

11 November 2020

Agenda Item: 7

# **REPORT OF THE LEADER OF THE COUNCIL**

# **CENSUS 2021**

## **Purpose of the Report**

1. To inform Members of preparations being made for the 2021 national census, and the contribution the County Council will be able to make to help ensure its effectiveness.

## Information

- 2. The Office for National Statistics (ONS) is responsible for the conduct of the next decennial census, which is due to take place on Sunday, 21 March 2021.
- 3. The use of census information is fundamental to the allocation of billions of pounds in funding every year to local authorities for the delivery of local services in England and Wales. Those local services embrace all of the considerations listed above. It's important, therefore, that census estimates are accurate so these funds are allocated where they're needed. To get accurate estimates, a good response to the census from all areas and communities is crucial.
- 4. Through partnership working with local authorities, the ONS aims to positively impact census response rates (and especially online response rates for this census), and to lead and coordinate effective communication to reinforce confidence in results. Specific objectives for Census 2021 are:
  - response rate targets of 94% nationally and 80% locally to support quality levels
  - a digital first focus, with a 75% online response rate (16.4% completed online in 2011) this should deliver better quality data, quicker outputs (first outputs within a year of the census date), and make it easier for respondents to complete the census
  - to provide a basis for considering the future development of the census, for example to hold future censuses more frequently than decennially. Proposals will be brought forward in 2023.
- To help achieve this, the ONS has requested each local authority to nominate officers in two key roles, as set out below alongside the officers nominated for the County Council: Census Liaison Manager (CLM): Assistant Census Liaison Manager (ACLM): Rob Disney
- 6. These officers provide the primary communication link between the Council and ONS for all matters relating to the Census 2021; all newsletters, updates, and online content will be routed

through these officers. Together, they will be responsible for co-ordinating census activity within the Council, to ensure an integrated approach and successful delivery of the census locally.

7. The CLM and ACLM at each local authority will receive support from ONS through newly established and enhanced local engagement roles for this census.

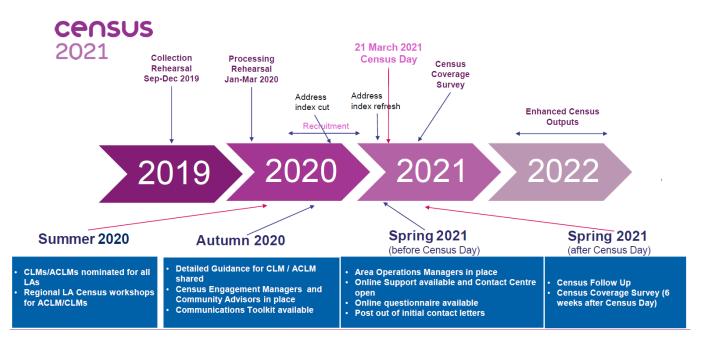
| Census<br>Engagement<br>Manager (CEM) | <ul> <li>To engage with the local authority and community leaders to protthe benefit of the census and gain their support for it</li> <li>To develop a partnership working plan with the local authority that contain details of agreed activities and support</li> <li>This is a new role for Census 2021 and around 200 CEMs have appointed nationally</li> <li>There are three CEMs assigned to work with the District Counce Nottinghamshire: one for Broxtowe, Gedling and Rushcliffe; or Ashfield and Mansfield; one for Bassetlaw and Newark &amp; Sherw There are a further two CEMs assigned for Nottingham City. CEM for Broxtowe, Gedling and Rushcliffe is the designated lia officer with the County Council.</li> </ul> |
|---------------------------------------|---|
| Community<br>Adviser (CA)             | To engage with specific communities that have been identified as<br>needing extra support and encouragement, to understand the benefit<br>of the census and to encourage completion of the census   |

- questionnaire
  Their focus is expected to be on inner city areas, to tackle barriers such as language issues
- More CAs will be appointed for 2021 than with previous censuses, around 150 in total.
- 8. ONS advise that the Census 2021 will progress in three key stages. A significant task will fall to District Council colleagues, to assist ONS in ensuring the address list for the census is accurate and up-to-date. This will be done primarily using datasets held within District Councils, and it is not anticipated that significant input will be required from the County Council. The CEMs are agreeing a Local Authority Partnership Plan with each District Council.
- 9. Nonetheless, there will be a role for the County Council both before and after census day. The details of this will be set out in a shortened version of the Partnership Plan, which the ONS term the 'County Council Report'. The following sets out the nature of the role anticipated for the County Council in each of the three phases.

|             | <ul> <li>Development of an address register, to ensure the fullest coverage</li> <li>Provision of enumeration intelligence, to identify and target local challenges</li> </ul>  |
|-------------|---|
|             | Identification of community liaison contacts  |
| Preparation | <ul> <li>Activities for the County Council</li> <li>Be pro-active in establishing and working with a Local Authority Operational<br/>Management Group for Nottinghamshire</li> <li>Enlist the support of County Councillors to encourage Nottinghamshire residents'<br/>engagement with the census - a Councillor Handbook will be published (October<br/>2020)</li> <li>Contribute insight and local information to identify and target local challenges, eg<br/>known pockets of digital exclusion in the county, communal establishments (such as<br/>care homes), building trust with hard-to-reach groups</li> <li>Promote census jobs to help recruit field staff - this is currently in progress for<br/>recruitment to the CEM role</li> <li>Contribute examples of how census data has been used to benefit the delivery of</li> </ul> |
|             | <ul> <li>services to local people</li> <li>Help to engage with parish and town councils to further promote the census</li> </ul>  |
| onse        | <ul> <li>Census objectives</li> <li>Recruitment of field staff</li> <li>Promoting online and assisted digital</li> <li>Local publicity and media relations</li> <li>Deployment of field operations</li> </ul>   |
| Response    | <ul> <li>Activities for the County Council</li> <li>Consider the use of Council facilities (eg office space, ICT) to support people in completing the census, especially to do so online</li> <li>Run a communications campaign to help promote engagement with the census</li> </ul>   |
| uts 🧹       | <ul> <li>Census objectives</li> <li>Quality assurance and the admin data assessment exercise</li> <li>Promoting the use of census data and outputs within communities</li> </ul>  |
| Outputs     | <ul> <li>Activities for the County Council</li> <li>Provide local data to support quality assurance</li> <li>Maximise the use of census data in local authorities, and support the use of census data by local communities</li> </ul>   |
|             |   |

