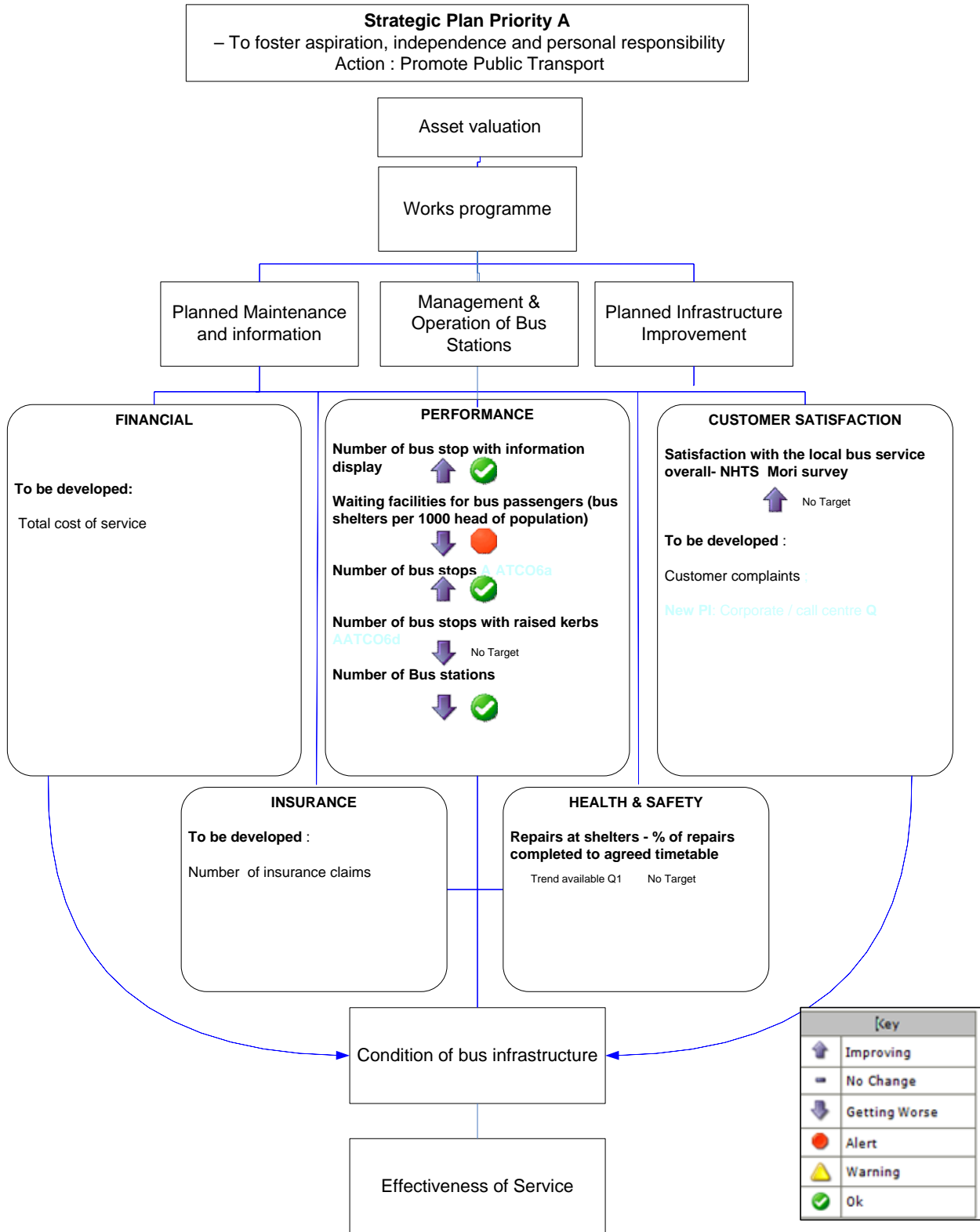
