

# Highway Repairs and Enquiry Indicators

Highway Repair & Enquiry Indicators	Performance Measures								Comments
	Q1 Actual	Q2 Actual	Q3 Actual	Q4 Actual	Q1 Actual	Target	Status	Trend	
	14/15	14/15	14/15	14/15	15/16				
The average number of days taken to repair a street light fault, which is under the control of the Local Authority	20.0 Days	12.60 Days	11.60 Days	4.42 Days	4.76 Days	7 Days			
Number of defects identified/reported	-	-	-	-	4507	NA			New indicators with data being reported from Q4.  For Q2 report previous quarters data will be calculated and added to allow comparison.
Average number of days to repair a category 1 (urgent) defect	-	-	-	2 Days	2 Days	1 Day			
Average number of days to repair a category 2 (high) defect	-	-	-	12 Days	13 Days	28 Days			
Average number of days to repair a category 2 (low) defect	-	-	-	18 Days	16 Days	90 Days			
Highways Recorded Complaints	72	81	94	105	134	NA			

**Key**

- Below target by more than 10% -
- Below target by up to 10% -
- On or above target -
- No reported data or no target -