continue to work with district and borough councils as well as other key partners to provide a co-ordinated support to businesses. Below sets out a stepwise local approach to engagement with businesses:

#### **Step 1 Covid Response Service**

- Continue to share information and data between UKHSA and the district and borough councils including the Nottinghamshire Regulatory Managers Group and other EHO colleagues and key partners.
- Weekly Outbreak Investigation Rapid Response (OIRR) meetings with district and borough EHO teams and Trading Standards, reviewing outbreak data and agreeing business engagement, depending on the risk level, history and types of issue for effective engagement with businesses.
- Engagement with business sectors to ensure they are aware of the risks and their legal duties from a COVID-19 and Health and Safety context.
- Work with local industry groups such as PubWatch to promote best practice within the current COVID-19 regulatory framework.
- Continue to triage complaints that are received via the Nottinghamshire County Council reporting system and share intelligence within the Covid Response Service as appropriate, as well as key partners including members of the Nottinghamshire Regulatory Managers Group, actioning interventions where necessary.

#### Step 2 – Key Partners

In conjunction with the LA Cell and Nottinghamshire Regulatory Managers Group provide a consistent and co-ordinated response to undertake the following:

- Assess and evaluate COVID-19 legislative and guidance changes including any grey areas, taking a view in consultation with OPSS and other regulatory consensus.
- District and borough councils and Trading Standards Officers will continue to assess COVID-19 compliance during routine inspections and liaise with the OIRR team regarding areas of concern and agreed actions.
- Assess different businesses sectors to ensure they are COVID-19 secure in line with any new and emerging threats and legal requirements.
- Engage in the OIRR process, including carrying out audits, investigations and contact tracing to ensure COVID-19 secure compliance and a co-ordinated outbreak response where necessary
- Ensure non-compliant business are engaged with in accordance with the '4 E's' (engage, explain, encourage and enforce) and assess continued non-compliance and appropriate enforcement activity.
- Engage with large venues and event organisers for proposed events to ensure Covid Risk Assessment measures are in place

 Continue to encourage the Hospitality Sector to support the Manual Venue Alert System.

## 11 Compliance and enforcement

#### 11.1 Overview

This Plan sets out some general principles to assist Nottingham City Council, Nottinghamshire County Council, District/Borough Councils and Police partners to deliver a consistent approach in the use of enforcement powers to prevent, contain and manage the spread of COVID-19. This document does not seek to reproduce any guidance issued by government or other agencies e.g. OPSS, HSE.

In considering enforcement action, local authorities should have regard to the following:

- The relevant statutory provisions including the following
  - Public Health (Control of Diseases Act) 1984 as amended
  - •
  - The Coronavirus Act 2020
  - Health Protection (Coronavirus, Restrictions) (England) (No 3) Regulations 2020
  - Any regulations or other subsidiary legislation made under the above and any enactments amending or replacing the same
- Any local controls or other regulations that may be in place.

The principles of enforcement have been laid out in the enforcement concordat and within the Enforcement Policies of each LRF partner ensuring proportionality, accountability, fairness, consistency, openness and transparency.

LRF partners will work in partnership when carrying out their enforcement duties but as a principle only use enforcement as a last resort applying the four 'E's approach as outlined by the College of Policing:

- 1. Engage
- 2. Explain
- 3. Encourage
- 4. Enforce

Enforcement officers will employ their professional judgement in making sensible decisions based on the following factors:

- The seriousness of the offence or contravention specifically its impact on public health
- History of compliance
- The likely effectiveness of the enforcement options
- Confidence in management

Notwithstanding the above where businesses do not act responsibly and fail to comply with their legal obligations, enforcement will be considered.

#### **11.2 Enforcement Options**

LRF partners will continue to adopt and comply with all legal standards in respect of evidence gathering e.g. PACE and Criminal Procedural Rules. All actions taken must be evidence-based with the intention to prevent, contain and manage the spread of the virus.

The split in powers between the Police and Local Authorities is broadly as follows:

Business Controls – District and Borough Councils Local Authority Officers are the lead for enforcing how businesses comply with business-related Coronavirus restriction regulation. They also share regulatory responsibility with Trading Standards and HSE to ensure health and safety at work including the management of COVID-19 risks to staff, visitors and customers.

Community Controls – The Police are the enforcing body for enforcing citizens' personal compliance with Coronavirus restriction regulations.

Direction Powers - Nottinghamshire County Council may enforce a specified Direction to prohibit or place restrictions on the operation of a premises where satisfied that there is a serious and imminent risk to health.

