

Appendix 1

**Transport and Travel Services
Local Performance Indicators Report
Quarter 2 2013/14**

Targets Achieved or Exceeded

	Indicator	Target	Actual
1	Number of bus stops with raised kerbs	1,950	1,999
2	Expenditure on bus services per head of population	£8.00	£7.50
3	Percentage of households within 800m of bus service – rural	70%	94%
4	Adult & Social Care Transport – total number of single passenger trips per annum on external operators	90,000	71,406
5	Total expenditure for the provision of SEN transport	£5,720,236	£5,600,000
6	Net cost of providing mainstream school travel per pupil (excluding SEN)	£700.00	£575.00
7	Number of bus stops	5,694	5,694
8	Number of bus shelters	1,333	1,333
9	Internal audit measure 2013/2014	Substantial Assurance	Substantial Assurance

Targets not achieved

	Indicator	Target	Actual
10	Waiting Facilities for Bus Passengers (bus shelters per 1000 head of population)	1.99	1.6
11	Number of bus stations	4	3
12	Percentage of vehicles issued with an urgent repair notice (aim to minimise)	10%	18%
13	Percentage of vehicles issued with a pass notice (aim to maximise)	85%	70%
14	Percentage of vehicles issued with a minor notice (aim to minimise)	11%	12%

- Out of 14 indicators in use at present, targets relating to 9 of these have been achieved or exceeded.
- There are a further 6 new indicators that have been introduced this year, which will be reported on at a later date.

- Comparable reporting data on the concessionary travel indicators is not available due to changes in eligible age and a major data cleansing exercise. These indicators will be reviewed and developed for reporting in 2014.

Further Background details:-

- **Indicators 12 to 14** - Percentage of repair notices issued with an urgent repair notice, pass notice or minor notice. Repair Notices are issued by VOSA, these are safety checks which are carried out on all vehicles used for County Council work, both in house fleet and external operators. A minor repair notice requires action within 7 days and an urgent repair notice takes the vehicle off the road until the repairs have been completed and a pass notice issued.
- **Indicator 3** - this relates to the percentage of households within 800m of a bus stop with an hourly service on weekdays (Monday to Saturdays, 0600 – 1800 hrs) is calculated in 3 steps as follows.
 - Identifying the areas of the county which are classified as 'rural' according to the 2005 Defra/ONS Urban-Rural Classification (which is largely based on population density);
 - Within the rural areas identify those bus stops with an hourly and better bus service by extracting the relevant bus stop data from within the Notts Traveline timetable database;
 - Identify postcodes in rural areas of Notts and calculate distances using a GIS system from these postcodes to the relevant bus stops using the road network.