

meeting COUNTY COUNCIL

date 19th May 2011

agenda item number **11a iii.**

REPORT OF THE CABINET MEMBER FOR ADULT SOCIAL CARE AND HEALTH

KEY ISSUES AND ACTIVITIES IN ADULT SOCIAL CARE AND HEALTH

Purpose of the Report

1. I am pleased to present the key issues and activities as Portfolio Holder for Adult Social Care and Health, since the last report to Council.

Key Issues and activities

PROMOTING INDEPENDENCE AND PUBLIC PROTECTION

Putting People First – Personal Budget

2. The Government set all councils a target of having 30% of the people who use social care moved onto a personal budget by 31st March 2011. Based on the national performance measure we now have over 34% of people on a personal budget. Locally, we estimate out of 22,000 people, who are eligible for support from social care in the community, 14,500 will be moved onto a personal budget in Nottinghamshire. People who will not receive a personal budget include service users who receive only professional support from a social worker, for example. Based on this information we have moved 50% of people (both users and carers) out of a total of an estimated 14,500 that we will offer a personal budget to in Nottinghamshire.
3. Exceeding the 30% target is a fantastic achievement and is quite truly something that all staff can be proud of. This is much more than just hitting a number, it has contributed to something that has changed the lives of people who need support in Nottinghamshire.
4. Of course the journey has not been the easiest and it has not been without a lot of hard work and determination. So thanks goes to all the staff and for everything they have done to implement Putting People First and making it a success.

JOINT COMMISSIONING, QUALITY AND BUSINESS CHANGE

Dementia Care Training

5. As a result of a project in Nottinghamshire, access to training and training materials for use in dementia care are set to improve throughout the East Midlands region. The project was led by the Joint Improvement Partnership (JIP) Prevention and Early Intervention Board and funded by the Department of Health through the East Midlands Improvement and Efficiency Partnership (EM IEP).
6. Nottinghamshire County Council was selected to become an exemplar site for the testing of training materials. The pilot included an innovative mix of e-learning and face-to-face training and will set new, consistent standards in dementia care training, as well as providing a cost effective alternative to previous training models. The training started to be rolled out to the workforce in the social and healthcare sector from January 2011. The training will be adapted to the new Qualifications Credit Framework Unit for Dementia.
7. This project has been a significant milestone in improving the training for people working in dementia care. At a regional level, issues have been identified and outcomes delivered which will ultimately help those working in dementia care at a national level. Although this is a pilot, the outcomes will reach a far wider audience, supporting the national strategy set out by the Department of Health in 2009.

Work with Carers

8. Nottinghamshire County Council was selected as one of 12 local authorities to receive extra funding to develop and evaluate new initiatives to help carers. The Council received £689,790 from the Department of Health to increase the number and types of breaks available for carers over an 18 month period (Sept 2009 to March 2011). During this period, the project team commissioned a befriending scheme, Crisis Prevention service, Dementia day care and joint break services with Care Providers across the County. Funding was also given to two Community Voluntary Services to provide support to carers from Black Minority Ethnic and Travelling Communities. NHS Nottinghamshire County provided funding for a jointly commissioned service for carers looking after the patients on the End of Life register. Personalised breaks were arranged with the remaining funding demonstrating how Direct Payments could be utilised.
9. At the end of December 2010, the schemes had offered 2440 breaks to 280 carers; 35% of these carers are new to Nottinghamshire County Council. All services provided on the project were evaluated both at the National level by the University of Leeds and, at the local level, by the University of Nottingham who measured outcomes through the completion of pre and post intervention questionnaires. Results from the local evaluation are showing an improvement in the carers' Quality of Life. The broad conclusions that can be

drawn from the evidence show that carers perceived that they had greater support for their caring role, greater choice in their caring role and less caring stress. Following the success of the Crisis Prevention scheme, Nottinghamshire County Council will look to commission this during 2011/12 financial year using the Carers Emergency Respite funding. The results of the National Evaluation will be available in September 2011.

PERSONAL CARE AND SUPPORT – YOUNGER ADULTS

Day Services

10. We have been continuing to develop our plans for day services and a report will be submitted to the County Council's Cabinet meeting in June detailing proposals for the future provision of service across the county. In the mean time we are progressing the £1.7m redevelopment of the day service on Albion Close in Worksop. We have worked closely with service users and carers to prepare plans and continue to consult widely on the development.

Employment for People with a Learning Disability

11. I am pleased to announce that we have met and exceeded our target to increase the number of people with learning disabilities in paid employment. There are now 192 people with a learning disability in employment across the county. At a time of economic difficulty this is an outstanding achievement of which we should all be very proud. The iwork employment services have received national recognition for their work and are now beginning to focus specifically with young people, working across the Adult Social care, Health and Public Protection and the Children, Families and Cultural services departments.

Campus Re provision

12. As members may recall we have been working with partners over the last two years to move 38 people with complex disabilities out of NHS accommodation in to independent living. Many of these people had been NHS in-patients for over 20 years and had never had the opportunity to live a normal life in the community. I can now confirm that all 38 people have been provided with alternative care and accommodation in their own homes, each have their own tenancy and are living a more independent and fruitful life. Hearing about the changes to peoples lives has been truly heart warming.

PERSONAL CARE AND SUPPORT – OLDER ADULTS

Aiming for Excellence

Extra Care

13. There is currently a longer term strategy being developed across the County but we know that this isn't going to be achieved quickly so in advance of this, alternative models of support are being trialled that will eventually compliment a range of services available from the Extra Care developments.

Outreach Extra Care Pilot in Bassetlaw

14. The pilot service was established in Bassetlaw in July 2011 to trial whether a combination of a 24 hour responsive home care service, assistive technology and housing related support could provide a cost effective alternative to traditional long term residential care for older people. People remain living within their existing home environment whether that be rented or privately owned.
15. The service gives people access to both planned care support and ad hoc support as and when they need it around the clock. The person has an alarm that when pressed goes through to a monitoring centre who then dispatches the care staff to visit as appropriate, in some instances people may just want to have a conversation for reassurance which can be following a fall or illness, in others a care assistant may be needed to support with personal care. People are also given equipment such as fall detectors and door sensors as appropriate which also necessitates a visit from support staff when it is activated.
16. The pilot has supported 37 people since it commenced and 88% (all except for 2 people) of them have remained at home. There are examples of people being taken to hospital following a fall but being sent home within a couple of hours because they have the support available and also an elderly couple who both receive the service and without it would not be able to manage at home.
17. An interim evaluation of the service has shown that the model is a cost effective option to that of residential care and it also gives people much greater choice and control of their service and support that they need. From this a new service model is to commence from October this year which will eventually be rolled out across the County.

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County Council/CC85