Coronavirus Improvement/Prohibition Notices – Nottingham City Council and County Borough/ District Councils may use these intervention powers at businesses to secure compliance.

Fixed penalty notices – Local authorities (both County and District/Boroughs) and the Police may issue a fixed penalty notice for a breach of specific regulations.

Criminal proceedings – All authorities may decide to take legal proceedings when there has been a serious breach of the regulations which satisfies the enforcement policy of the LRF partner and it is in the public interest to take such action.

Consistency – Local authority Environmental Health, Covid Response Service and Trading Standards lead managers meet regularly to discuss matters of consistency and coordination.

#### 11.3 Enforcement activity

This is undertaken as follows:

- Environmental Health investigation in response to identified COVID-19 outbreaks or local intelligence co-ordinated with the OIRR team.
- Outbreak control actions agreed and implemented where breaches inCOVID-19 security are identified, using advisory and regulatory options collaboratively across key enforcement partners
- COVID-19 marshals deployed to engage and encourage COVID-19 compliance as appropriate

 Information sharing with key enforcement partners to join up engagement and enforcement activities

The evolving nature of the pandemic means that policy and guidance related to compliance and enforcement can change rapidly. The latest national guidance can be found at Coronavirus (COVID-19): guidance and support - GOV.UK (www.gov.uk).

## 12 Vaccination

An effective vaccination programme is fundamental to the long-term control of coronavirus. The UK's COVID-19 vaccination delivery plan set the national strategy for the supply, prioritisation and delivery of vaccines to the population<sup>1</sup>; all adults have now had the opportunity to have received both vaccine doses. The evolving nature of the pandemic means that policy and guidance related to vaccination can change rapidly. The latest national guidance can be found at COVID-19 vaccination programme - GOV.UK (www.gov.uk)

All adults were offered the COVID-19 vaccine by 19 July 2021 through phased delivery. Following JCVI advice, vaccine booster doses were first rolled out for the over 50s, those "aged 16 and over with a health condition that puts you at high risk from COVID-19", and frontline health and social care workers. The timing for the booster dose follows current national guidance. The government has accepted the 4 UK chief medical officers' (CMOs) advice to extend the offer of universal vaccination with a first dose of Pfizer vaccine to all children and young people aged 12 to 15 not already covered by existing JCVI advice. Healthy children in this age group will primarily receive their COVID-19 vaccination in their school, with vaccinations also available at regional hubs. The guidance for boosters and young people's vaccination is laid out in the COVID-19 contain framework <sup>2</sup>.

Nottingham & Nottinghamshire Clinical Commissioning Group<sup>3</sup> and Bassetlaw Clinical Commissioning Group<sup>4</sup> are responsible for the delivery of the vaccination programme, working in partnership with their integrated care systems. A COVID-19 Oversight Board provides leadership and oversight through the Local Resilience Forum (LRF) to ensure local partnership and response.

In a joint letter on 2 February 2021, the Department of Health and Social Care (DHSC) and Ministry of Housing, Communities & Local Government (MHCLG) outlined the role of local authorities in the future of the vaccination programme. It set out the specific areas where local authorities, particularly with their public health responsibilities, bring core skills and resources to the programme. The Local Authority role supports a wide variety of actions,

<sup>&</sup>lt;sup>1</sup> https://www.gov.uk/government/publications/uk-covid-19-vaccines-delivery-plan/uk-covid-19-vaccines-delivery-plan

<sup>&</sup>lt;sup>2</sup> https://www.gov.uk/government/publications/containing-and-managing-local-coronavirus-covid-19-outbreaks/covid-19-contain-framework-a-guide-for-local-decision-makers

<sup>&</sup>lt;sup>3</sup> COVID-19 Vaccination in Nottingham and Nottinghamshire - NHS Nottingham and Nottinghamshire CCG (nottsccg.nhs.uk)

<sup>&</sup>lt;sup>4</sup> <u>Bassetlaw (bassetlawccg.nhs.uk)</u>

including vaccination of frontline social care workers, supporting communications and community engagement, addressing health inequalities and supporting future delivery of the programme within core infrastructure. The COVID-19 contain framework states "local authorities, working with NHS colleagues, continue to play a key role in delivering the vaccine programme as set out in the COVID-19 vaccines delivery plan".

Communications with the CCG remain open, and consideration is given to resourcing, staffing, monitoring, communications, and governance to allow Local Authorities to continue to play their part in the COVID-19 vaccination programme as it moves from incident response to core business.

