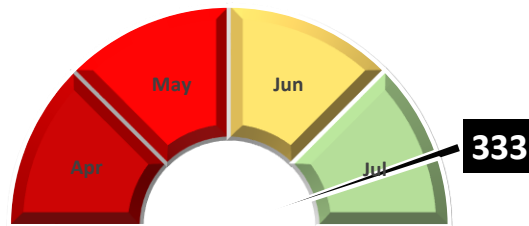
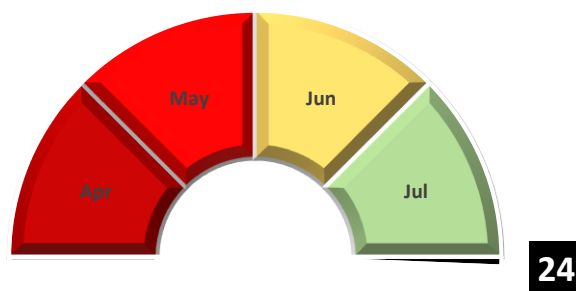


Term 1 – Inputs – Days Delivered



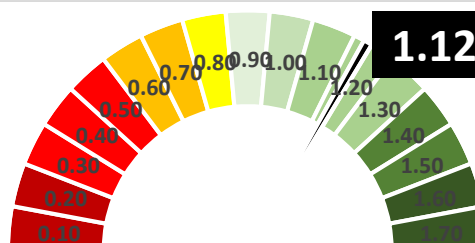
**Term 1 Days target - 374**  
**Position as at 1/8/20**

Term 1 – Outputs – Jobs Completed



**Term 1 Jobs target: 24**  
**Position as at 1/8/20**

Term 1 – Productivity Indicator



**Productivity 1/8/2020**

## Key Performance Indicators

Performance Measure/Criteria	Target	Outcome in Term 1
<b>1. Risk-aware Council</b>		
Completion of Termly Plan – Days	90%	✗89%
- Jobs	90%	✓100%
Regular progress reports to:		
- Departmental Leadership Teams	1 per term	✓Completed
- Corporate Leadership Team	1 per term	✓Completed
- Governance & Ethics Committee	1 per term	✓Completed
Publication of periodic fraud/control awareness updates	2 per annum	✓Annual Fraud Report – Sept 2020
<b>2. Influential Audit Section</b>		
Recommendations agreed	95%	✓100%
Engagement with the Transformation agenda	Active in 5 key projects during the year	✗Activity planned for Term 2 and 3 in 2020/21
<b>3. Improved internal control &amp; VFM</b>		
Percentage of Priority 1 & Priority 2 recommendations implemented	75%	✗55% Priority 1 ✓81% Priority 2
(Position as at January 2020 – to be updated Term 2 2020/21)		
<b>4. Quality measures</b>		
Compliance with the Public Sector Internal Audit Standards (PSIAS)	Compliance achieved	✓Head of Internal Audit's self-assessment against PSIAS for 2019/20
Positive customer feedback through Quality Control Questionnaire (QCQ) scores	Feedback good or excellent (where a score of 4 is excellent and a score of 3 is good)	✓3.44