

**14 January 2020****Agenda Item: 5****REPORT OF THE CHAIRMAN OF HEALTH SCRUTINY COMMITTEE****ACCESS TO GP APPOINTMENTS****Purpose of the Report**

1. To consider the briefing provided by NHS Nottinghamshire commissioners on patient access to GP appointments.

**Information**

2. Members have previously raised concerns regarding ease of access to GP appointments across Nottinghamshire, and equity of access in different Districts and Boroughs. Nottinghamshire commissioners have therefore provided to the Health Scrutiny Committee content from the NHS Digital Interactive Dashboard highlighting GP patient ratios and data from selected GP survey patient experience themes (Overall Experience and Experience of Booking Appointments). The data indicates high levels of satisfaction in line with the national experience.
3. Members will wish to thoroughly explore the issue of patient experience and satisfaction; including action being taken to address the small number of practices who are providing poor experience to their patients.
4. Lucy Dadge, Chief Commissioning Officer, Nottingham and Nottinghamshire CCG and Dr James Hopkinson, Clinical Chair will attend the Health Scrutiny Committee to provide briefing and answer questions as necessary.
5. The aforementioned information from NHS Digital is attached as an appendix to this report. In addition, the attendees will make a PowerPoint presentation to the committee.
6. Members may wish to consider when to schedule further consideration of this matter, if further issues are identified during the course of the meeting.

**RECOMMENDATION**

That the Health Scrutiny Committee:

- 1) Consider and comment on the information provided.
- 2) Schedules further consideration, as necessary.

**Councillor Keith Girling**  
**Chairman of Health Scrutiny Committee**

**For any enquiries about this report please contact: Martin Gately – 0115 977 2826**

### **Background Papers**

Nil

### **Electoral Division(s) and Member(s) Affected**

All