#### 12.1 Health inequalities

Within the JCVI framework, it is essential that implementation allows deployment of vaccine at a local level to mitigate the exacerbation of existing health inequalities. Emerging patterns of inequality illustrate that deprivation and ethnicity are significant factors in vaccine uptake.

Within Nottingham & Nottinghamshire, in particular, Black and Asian ethnicity and 'other white' (e.g. Eastern European) is linked to low vaccine uptake. These are in line with patterns emerging across all areas of the country. Experience also tells us that additional focus is needed to reach some specific groups in the community such as those who are socially deprived, homeless, asylum seekers, people with learning disabilities and travelling communities. As the programme rolls out specific inequalities are also being highlighted in younger age groups who are clinically extremely vulnerable and unpaid carers. Further attention will be given to promoting vaccination to younger age groups who are likely to be more hesitant or complacent.

Working through the LRF structures, NHS, Local Authorities and wider LRF partners are actively involved in identifying and targeting communities and under-served groups to help mitigate inequalities. Working across the Integrated Care Systems (ICS), Integrated Care Partnerships (ICP) Primary Care Networks, districts and communities, targeted actions are agreed to address variation in uptake and provide assurance that actions are having a real impact on reducing inequalities. Activities include proactive calls to individuals that have not accepted their offer of vaccination, a query support line, engagement with community leaders, establishment of local pop-up clinics, implementation of an inequalities bus and home visiting for those that are housebound.

National and local data is used to actively monitor take up across vaccination cohorts and within communities. As the dataset evolves, it is used to provide greater focus and support to all communities in taking up the vaccine, including those under-served communities. Nottingham and Nottinghamshire public health teams will continue to advocate for more granular data on vaccinations in order to monitor concerns related to equity and outbreaks.

As the vaccination programme continues to roll out, new outbreaks and increases in case rates for a specific geography or demographic group may act as an early warning sign of low vaccine uptake, poor or waning vaccine efficacy or emergence of a new vaccine-resistant

variant. Therefore, ongoing surveillance and analysis is crucial and will provide an ongoing link between testing and vaccine roll out to ensure local intelligence is embedded in the local outbreak management plan.

## 13 Living with COVID-19

In a context of enduring transmission, and in recognition that vaccines are not 100% effective against symptomatic infection in those vaccinated, activities to enable safe living with COVID-19 will continue to be important to the protection of the health and wellbeing of residents. Non-pharmaceutical interventions (NPIs), such as "hands, face, space and air", regular asymptomatic testing, and practical steps to reduce transmission, all play a role in daily lives as the country learns to live with COVID-19 and as we head into winter.

Between March and July this year, the Government's roadmap for England reopened the economy and lifted restrictions. The main line of defence is now vaccination rather than lockdown. The Test, Trace and Isolate system continues, with a more localised approach, and testing still free for symptomatic individuals. Rules and regulations have mostly been replaced with advice and guidance on the practical steps people can take to help manage the risks to themselves and others. However, the evolving nature of the pandemic means that policy and guidance related to living with COVID-19 can change rapidly. The latest national guidance on the steps people can take to help manage risks can be found at Coronavirus: how to stay safe and help prevent the spread - GOV.UK (www.gov.uk)

The above paragraph outlines the government's "Plan A" approach as detailed in the COVID-19 Response: Autumn and Winter Plan 2021<sup>5</sup>. This plan also lays out a "Plan B", prepared in recognition that the pandemic can change course rapidly and unexpectedly, involving the reintroduction of mandatory NPIs such as indoor face coverings in certain settings and COVID-19 vaccination status certificates. Plan B was to be enacted only if the data suggested further measures were necessary to protect the NHS. During November and December 2021, following the identification of a new variant of concern, the Government implemented elements of Plan B includingface coverings in certain indoor settings, changes to travel restrictions, changes to self-isolation guidance for contacts of confirmed cases, working from home advice, increased testing, and use of the NHS COVID-19 pass.

Local clarity as well as encouragement to undertake practical steps in line with Government guidance will be attained via communications (set out in section 16).

The local Test, Trace, and Isolate system has been developed further in line with direction from Government. Pilots have launched in small areas of Nottingham city, with a view to scaling up to the whole city.

The Association for Directors of Public Health published <u>Living Safely with COVID</u>: moving towards a strategy for sustainable exit from the pandemic. This guidance for Directors of

<sup>&</sup>lt;sup>5</sup> https://www.gov.uk/government/publications/covid-19-response-autumn-and-winter-plan-2021/covid-19-response-autumn-and-winter-plan-2021

Public Health identifies four key epidemiological principles that we will focus on in our drive to enable safe living with COVID-19 in Nottingham and Nottinghamshire:

1. Transmission of the virus needs to be brought, and kept, as low as possible.

This involves promoting and encouraging compliance with NPI measures and the practical steps recommended by Government. Clear communications with residents, close working with employers and engagement with communities will help to keep transmission of the virus as low as is possible.

