

COMPLAINTS UPDATE

Purpose of the Report

1. To update the Police and Crime Panel on complaints considered under the Complaints Procedure.

Information and Advice

2. The Police and Crime Panel is required to make suitable arrangements for handling complaints against the Police and Crime Commissioner and his Deputy. Criminal complaints are to be referred to the Independent Police Complaints Commission, while local arrangements are required for dealing with other complaints. The Panel adopted a complaints procedure in December 2012.
3. Since the last report to Panel in June 2013 one complaint has been received. This complaint related to the way the Police and Crime Commissioner handled a complaint regarding an employee of Nottinghamshire Police.
4. The decision in relation to the complaint was to take no further action as the Police and Crime Commissioner had acted correctly in forwarding the complaint to Nottinghamshire Police's Professional Standards Department.
5. It is not within the Police and Crime Commissioner's remit to deal with complaints about officers below the rank of Chief Constable, or to deal with complaints about operational matters. However, where complaints received suggest that there may be a systemic failing, the Commissioner may consider exploring the issue further.

Other Options Considered

6. The report is for noting only.

Reasons for Recommendation/s

7. The report is for noting only.

RECOMMENDATION/S

That the Police and Crime Panel note details of the complaints received in respect of the Police and Crime Commissioner and his Deputy since June 2013.

Background Papers and Published Documents

- 1) Complaints Procedure (published)

For any enquiries about this report please contact:-

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