Appendix 1: Summary of proposed achievements across the 8 themes of the Adult Social Care and Public Health Digital Strategy (2021-2024)

Theme	Proposed Achievements
Citizens	- Public facing information - Access to information 24/7 - Self service - Ability to make online enquiries - Able to access own information through citizen portal if needed - Able to manage own health and well-being - Able to ace and buy services online
People & Carers	- Communicate with professionals - Access digital support and activities - View and share own information securely through a citizen's portal - Address digital exclusion - Access social care and health information - Able to access and buy services online
Workforce	- Digitally interact with the people they support, partners and colleagues - Access, share, process and validate information securely - Share information with partners, people and carers - Digitally collaborate and co-produce solutions - Tech savvy - Access to info hub for proactive advice - Remote working - Digital competency support
Our Partner & Providers	- Able to view, share, process and validate relevant information securely - Providers can bid for work directly through a provider portal
Digital Social Care	- Online assessment capability including financial assessment - View, share, process and validate information securely - Video and chat capability - Social care and health apps - Technology enabled care
Digital Covid Response	- Promote independence and well-being - Reduce social isolation - Virtual info, advice and support - Digital activities - Remote working - Digital social care
Digital Intelligence	- Predictive analytics - Data warehousing of systems data - Review of exiting systems - Demand predictions based on data - Data led commissioning - Data led decision making
Future Digital Developments	- Horizon scan - Identify investment - Future digital development with other departments in the Council - Digital staff development