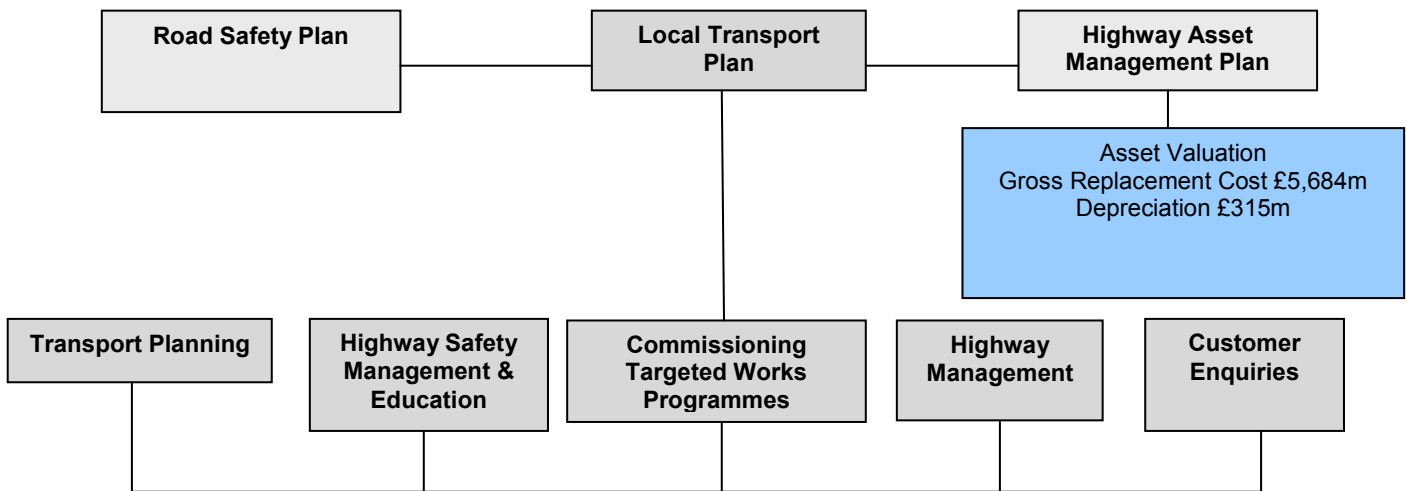


Highways Division



FINANCE	
Revenue	
2013/14	2014/15
£29.1m	£24.1m
Capital 2014/15	
Major Schemes	£14.1m
Road Maintenance	£14.1m
Street Lighting (Columns Replacement)	£1.5m
Street Lighting (Energy Saving)	£1.1m
Flood Alleviation	£600k
Road Safety	£350k
Integrated Transport Measures	£7.0m
Ref 27.2.14 Council approval	

PERFORMANCE MEASURES
Road Condition (% needing repair) Principal (A roads) – 2.6% [4%] Non- Principal (B & C roads) – 9.7% [9%] Unclassified – 17.9% [19%]
Congestion Journey time per mile during morning peak (average mins) ### [3.29 mins]
Highway Safety People killed or seriously injured 33.2% reduction at quarter 4 from 517 to 345# Children killed or seriously injured – 47.8% reduction at quarter 4 from 54 to 28# #Compared to the 2005-09 average
Street Lighting Under review
Development Control (% response in target time) Development Control Applications– 94%[95%] Development Control enquiries – 96% [90%]
Data delayed and not available. It should be included in the summer 1 st Quarter Report

CUSTOMER SATISFACTION from National Highways and Transport survey
Overall Highways & Transport 55.4% (Highest 57.6%) (2012 – 58.8%) (2011-57.1%)
Highways maintenance 46.5% (Highest 50.4%) (2012 -47.5% (2011-48.1%)
Walking & cycling facilities 53.1% (Highest 57.3%) (2012 – 55.24%) (2011-56.7%)
Tackling congestion 56.0% (2012 -56.1%) (2011 – 53.3%)
Road safety 52.0% (Highest 56.4%) (2012 – 55.3%) (2011 -61.4%)

MAJOR SCHEME DELIVERY
<i>A453 (T) Road Improvement</i> Main contract started January 2013 Completion May 2015
<i>A1 Elkesley (Trunk Road)</i> Work has commenced with expected completion Jan/Feb 2015
<i>Hucknall Town Centre</i> Planning Consent Granted December 2013 Land acquisition continues. Subject to Dft final approval, work starts 2015
<i>Worksop Bus Station</i> Scheme in development Planning consent granted: aim to start work summer 2014 and open spring 2015
<i>NET Phase 2 Extension</i> Work has commenced with expected completion Dec 2014.

RISK MANAGEMENT																														
Safety Inspections Number of defects identified* Average Number of days to repair a Category 1 (urgent) defect * Average Number of days to repair a Category 2 (high) defect* Average Number of days to repair a Category 2 (low) defect*																														
Highways Insurance Claims																														
<table border="1"> <thead> <tr> <th></th> <th>2009-10</th> <th>2010-11</th> <th>2011-12</th> <th>2012-13</th> <th>2013-14</th> </tr> </thead> <tbody> <tr> <td>Number of claims occurring</td> <td>753</td> <td>761</td> <td>520</td> <td>677</td> <td>609</td> </tr> <tr> <td>Of above number settled</td> <td>747</td> <td>741</td> <td>478</td> <td>597</td> <td>192</td> </tr> <tr> <td>Settled Claims Repudiated</td> <td>576</td> <td>568</td> <td>364</td> <td>459</td> <td>134</td> </tr> <tr> <td>% of Claims Settled Repudiated</td> <td>77%</td> <td>77%</td> <td>76%</td> <td>77%</td> <td>70%</td> </tr> </tbody> </table>		2009-10	2010-11	2011-12	2012-13	2013-14	Number of claims occurring	753	761	520	677	609	Of above number settled	747	741	478	597	192	Settled Claims Repudiated	576	568	364	459	134	% of Claims Settled Repudiated	77%	77%	76%	77%	70%
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Q4 2013/14 240 Highways claims received Q3 2013/14 141 Highways claims received Q2 2013/14 163 Highways claims received Q1 2013/14 208 Highways claims received Note as more claims are settled, the repudiation rates will change. Also, further claims may occur related to previous years; claims can be made upto 3 years from the date of the accident.																														
Complaints data 2012/13 Q4 75 recorded complaints 2013/14 Q4 65 recorded complaints 2012/13 Q3 70 recorded complaints 2013/14 Q3 61 recorded complaints 2012/13 Q2 77 recorded complaints 2013/14 Q2 100 recorded complaints 2012/13 Q1 87 recorded complaints 2013/14 Q1 33 recorded complaints																														