

10 June 2019**Agenda Item: 7****REPORT OF THE TRANSFORMATION DIRECTOR, ADULT SOCIAL CARE
AND HEALTH****PROGRESS REPORT ON BUDGET, SAVINGS AND IMPROVING LIVES
PORTFOLIO****Purpose of the Report**

1. The purpose of this report is to set out the department's current financial position as at the end of March 2019.
2. It also provides a progress report to the Committee on the Improving Lives Portfolio, which is the programme of work delivering service transformation and budget savings for the Adult Social Care and Health department over the period 2018/19 to 2020/21.

Information

3. Quarterly reports to Committee provide regular updates on progress against savings. The reports to December 2018 and March 2019 Committee also provided updates on the department's financial position, including how reserves and temporary monies are being used to address current challenges. These papers are available as background papers to this report.
4. This report seeks to provide detail about the budget for 2019/20 as well as the departmental financial pressures for 2019/20 and the plan for how these will be managed. It also provides a 2018/19 financial year end report on the wider delivery of savings in the Improving Lives Programme.

Current Financial Position

5. The department ended the 2018/19 financial year with an underspend of £2.46m before reserves and £1.31m after reserves, which is 0.6% of the final budget. The details of this small underspend are detailed below.
6. £0.9m of this underspend was due to underspends in Public Health. Since the public health grant is ringfenced, the underspend has been transferred to reserves for future investment in public health outcomes in accordance with the conditions of the grant.

7. Within Adult Social Care the main underspend was due to a range of factors including early delivery of savings and additional income from joint funded income with Continuing Health Care due to the increase in complex care packages.
8. For 2019/20 it is predicted that there is an over commitment against the community care budget because of increased complexity of needs. Therefore, a number of measures are in place across the department to ensure that costs of care packages are scrutinised. These measures include: Manager panels that scrutinise support plans before they are commissioned, allowing for peer review and challenge; Promoting Independence Meetings where teams discuss options to increase people's independence by sharing best practice amongst colleagues and with other specialist teams such as the Notts Enabling Service and Assistive Technology experts; and the development of live dashboards of information that allow teams to link their practice to individuals' outcomes and take action where required.

Savings 2019/20

9. The temporary funding from central government alone is not sufficient to balance the budget. Therefore the 2019/20 budget for Adult Social Care includes £12.793m of permanent savings, which need to be delivered during 2019/20. This is a combination of approved savings schemes of £12.484m, which will include the continuation of existing schemes and some new schemes which have been approved during 2018/19. It also includes ancillary savings of £308,000, which the department has to find.

Overall savings position

10. In 2018/19, the department achieved savings of £12.915m. This is £4.346m more than the agreed target for the year and is mainly due to the early delivery of savings originally intended for delivery in 2019/20 as well as the over-achievement of increased joint funded income from Continuing Health Care. The early delivery of savings in 2018/19 provides greater confidence that the department can achieve its increased agreed savings targets. This early delivery of 2019/20 savings is illustrated in the attached **Appendix 1**. The projected under achievement in this year reflects the savings already delivered in 2018/19. Overall the Improving Lives Portfolio is still forecasting to over achieve its savings target in its entirety. Work will be done to reprofile the savings target for 2019/20 following Improvement and Change Sub Committee in June 2019.
11. This brings the total projected savings for the department to £108.149m at the end of 2018/19.
12. The Improving Lives Portfolio has three programmes of work to delivery service transformation in line with the Adult Social Care Strategy. The Strategy focusses on supporting people to help themselves before their needs escalate, as well as promoting independence and wellbeing for people with long term social care needs. To illustrate progress in these areas a number of examples of work that are on target or overachieving have been included below.

Example 1 - Resolving people's needs as early as possible

This Early Resolution approach works with people to meet their outcomes as early as possible through a three tier conversation. It focusses on people's strengths and community

assets. The model supports frontline professionals to have three distinct conversations with people. The first conversation focuses on people's needs and how to meet their outcomes by connecting them to support that may be available within their own networks or community. The second conversation looks at how to resolve any immediate needs or crises by providing short term solutions such as Reablement. The third conversation focusses more on ongoing support to meet their outcomes and how best to put in place resources that maximise their independence including personal budgets and community resources.

In 2018/19 this approach successfully reduced the number of referrals through to district social care teams for further work and assessment by 549 people; this was despite there being an increase in demand of 15% at the front door. This approach helps to provide a more timely solution for those with lower level needs, while releasing assessment capacity to work with people with more complex and urgent needs.

Example 2 - The Notts Enabling Service providing short term support for Adults aged 18-64 years

This new service offers working-age adults a focused period of enablement to improve skills, confidence and independence. This short-term intervention is either instead of or before longer term support is considered. The service works with individuals to increase their independence and reduce their reliance on social care services for up to 12 weeks in any of the following areas:

- developing or learning new skills at home, for example preparing food/domestic tasks
- preparing for and connecting with opportunities for voluntary/paid work
- using the internet/apps etc. to support communication/self-care/using Assistive Technology
- travel training and support to access the community - finding places to go and how to travel independently
- building links with other people to support and promote opportunities to meet people and make connections to promote wellbeing
- keeping safe - support with building confidence and skills
- supporting the person to connect with other services of interest or value to the individual.