2. Surveillance of transmission and variant emergence must be optimal.

The approach to outbreak management, set out in detail in section 4, ensures effective outbreak management at a local level. This includes specific surge planning to respond to an emergence of new COVID-19 variants of concern (see section 4.4).

3. Test, Trace and Isolate needs to work effectively, with a clear testing strategy.

A robust local contact tracing system is in place, as well as an Outbreak Identification Rapid Response system, which uses contact tracing data to identify and investigate potential outbreaks. Residents will be supported to self-isolate according to the approach set out in section 8.

4. Vaccines must be effective and delivered equitably.

Support to the rollout of the vaccination programme will continue, with a particular focus on improving equitable access and reducing vaccine hesitancy in the local population. This approach is set out in detail in section 12.

## Part 3: Management

## 14 Roles and responsibilities

Nottinghamshire Council County and the Director of Public Health (DPH) have matching duties to protect and improve the health of their populations. This includes being assured the arrangements to protect the health of their population are robust and are implemented in a timely manner.

Nottinghamshire County Council and Nottingham City Council work closely together, and with system partners, to provide a consistent response across organisational and geographical boundaries. Achievements in local outbreak management to date are a direct outcome of the strength of the relationships forged as a system of partners working together. This partnership agreement is maintained through the LRF.

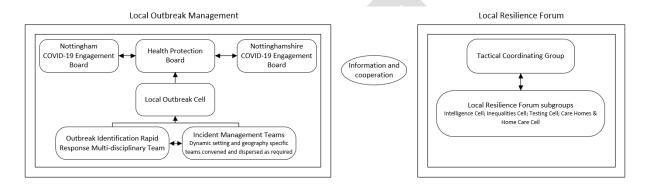
The plan builds on established relationships through continued clarity about the roles and responsibilities of the main partners in its delivery. In the event of any substantial change in working relationships, the LRF will review and agree new arrangements, roles and responsibilities.

The roles and responsibilities are set out fully in Appendix D.

## 15 Structure and governance

Local outbreak management governance builds on the existing outbreak management structure and the well-established and effective Local Resilience Forum (LRF) response structure set up prior to the pandemic in line with a requirement of the Civil Contingencies Act 2004. Current interdependencies with parts of the LRF structure may require adjustment as local management of the pandemic evolves from emergency response to the longer-term aspects of living with COVID-19. The local outbreak control governance structure has been revised to reflect the Government's Contain Framework.

#### Local Outbreak Management Governance Structure



#### 15.1 Local Outbreak Cell

A Local Outbreak Cell facilitates day-to-day operational delivery of the outbreak management plan, including oversight of Outbreak Control and Incident Management Teams. Both the Local Outbreak Cell and Incident Management Teams are described in detail in Section 4.

#### 15.2 COVID-19 Health Protection Board

The Nottingham and Nottinghamshire Health Protection Board provides assurance on the delivery of this plan. The Nottingham and Nottinghamshire Health Protection Board will provide public health leadership and IPC expertise. The Board is co-chaired by the Directors of Public Health for Nottingham City Council and Nottinghamshire County Council and includes but is not limited to membership from UKHSA, the NHS and environmental health.

#### 15.3 Nottinghamshire County COVID-19 engagement board

The Engagement Board was set up to enable effective public oversight and communication of the COVID-19 Outbreak Management Plan for Nottinghamshire County. The Nottinghamshire Engagement Board previously published notes of its meetings online. No further meetings are currently planned but a Board meeting can be convened if/when it is required.

#### 15.4 Outbreak management plan engagement, approval and dissemination

The Council will engage with LRF partners on the plan and take into consideration their feedback when making further changes to the plan. The plan itself will be endorsed by

Committee. A dissemination plan sets out how the local outbreak management plan will be shared with residents and stakeholders.

#### 15.5 Risk management

Risks are managed through the local outbreak management and LRF governance structures. Risks associated with emerging and potential outbreaks are escalated to the Local Outbreak Cell following identification by:

- The Outbreak Identification Rapid Response multi-disciplinary team, following initial investigation
- The relevant incident management team
- Directly via partner organisations such as UKHSA and IPC following a risk assessment.