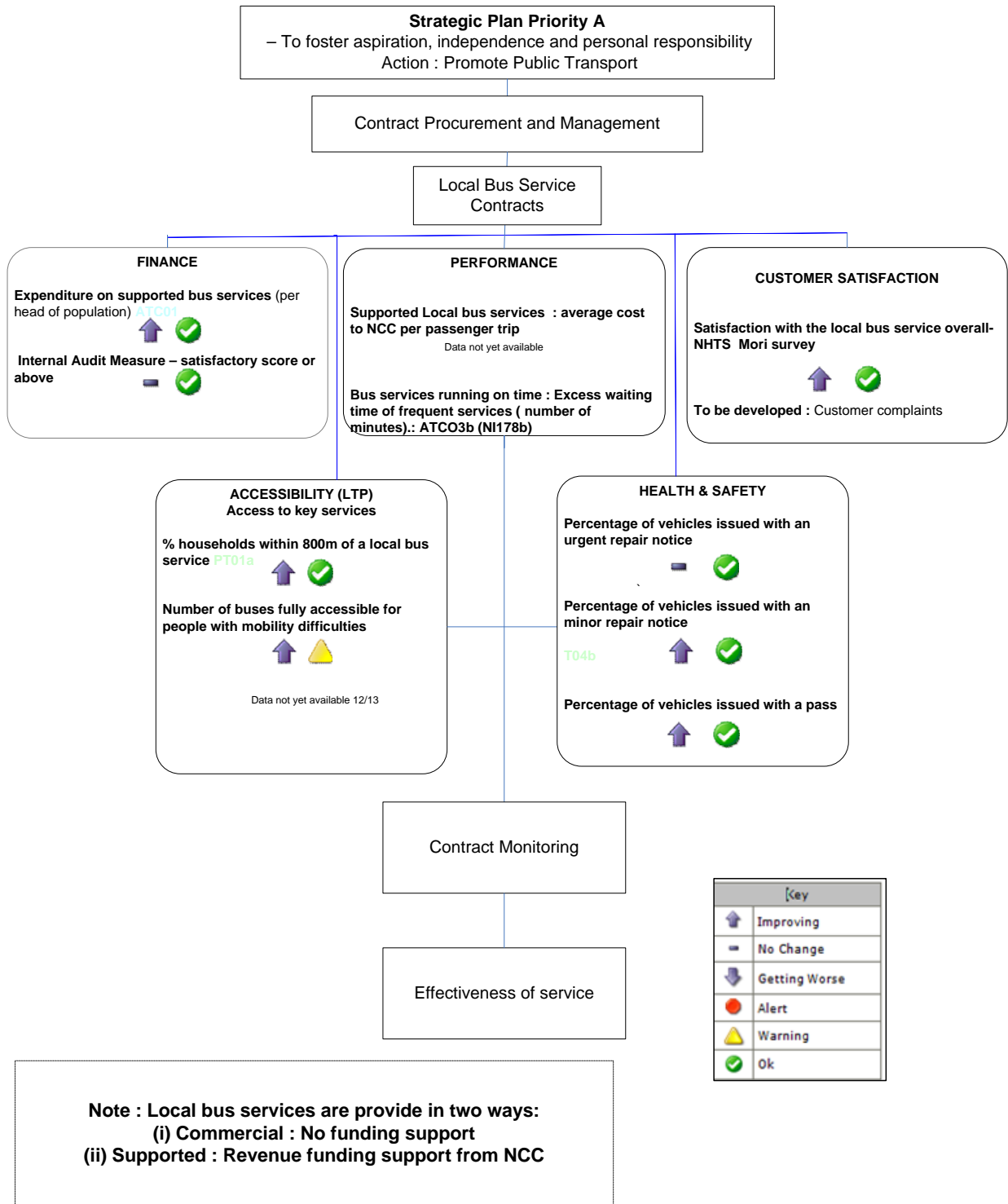


