

Youth, Families and Cultural Services REPORT TO COMMITTEE

Our Performance from April to December 2013

What have we achieved?

Country Parks & Green Estates	Progress the creation of a new visitor centre for Sherwood Forest in partnership with Discovery Attractions	⊙
	Implement a new Development Plan for Sherwood National Nature Reserve	⊙
	Implement a new Development Plan for Rufford Abbey Country Park	✓
	Prepare new Development Plan for Bestwood Country Park	○
	Increase volunteer engagement for Country Parks and Green Estate	✓
	Implement the Green Estate Strategy and Plan	✓
Cultural & Enrichment	Develop a remodelled Community Sports and Arts Service	⊙
Libraries, Archives, Information & Learning	Undertake the new Archives extension	⊙
	Develop the new Mansfield Central, Worksop and West Bridgford Libraries as strategic sites in the County	⊙
	Respond to the Government's requirements regarding Community Learning Trusts for adult education provision	⊙
	Ensure a development response to OfSTED inspection areas for improvement is delivered across the Adult Education Service	⊙
	Continue to develop a re modelled library network, locating services in best locations	⊙

Our achievement is rated by: [✓ achieved ⊙ on schedule ○ progress being made, but behind schedule ✕ not started or will not complete]

Country Parks & Green Estates Service		Yr Target	Apr-Dec	On Target?	Nat/Reg
Number of visitors to our Country Parks and Green Estate sites	[^] figure for Q3 green estate visitors is yet to be included	(1,500,000)	1,022,169 ^{2^}	✓	
Generation of external income		(£2,500,000)	£2,237,225 ²	✓	
Number of volunteers worked with		(250)	354	✓	
Number of volunteer hours supported		(5000)	8,134	✓	
Number of public events organised, across country parks and green estate sites		(450)	427	✓	
Service user and customer satisfaction levels achieved across the service area		(90%)	98%	✓	
Cultural and Enrichment Service		Yr Target	Apr-Dec	On Target?	Nat/Reg
The number of young people and adults engaged or participating in sports, arts and outdoor education		(118,000)	122,062	✓	
The number of active volunteers engaged in delivering sports and arts activities		(1,200)	1,057 ²	✓	
Service user and customer satisfaction levels achieved across the service area		(90%)	98%	✓	
Libraries, Archives and Information Service		Yr Target	Apr-Dec	On Target?	Nat/Reg
The number of visits to Libraries		(3,100,000)	2,298,337	○	
The number of virtual visits to Libraries		(1,000,000)	807,272	✓	
The number of Library events and activities		(7,000)	5692	✓	
The number of Library loans		(3,500,000)	2,722,861	✓	
The number of active Library users		(150,000)	147,368	○	
The number of new Library members		(29,000)	29,197	✓	
The number of adult learners		(7,500)	7,719 (2012/13)	✓	
Percentage of adult learners who stated the course that met their expectations		(TBC)	92%(p)	-	
The number of Newlinc sessions (public computer access sessions)		(200,000)	249,213	✓	
The number of visits to Archives		(5,000)	5,370	✓	
The number of virtual visits to Archives		(400,000)	301,961	✓	
The number of Archives learning activities/events and number of attendances		(50)/(1,000)	54 / 771	✓	
The number of file requests for the Records Management Service		(6,000)	5,695	✓	
The number of boxes successfully received for the Records management Service		(3,000)	3,115	✓	
Achieve Education Library Service schools buyback rates		(73%)	(annual)	-	
Service user and customer satisfaction levels achieved across the service area		(90%)	(annual)	-	

Our achievement is rated by: [✓ on or above target / ○ off target (by less than 10%) / ✕ off target (by more than 10%)]

¹data not yet received in full ²against quarter profile (p) provisional figure (annual) figure not reported on a quarterly basis

Nat/Reg [Shows our performance against comparative authorities by either national or regional averages, where available]