The Local Outbreak Cell resolves or escalates risks as necessary to the Health Protection Board and LRF subgroups or Tactical Coordinating Group. The Local Outbreak Cell maintains and monitors a record of actions taken and outcomes achieved following discussion of risks escalated to the meeting.

Corporate and organisational risks are discussed in fortnightly joint Nottingham City and Nottinghamshire County COVID-19 Strategic Oversight Group meetings. A record of the risk identified, the discussion, mitigating action agreed and resolution is taken at the meeting. The planning meeting escalates risks as necessary to the Health Protection Board, LRF subgroups and LRF Tactical Coordinating Group.

#### 15.6 Clinical Quality

Quality assurance and clinical governance are core components of the local outbreak management plan. Public Health, health protection, Infection Prevention & Control and environmental health expertise is embedded throughout the governance structures, from setting-based incident management teams up to our Local Outbreak Cell and Health Protection Board, providing professional advice and challenge to the plan.

Each element of the outbreak response is governed by clear procedures and guidance ensuring a consistent quality approach. These include the following areas:

- Standard Operating Procedures have been developed to support the local testing strategy in line with the national quality framework, including risk assessment of venues and training of staff.
- Extension of the local contact tracing service has included accreditation of services, development of procedures, training of staff and performance management.
- Each of the 13 settings-based incident management plans is based on an approved UK Health Security Agency communicable outbreak management plan template and has undergone a process of peer review prior to finalisation.

## 16 Engagement and communications

Communications are used to ensure awareness and engagement among the public and key stakeholders. Stakeholder comms include regular communication across the LRF through

the chief exec forum, outbreak cell, COVID-19 dashboard, and regular briefings. Effective communication and engagement with local communities are an important part of preventing and responding to local outbreaks, as well as helping to prevent the spread of coronavirus.

The Nottinghamshire County Council communications team undertakes the lead role for communications, where required in association with UK Health Security Agency and with the local LRF Communications Cell. Communications are both proactive and reactive:

- Proactive comms Providing information to the public, amplifying and clarifying
  national messages, to promote adherence to the guidance and to support and
  reinforce behaviours that reduce the spread of COVID-19. Public Health prevention
  messages along with regular updates and responses to the public's concern will
  continue to be extensively communicated using a range of methods. Key messages
  include;
  - Continued importance of staying safe by following the latest government public health guidance on how to prevent the spread of coronavirus
  - Raising awareness and encouraging adherence to regulations, including selfisolation requirements, and participation in NHS Test and Trace programme
  - Raising awareness and encouraging uptake of testing and vaccination programmes
  - Providing a daily data update to the public through the <u>Nottingham and Nottinghamshire COVID-19 dashboard</u>, which shows the current and historical rates of coronavirus infection
- Reactive comms Issuing messages efficiently and effectively in case of outbreaks or
  in response to local data indicating changes in infection rates, in order to support the
  effort to control any spread. This will consider communications with cases, contacts,
  communities, businesses, stakeholders and local media. The communications
  response in the event of an outbreak will be flexible and tailored depending on the
  type and location/setting of the outbreak.

In both types of communication, channels and messaging will be adapted to the audience and take account of the needs of particular groups and communities, including seeking to reach under-served communities. Communications will be enhanced through close working with stakeholders and partners, for example use of community champions, local influencers and COVID marshals to promote messages to the public.

Further detail on the previous local Communication Strategy is included in Appendix E. As of November 2021 the LOCP Communications Strategy was under review to reflect the changes to government guidance and the development of an autumn/winter COVID-19 communications plan.

## 17 Resourcing and Finance

Local Authorities have received funding throughout the pandemic to support the delivery of the Local Outbreak Control & Management Plans to mitigate and manage local outbreaks of COVID-19. This funding has been allocated from two main grants:

#### 17.1 Test & Trace Grant

In June 2020, the Government allocated a Local Authority Test and Trace Grant to all upper tier local authorities. The Grant has been utilised to implement core outbreak control functions required across Nottinghamshire, including increased capacity requirements for outbreak response, community engagement, testing, contact tracing, infection control, support for vulnerable people and specialist expertise.

#### 17.2 Contain Outbreak Management Fund

Following the move to Local COVID-19 Alert Levels in October 2020, Local Authorities also became eligible for a series of payments from the Contain Outbreak Management Fund (COMF) to support proactive containment and intervention measures depending on local rates of infection. The grant was made in the form of regular monthly payments up until the end of March 2021 with a further one-off payment for the 2021/22 financial year. The funding is available to support public health activities directly related to the COVID-19 response, such as testing, non-financial support for self-isolation, support to particular groups (CEV individuals, rough sleepers), communications and engagement, and compliance and enforcement.