In 2018/19 this service has supported 460 people to improved levels of independence. 79% of younger adults who receive a range of reablement/enablement do not require any other ongoing services.

Example 3 - Transforming Reablement providing short term support for adults to maximise their independence

The aim of this work is to increase the number of people who complete reablement with the Council's Short-Term Assessment and Reablement Service (START). START works with adults in their own home to help them regain skills and confidence to maximise their independence.

Increasing the availability of reablement from START improves the independence and quality of life for people, which in turn results in savings to the Council from reductions in homecare packages where appropriate.

The work has focused on increasing the capacity and effectiveness of the START service by introducing more efficient processes, reducing the time taken to complete reablement, embedding an occupational therapy focus and goal setting approach, increasing the referrals to the service, and ensuring a timely transition to ongoing support services where needed.

A total of 1,780 people completed reablement with START during 2018/19. This exceeded the Council's target by 77 additional people. 75% of service users who completed reablement in 2018/19 required no ongoing homecare, exceeding the annual target of 70%. The proportion of older people (65 years & over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services in 2018/19 was 89%, exceeding the annual target of 85%.

13. The Programme Status Report, attached as **Appendix 1**, provides both a summary of cashable savings at a programme level as well as a status report for all areas of work currently underway. An Improving Lives Portfolio project exceptions and mitigating action summary (as at end of March 2019) is attached as **Appendix 2** and an Adult Social Care and Health Portfolio quarterly update as **Appendix 3**.
14. Work continues to identify further opportunities to release efficiencies and to transform services and Committee will continue to receive regular updates on progress.

Other Options Considered

15. No other options on reporting have been considered as this is the method of reporting approved by Adult Social Care and Public Health Committee and Improvement and Change Sub-Committee.

Reason/s for Recommendation/s

16. To keep the progress of the Improving Lives Portfolio under review by Committee.

Statutory and Policy Implications

17. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance, finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

Data Protection and Information Governance

18. The data protection and information governance requirements for each of the savings projects is being considered on a case by case basis and Data Protection Impact Assessments will be completed wherever necessary.

Financial Implications

19. Progress, as at the reporting period ending March 2019, in achieving the 2018/19 to 2020/21 savings targets for each existing programme is detailed in **Appendix 1**.

Public Sector Equality Duty Implications

20. The equality implications of the Adult Social Care & Health savings and efficiency projects have been considered during their development and, where required, Equality Impact Assessments undertaken.

Implications for Service Users

21. As above, the implications of the savings projects on service users have been considered during their development.

RECOMMENDATION/S

- 1) That Committee considers whether there are any further actions it requires arising from the information contained in the report.

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Constitutional Comments (AK 15/05/19)

22. The recommendation falls within the remit of the Adult Social Care and Public Health Committee under its terms of reference.

Financial Comments (OC 15/05/19)

23. Adult Social Care & Public Health ended the financial year 2018/19 with an underspend of £2.46m before reserves and £1.31m after reserves.
24. The department made a saving of £12.915m in 2018/19 and has a saving target of £12.484m for 2019/20.

Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

- [Progress Report on Budget, Savings and Improving Lives Portfolio](#) - report to Adult Social Care and Public Health Committee on 4th March 2019
- [Update on Tender for Home Based Care and Support Services](#) - report to Adult Social Care and Public Health Committee on 9th July 2018
- [Progress report on Budget, Savings and Improving Lives](#) - report to Adult Social Care and Public Health Committee on 10 December 2018
- [Progress Report on Improving Lives](#) - report to Adult Social Care and Public Health Committee on 8th October 2018
- [Assessment and advice provided by external savings partner, Newton, to support savings programme](#) - report to Adult Social Care and Public Health Committee on 12th March 2018
- [Appendix Assessment and Advice Newton](#) – to Adult Social Care and Public Health Committee on 12th March 2018
- [Monitoring of savings in Adult Social Care](#) - report to Improvement and Change Sub-Committee on 25th June 2018
- Programmes, Projects and Savings – Quarter 1 - report to the Improvement and Change Sub-Committee on 4th September 2018
- Progress Report on Savings and Efficiencies - reports to Adult Social Care and Public Health Committee on 10th July 2017, 11th December 2017 and 16th April 2018
- Progress Report on Delivery of Programmes, Projects and Savings - report to the Improvement and Change Sub-Committee on 26th September 2017
- Financial Monitoring Report: Period 5 2017/2018 - report to Finance and Major Contracts Management Committee on 16th October 2017
- Proposals for allocation of additional national funding for adult social care – report to Adult Social Care and Public Health Committee on 12th November 2018
- Equality Impact Assessments.

Electoral Division(s) and Member(s) Affected

All.

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