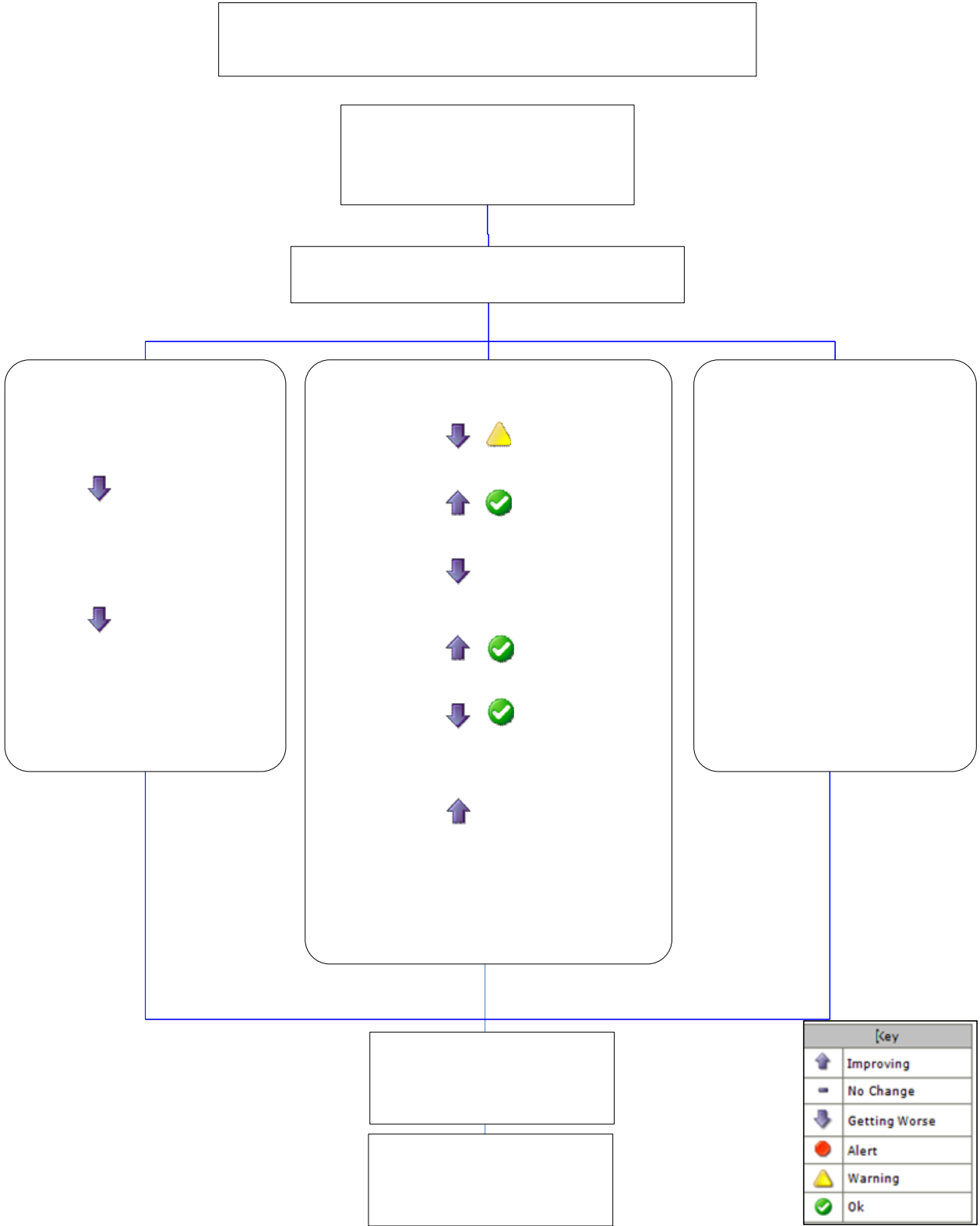
Travel and Transport Services Performance Committee Report 2012/13