Nottinghamshire County Council has received £29,479,916 through these two grants to support the mitigation and containment of local outbreaks of COVID-19 up to March 2022.

#### 17.3 Community Testing and Surge Planning

With the development of community asymptomatic testing, a further resource has been identified to support the roll out of lateral flow testing across Nottinghamshire. Funding is allocated on the basis of £14 per deployed test. Where infrastructure costs exceed this limit, the Government has committed to cover any reasonable costs associated with the local community testing strategy. This includes surge planning associated with the emergence of variants of concern (VOC).

Complementary but separate streams of funding are available to local authorities to provide humanitarian support to vulnerable groups, including those who have been identified as Clinically Extremely Vulnerable. This is outside the scope of the Local Outbreak Management Plan.

#### 17.4 Resourcing

From the onset of the pandemic, local resourcing has been balanced against business as usual. As for usual emergency incident response, internal prioritisation of core business has been undertaken to free up resources to support outbreak management and response. This prioritisation has established a core resource of Public Health professionals, Project

Management, Communications, Enforcement and Business Management. Roles and work plans have been shared across Nottinghamshire County Council and Nottingham City Council wherever possible to support close working and sharing of limited resource, including resources of other LRF partners such as District Councils, Police, and Fire & Rescue.

#### 17.4.1

The continued course of the pandemic has illustrated that longer-term sustainability is required to allow outbreak management to continue alongside core business. The resource plan has been refreshed to include the following actions. This will form a part of the LRF Recovery Plan:

- Establishment of a core COVID-19 Response Service in October 2021, currently in place until September 2023. This allowed staff from across the LRF who had been temporarily reassigned to COVID-19 response to return to their non-COVID work areas.
- In addition to the core Covid Response Service, there are a range of support services whose contributions will remain critical to the Nottinghamshire local outbreak response, for example, Emergency Planning and Communications support.
- Creation of a long-term formal testing infrastructure to provide all testing requirements for Nottinghamshire.
- Extension of the existing contact tracing infrastructure to provide ongoing capacity for local contact tracing and embedding enhanced contact tracing into core business.

#### 17.5 Surge planning & responding to a reasonable worst-case scenario

Alongside establishing dedicated resource to ensure outbreak management continues as part of core business, there is also a need to plan for surges and responding to a reasonable worst-case scenario. Experience over the past 18 months has provided valuable learning on stepping up necessary emergency response as COVID-19 case rates have risen. This has previously been successfully delivered through staff redeployment, and such resources may be considered in the future should outbreak incidences significantly increase.

Local planning to respond to a specific Variant of Concern has identified the roles and resource required to quickly respond to early warnings and implement mass testing of communities, contact tracing and support to prevent spread of a new strain of COVID-19. A multi-agency surge plan is in place that can be activated by the Director of Public Health in response to an emergency incident being identified.

Resources to deliver this plan are planned to be drawn from internal re-prioritisation to allow for short term flexing of local workforce across the Local Resilience Forum.

# **Glossary of abbreviations**

CCG	Clinical Commissioning Group
CEV	Clinically extremely vulnerable
CGL	Change Grow Live. Local provider of substance misuse services.
СРО	Community Protection Officer
CQC	Care Quality Commission
CSC	Customer Service Centre
DHSC	Department for Health and Social Care
DPH	Director of Public Health
ECT	Enhanced Contact Tracing
EHO	Environmental Health Officer
EMPHIN	East Midlands Public Health Information Network
FHRS	Food Hygiene Rating Scheme
FSA	Food Standards Agency
HSE	Health and Safety Executive
ICP	Integrated Care Partnership
ICS	Integrated Care System
IMT	Incident Management Team
IPC	Infection Prevention Control
ITU	Intensive Therapy Unit. Colloquially known as intensive care.
JCVI	Joint Committee on Vaccination and Immunisation
LA	Local Authority
LFD	Lateral Flow Device – a type of COVID-19 test
LOCP	Local Outbreak Control Plan
LRF	Local Resilience Forum
MHCLG	Ministry of Housing, Communities and Local Government
NHSE/I	NHS England & Improvement
OCT	Outbreak Control Team
OIRR	Outbreak Investigation Rapid Response
OPSS	Office for Public Service and Science
PACE	Police and Criminal Evidence Act
PCR	Polymerase Chain Reaction – a type of COVID-19 test.
UKHSA	UK Health Security Agency
UKHSAEM	UKHSA East Midlands
TCG	Tactical Coordination Group
VOC	Variant of Concern
WTE	Whole Time Equivalent