Census objectives

10. A first meeting with the ONS Community Engagement Manager (CEM) for the County Council has been held, and it is anticipated that activity in the preparation period will gather speed over the coming weeks and months. The Council's CLM and ACLM will engage with other colleagues across the Council, as required, to support the Council's input. We will also link in with the CLMs and ACLMs at the other Nottinghamshire councils, to help co-ordinate local activity. To date, recruitment opportunities wih Census 2021 have been advertised on the County Council's website.



11. An outline of the planned timeline for Census 2021 is set out below.

### Impact of COVID-19

- 12. An ONS workshop on preparations for Census 2021 provided several insights into how the pandemic has already impacted on Census 2021, and preparations being made for its continuing influence. The ONS highlight that census activity has been continuing around the world during the height of the pandemic, and adapting processes are being observed and evaluated to learn lessons for the UK process.
- 13. The ONS has reviewed and refined its Census plans and is confident that everyone will be able to provide their census information safely and securely. The ONS advises its design now means it can conduct the main census field data collection operation without anyone ever needing to enter a house. All contact will be socially distanced, field staff will be equipped with PPE in line with government guidance and ONS recruitment and training have been moved wholly online. The ONS has scenario plans in place to cater for the potential, rolling impact of COVID-19.
- 14. The ONS recognises that the coronavirus pandemic has impacted us all in different ways, and it has further emphasised the need for up-to-date data about the population to help organisations such as local authorities shape services for society for the years to come.

### **Councillor Handbook**

15. The ONS recognises the influential role local councillors can play to encourage participation in Census 2021 among residents in their wards. A helpful <u>Councillor Handbook</u> has been prepared and is available to all Members. This may be accessed through the above link, and it will be made available to all Members on the appropriate intranet pages.

| Census  | Contents  |    |
|---|---|----|
| 2021  | Introduction  | 4  |
|   | Why we have a census  | 6  |
| Councillor  | The link between census estimates<br>and public service funding | 7  |
|   | Examples of how local authorities<br>use census information     | 8  |
| handbook  | What's new for Census 2021?                                     | 9  |
| The census takes place on                               | How will the ONS boost participation?                           | 12 |
| 21 March 2021   | Working with local councils for Census 2021                     | 14 |
| This handbook explains what the census                  | How can councillors help with Census 2021?                      | 15 |
| is all about, why it matters and how you                | How can local councils help with Census 2021?                   | 15 |
| can help spread the word in your council and community. | Contacts  | 20 |
|   | The census takes place<br>on 21 March 2021                      | 2  |
| Gfice for National Statistics www.census.gov.uk         |   |    |

- 16. The Handbook includes the following prompts for Councillors to consider:
  - a. Are you up to date with local plans and activities are you being regularly briefed on census progress in your area?
  - b. Has your council appointed a CLM and ACLM?
  - c. Do you know who the CLM and ACLM are and have you met them?
  - d. What can you do as a community leader to build local awareness of, and support for, the census?
  - e. Your endorsement is influential could you encourage people to take part in the census?

### The Census Schools Campaign

- 17. The ONS has developed an education programme, designed to inspire the next generation to get involved in the census and to teach pupils about the importance of it. The primary school programme, 'Let's Count!', aims to excite and engage both children and families with the census. With maths and statistics at its core, the cross-curricular initiative provides lesson plans and interactive activities for pupils to learn about the relevance of statistics to a range of other subjects.
- 18. Following a virtual stakeholder meeting in September 2020, both the primary and secondary school programmes were launched and are taking registrations to take part from all schools in England and Wales.

### **Other Options Considered**

19. No other options were considered for the matters covered by this report.

### Reason/s for Recommendation/s

20. To allow Members the opportunity to consider the contribution the County Council can make to the delivery of an effective census in 2021, and to determine whether any further information or reports are required at this stage.

### **Statutory and Policy Implications**

21. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

### **RECOMMENDATION/S**

- 1) Members agree to receive a further update report on the County Council's input to Census 2021 in the new year, and determine whether any further information or reports are required at this stage.
- 2) Members agree to review the Councillor Handbook and consider how best to promote engagement with Census 2021 in their wards.

#### Councillor Mrs Kay Cutts MBE Leader of the Council

### For any enquiries about this report please contact:

Nigel Stevenson Service Director – Finance, Infrastructure and Improvement

### Constitutional Comments (EP 29/10/2020)

22. The Policy Committee is the appropriate body to consider the content of this report.

### Financial Comments (RWK 29/10/2020)

23. There are no specific financial implications arising directly from the report

### **Background Papers and Published Documents**

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

• None

### Electoral Division(s) and Member(s) Affected

• All