



12th March 2018

Agenda Item: 4

REPORT OF THE SERVICE DIRECTOR FINANCE, PROCUREMENT AND IMPROVEMENT

APPROACH TO TRANSFORMATIONAL CHANGE

Purpose of the Report

1. To provide information to committee on the approach to transformational change taken by Newton Europe, an operational performance improvement specialist and external savings partner.

Information

2. Newton Europe provide an approach to transformational change based on a meticulous analysis of a wide range of data sources to inform opportunities. They provide services for a range of organisations – from health and social care to aerospace and defence.
3. The first step is a diagnostic of savings opportunities that will deliver better outcomes and long term financial sustainability. Newton Europe have undertaken two diagnostics within the Council during the last year - for Adult Social Care and Health and Children and Families.
4. The diagnostic is based on the following key questions:
 - Culture: How well does the culture support people to perform at their best?
 - Decision Making: Are we effectively tackling variation in decision making, and consistently making the best decisions to maximise independence? Do we understand the full menu of service?
 - Outcomes: Are the services effective? Are we referring people to the right place, and is that delivering the desired outcome?
 - Use of resources: Are we set up in a way that makes best use of our limited resource? What is the financial impact on staff numbers and commissioned spend if we deliver this improvement?
5. Senior representatives from Newton Europe will attend Committee and give a presentation on their overall approach to transforming services; improving performance and making savings.

Reason/s for Recommendation/s

6. To provide information for Committee on the transformational approach of Newton Europe, an external savings partner

Statutory and Policy Implications

7. This report has been compiled after consideration of implications in respect of crime and disorder, data protection and information governance, finance, human resources, human rights, the NHS Constitution (public health services), the public sector equality duty, safeguarding of children and adults at risk, service users, smarter working, sustainability and the environment and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

Financial Implications

8. There are no financial implications contained within this report.

Human Resources Implications

9. None.

Safeguarding of Children and Adults at Risk Implications

10. None.

Implications for Service Users

11. The approach is designed to help deliver good outcomes and reduce costs for an organisation.

RECOMMENDATION/S

That Committee:

- 1) Consider the approach to Transformation undertaken by Newton Europe and any learning and future actions for the Council.

Nigel Stevenson

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For any enquiries about this report please contact:

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Constitutional Comments (KK 01/03/2018)

12. The proposal in this report is within the remit of the Improvement and Change Sub-Committee.

Financial Comments (CSB 01/03/2018)

13. There are no financial implications arising from this report.

Background Papers and Published Documents

Nil

Electoral Division(s) and Member(s) Affected

All.