

## Wellbeing and Social Inclusion Service Action Plan

	October 2007	November 2007	December 2007	January-March 2008	October 2008
<b>User and Carer</b>	<p>1. User and Carer Forums and Reference Groups - set and establish terms of reference</p> <p>2. Develop plan for paid roles as agreed by above within framework set out by out Steering Group</p>	<p>1. Recruitment to paid roles</p> <p>2. Establish key elements of the Involvement and consultation framework</p> <p>3. Carer Consultant/s to undertake evaluation of service change impact on Carers</p>	<p>Establish formal feedback and appraisal of involvement framework</p>	<p>Involvement Network to produce quarterly review of progress and issues</p>	<p>The Trust User and Carer Involvement team WBSI reference group has been re-established and leading this work.</p> <p>Job description are currently being considered for pay banding and will be ready when this stage moves forward</p>
<b>SPAN and Community OT team</b>	<p>1. Business model developed</p>	<p>IPS model and training programme developed</p> <p>Plus links to key external partners</p>	<p>Posts identified to deliver vocational services</p>	<p>Commence implementation</p>	<p>Work is ongoing with Individual Placement Support for service users needing this input. Support to continue in existing employment and support to uptake mainstream</p>

	2.Establish programme of change management re the movement of workforce to Broad Street				employment is being given on an individual needs basis.  Broad Street issues and status described in main document. Alternative community based services now in place.
<b>Broad Street</b>	1. Evaluate long term viability of building 2. Identify range of creative arts, sports, leisure and Wellbeing services and produce detailed plan with reference group	Establish relationship with psychological and complementary therapies and spiritual domain and other external partners	Implement the agreed service plan actions	Evaluate service action plans with reference group and Service User/Carer Consultants	As above. Clients fully engaged in range of community based interventions.  Broad Street building being considered for closure in line with previous update to JHSC.
<b>Widening Access and participation</b>	1.Establish single point of access referral meetings and assessment form 2.Link Care Pathways to other key Community service pathways for example	Develop detailed Outcome and activity indicators with Performance and Informatics	Implement outcome and performance measurement tool kit including new workforce training programme	Evaluate and review single point of access and pathways including a Service User survey undertaken by paid involvement Consultants	This work is ongoing linking to broader issues of robust joint working partnerships as described in main document.

	<p>Early Intervention, Assertive Outreach and Crisis</p> <p>3. Develop Communication Strategy</p>				
<p><b>Relationship with Local Authorities and PCT</b></p> <p><b>(Continued)</b></p> <p><b>Relationship with Local Authorities and PCT</b></p>	<p>1. Develop a working group to develop a plan to increase uptake of Direct Payments with the Local Authority across this service</p> <p>2. Evaluate the risks linked to the PCT funding review alongside PCT and Local Authority including role of voluntary sector</p> <p>3. Review the linkages and joint management arrangement of Local Authority Day Services and links to North County Services</p>	<p>1. Produce a plan for Direct Payment uptake for Local Authority agreement</p> <p>2. Consider impact of PCT review on Wellbeing and Social Inclusion Service</p> <p>3. Link the Wellbeing and Social Inclusion Service to the wider profile of population an need</p>	<p>Produce report and recommendations regarding the integration of day services across the voluntary and statutory sector</p>	<p>Develop any agreed proposals for new partnerships across direct or external service providers</p>	<p>Issues and position described within main document</p>

<p><b>Relationship with external agencies</b></p>	<p>1. Develop closer working links to Occupational Health. 2. Identify/map all key external agencies</p>	<p>Review existing links to employers and future relationships Consider capacity building across all agencies</p>	<p>Consider commissioning Opportunities with Local Authority/PCT to support and improve partnerships to deliver new service</p>	<p>Support the PCT and Local Authority in producing a clearer commissioning framework and priorities to support partnerships</p>	<p>Issues and position described within main document</p>
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