# <u>Appendices</u>

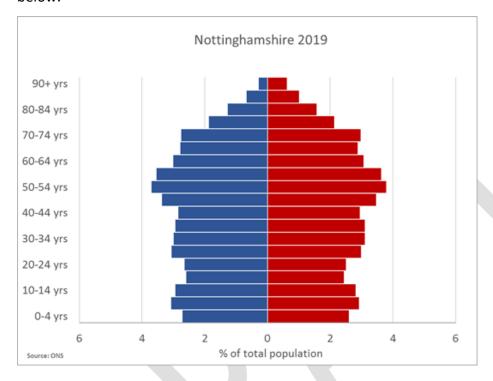
- A. Local context
- B. Information governance during the COVID-19 pandemic
- C. Support for vulnerable people

D. Local, regional and national roles and responsibilities in developing and delivering outbreak plans



## Appendix A: Nottinghamshire County context

Nottinghamshire is a county with a mix of urban and rural areas. The total population is 828,224 (Source: ONS, 2019 mid-year estimate). The population age breakdown is shown below.



21% of Nottinghamshire's population is over 65 years of age. There is a relatively large older population and a proportionately large care sector supporting them. 5,760 people live in care homes, of whom 2,860 have dementia.

Other care needs in the population include

- 155,600 people estimated to have common mental illness, of which 25,250 are aged over 65
- 4,846 adults with learning disabilities of which 2,119 are receiving long term local authority support

Vulnerable groups include 14,830 people with serious mental illness or behavioural disorder, 3,785 people in adult drug and alcohol treatment services, 2,700 people in three Nottinghamshire prisons, 1,300 homeless people (and 40 rough sleepers), and 1,880 people receiving support from domestic violence and abuse services. There are five refuges in the County and 261 beds.

Children age 0-17 make up 20% of the population. The numbers of vulnerable children are described in the graphic below:

1,171 Lookedafter children

1,862 on child protection plan

3,642 children in need

1,820 targeted early help to families

3,111 with Education Health & Care Plan
11,728 support for special educational needs

**167,547** children aged 0 to 17 years

81.7% of the working age population is economically active with 78.6% being in employment.

Nottinghamshire County Council is an upper tier local authority. Nottingham City Council is a separate upper tier authority. The County area, which excludes the City, has a two-tier local authority structure with seven district councils and two Integrated Care Systems. Nottingham and Nottinghamshire ICS covers Nottingham City plus the whole of the County, except for Bassetlaw. Bassetlaw is part of the South Yorkshire and Bassetlaw ICS.

## Appendix B: Information Governance During the COVID-19 Pandemic

Agencies will assume they are required to adopt a proactive approach to sharing information by default, in line with the Instructions of the Secretary of State, the Statement of the Information Commissioner on COVID-19 and the Civil Contingencies Act.

The Secretary of State has issued 4 notices under the Health Service Control of Patient Information Regulations 2002 requiring the following organisations to process information: NHS Digital, NHS England and Improvement, health organisations, arm's length bodies, local authorities, GPs. These notices require that data is shared for purposes of coronavirus (COVID-19) and give health organisations and local authorities the security and confidence to share the data they need to respond to coronavirus (COVID-19). These can be found here <a href="https://www.gov.uk/government/publications/coronavirus-COVID19-notification-of-data-controllers-to-share-information">https://www.gov.uk/government/publications/coronavirus-COVID19-notification-of-data-controllers-to-share-information</a>.

The data sharing permissions under the Civil Contingencies Act 2004 and the statement of the Information Commissioner all apply. Under the Civil Contingencies Act 2004 (CCA) and the Contingency Planning Regulations, Category 1 and 2 responders have a duty to share information with other Category 1 and 2 responders. This is required for those responders to fulfil their duties under the CCA.

The Nottingham and Nottinghamshire LRF Constitution was approved through the LRF meeting on 20th March 2020 and covers the principles and approach to information sharing amongst partners (at Section 5) in a way which is compliant with data protection obligations. A more detailed but complementary LRF Information Sharing Agreement (ISA) has been drafted, circulated and is with partners for sign-off.