Travel and Transport Services Bus Information and Infrastructure



Travel and Transport Services Supported Local Bus Services





- T

Travel and Transport Services

Corporate Fleet Management

Fleet management Services including :

Purchasing, leasing
taxing, licensing, maintenance, fuel

All Directorates

Fire Service

Schools

FINANCIAL

Cost of Fuel per litre

Trend available Q1



Turnover versus excess

Lease car income

PERFORMANCE

Vehicle availability

Trend available Q1



Vehicle MOT pass rate

Trend available Q1



CUSTOMER SATISFACTION

To be developed :

Customer complaints

INSURANCE

Sickness absence

Trend available Q1 No Target

To be developed :

Number of claims

HEALTH & SAFETY

Percentage of vehicles issued with an urgent repair notice



Percentage of vehicles issued with a minor repair notice



Percentage of vehicles issued with a pass



T04b

Contract Monitoring

Effectiveness of Service

Key



Improving



No Change



Getting Worse

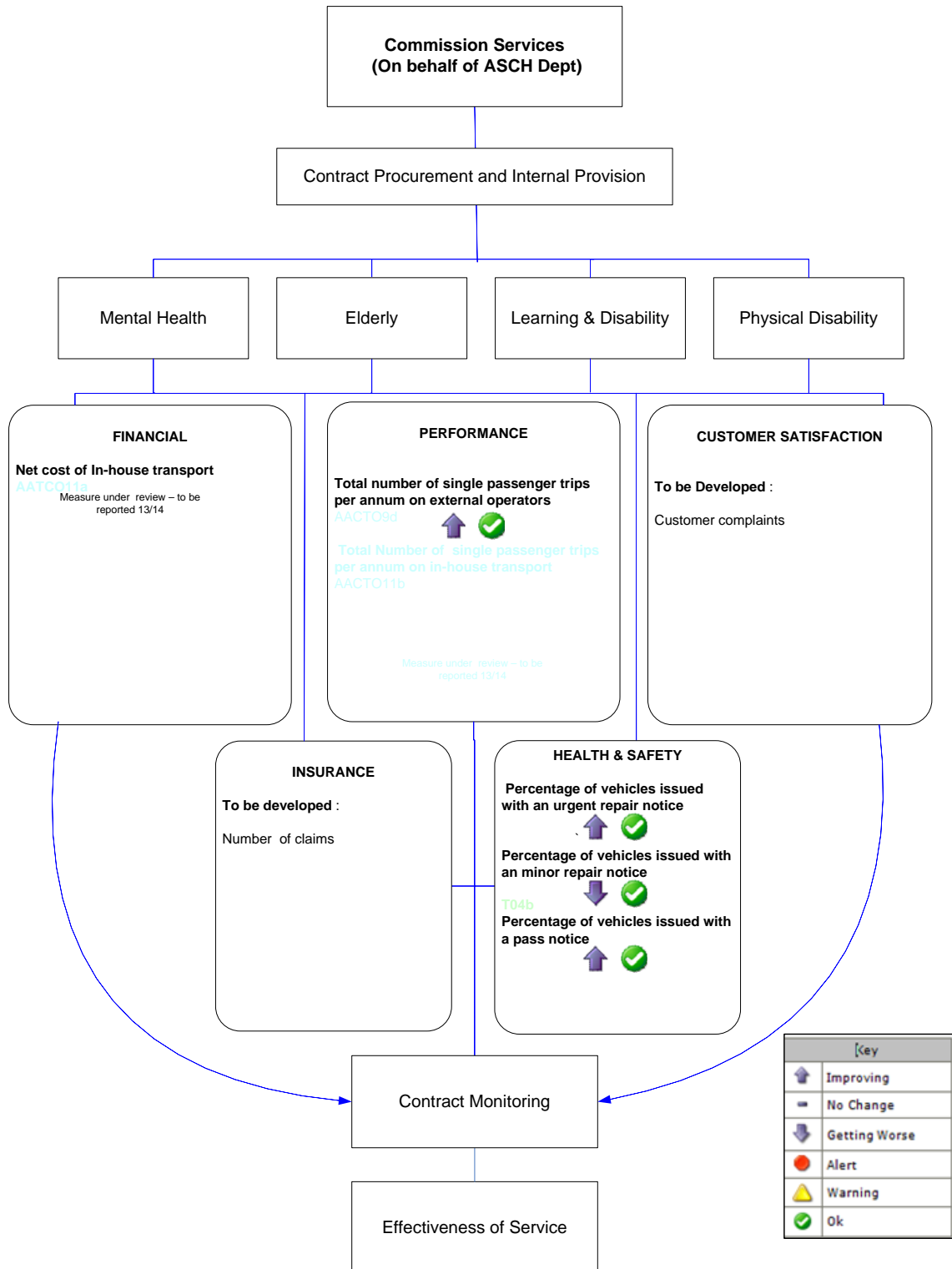
Alert



Warning

Ok

Travel and Transport Services
Adult Social Care and Health Transport



Travel and Transport Services

Home to School Travel

