


## Achieving the recommendations from the Overview and Scrutiny Committee 2008

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### Nottinghamshire A & E division action plan

Introduction

- Response
- Terms of reference
- Scope of review
- Clear direction
- Partnership working
- Integration
- Sustainability



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### Nottinghamshire A & E division action plan

1. Community First Responders

- Review of existing schemes
- Equity
- Response




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2. Rural services

- Call Connect
- Mobile Response Model
- Performance management
- Frequent review




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3. Strategic stand-by points

- Safety and welfare-priority
- Review of use
- Services for staff
- Currently finalising Nottinghamshire's plan




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### Nottinghamshire A & E division action plan

4. New Control Centre

- Dedicated Project Manager
- Linked to digital radio program
- June 08-first migration
- Dec 08-Beechdale; Nottinghamshire HQ/local training and Education
- Migration of Northamptonshire




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5. Fall back Control

- Currently at Derby
- Plan to use existing Control post June 2008
- Currently being reviewed




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6. Frequent callers

- Social Services/Mental Health
- Local GPs
- Nottinghamshire Operational Support Managers
- Links to local Police-i.e. Bulwell
- Review of future responses



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7. NHS Consultations

- Highways agencies
- Property development
- Business development




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8. Information sharing

- Social Services-falls
- Mental Health
- Anti-social behaviour teams
- Housing
- Geographical/patient/hotspot profiles




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9. Joined up thinking

- Falls-multi-agency approach to dealing with our most vulnerable patients
- Stroke pathways- Fast track
- Pre hospital thrombolysis - acutes
- Palliative care-care
- County-wide Older peoples strategic partnership
- County-wide falls steering group/Avoidable injuries group




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10. Promote awareness of EMAS

- Call Connect-campaign
- Work with schools/colleges
- Future opportunities-exchanges
- Middle management-exposure to wider community/stakeholders



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### 12. Tri-services engagement

- Nottinghamshire crime and drugs partnership
- Fire-service- Co responders
- Worksop - new approach
- Bulwell – Vulnerable person group



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