## Appendix C: Support for vulnerable people

The Nottinghamshire Community Support Hub links residents to support near where they live, enabled by a bespoke Community Hub IT system, which links residents needs with support in the community. This support includes:

Support	Detail
Access to food	Help with food shopping, food delivery
Access to medicine	Help with collecting / delivering prescriptions and over-the-counter medicines
Dog walking	Help with walking the dog(s) for those unable to get out of the house
Befriending/ social	Friendly chat via phone, providing updates on what is going on in your
wellbeing	local area regarding COVID-19
Physical wellbeing	Help to stay mobile and active - access to virtual gym sessions, advice
	about health
Libraries	Click and collect and delivery access to library services
Other	Picked up from the database and addressed by LRF Partners

For access to the support service, please contact

Nottinghamshire Community Hub Website

https://www.nottinghamshire.gov.uk/care/coronavirus/nottinghamshire-coronavirus-community-support-hub

Nottinghamshire Community Hub Website Telephone contact

Tel 0300 500 8080 (open 8am to 5pm, Monday to Friday)

## Appendix D: Roles and responsibilities

#### 1. Nottingham & Nottinghamshire Local Resilience Forum (LRF)

The Strategic Co-ordinating Group of the Local Resilience Forum has responsibility to agree and co-ordinate strategic actions by Category 1 and 2 responders for the purposes of the Civil Contingencies Act in managing demand on systems, infrastructures and services and protecting human life and welfare. The SCG has crucial capabilities in aligning and deploying the capabilities of a range of agencies at local level in supporting the prevention and management of transmission and outbreaks.

#### 2. UK Health Security Agency

- Category 1 responder under the Civil Contingencies Act 2004
- Statutory responsibilities related to health protection
- Regional Health Protection Team will lead in managing COVID-19
   outbreaks in local care homes and contribute to managing outbreaks in
   schools in partnership with Director of Public Health (DPH).

#### 3. Local authorities

- Category 1 responders under the Civil Contingencies Act 2004.
- Unitary and upper tier authorities have statutory responsibilities in protecting and improving the health of the population.
- The DPH has a statutory role for the Local Authority contribution to health protection, including preparing for and responding to incidents that present a threat to public health. Public health teams provide support for these functions.
- Unitary and lower tier authorities have additional health protection functions and statutory powers under various health protection, health and safety and food safety regulations. Environmental health teams in local authorities provide support for these functions.

#### 3.1 LA Public health responsibilities

Strategic roles in relation to COVID-19 planning, resilience and response. Directors of Public Health and their teams are responsible for:

- 1. Community testing
- 2. The local approach to contact tracing
- 3. Supporting residents to self-isolate
- 4. Local outbreak management and control
- 5. Surveillance and monitoring.

Public Health teams will work with UK Health Security Agency and Health Protection Boards to fulfil their duties. They will also be supported by resource deployed by 'gold' structures.

#### 4. NHSE&I

Category 1 responder under the Civil Contingencies Act 2004.

- Central commissioning of primary care services and specialised services.
- Direct commissioning of health and justice services, armed forces and veteran's health services.
- Responsible for ensuring that contracted providers deliver an appropriate response to an incident which threatens public health.

#### In relation to this plan:

Lead the mobilisation of NHS funded services;

#### 5. CCGs

In support of NHS England in discharging its Emergency Preparedness Resilience and Response (EPRR) functions and duties locally, the CCG is delegated to coordinate the health economy tactical coordination during incidents (Alert Level 2-4).

- Category 2 responders under the Civil Contingencies Act (2004).
- Principal local commissioners of NHS funded acute, community health and primary care services.
- Responsible for ensuring that their contracted providers (general practice, acute hospital, community health, mental health, out-of-hours etc.) will provide the clinical response to incidents that threaten the health of local population.

#### In relation to this plan:

- Authorise assistance as required by a local provider of NHS funded care.
- Provide support and advice to care providers.
- Provide infection prevention and control advice and support to the population, including care homes and complex settings.

#### 6. Healthcare (including public health) service providers

In relation to this plan:

- Provide assistance as required by a local commissioner including support to care settings, e.g. to schools through school nursing services.
- Provide local surge capacity if required for complex situations.

#### 7. HSE

- Category 2 responder under the Civil Contingencies Act 2004.
- Protects the health and safety of the public by ensuring workplace risks are properly controlled, including infectious/communicable disease hazards.

#### In relation to this plan:

- Collaborate with Incident Management Teams;
- Inspect premises;
- Regulate workplace risk assessment processes;
- Exercise statutory powers under the Health and Safety at Work Act 1974.

#### 8. CQC

- Enforcement role in relation to regulated services such as care settings.
- Responsibility to protect people who use regulated services from harm and the risk of harm, to ensure they receive health and social care services of an appropriate standard.

Appendix E: Communications Strategy

Annex E Autumn Winter comms plan.pdf