

Highways Review – Nottinghamshire County Council

Revised Scope July 2021 edited to include Utility Works at Item 5

Key lines of enquiry

1. **Context setting** – Review of relative performance against national and county council metrics, both financial and non-financial including NHT survey results, relative spend, condition indicators and maintenance backlog- to include a review of insurance costs and claims performance.
2. **Practice, Policy and Guidance** For the relevant key areas under consideration, a review to confirm that relevant NCC practice, policy and guidance fits within national policy, strategy and guidance framework.
3. **Capital Maintenance Programme** – Review capital scheme selection processes and how funding is allocated across the County for the annual capital maintenance programme, to include repair methods, use of technology and innovation.
4. **Revenue Maintenance Programme** - Review highway and associated footway repair treatment selection processes and techniques to ensure right repair at the right time and value for money – to include review of the use of Viafix / insitu-recycling and consideration of longer lasting repairs, to include use of technology and innovation.
5. **Utility Works** – Review the County Council's approach to coordinating the activity of utility companies and its own work to avoid unnecessary abortive work and expenditure – including the Permit Scheme. Consider current practice around utility companies approaches to traffic management (road closures etc) and also the impact of utility works on highway assets especially drainage infrastructure.
6. **Work Quality and Value for Money** - Review of processes in place to ensure good quality work and value for money is delivered this to include review of performance management / programme management / quality testing of works / risk and issue controls and supply chain controls in Via.
7. **Performance Management** - Review of performance management arrangements, budget management and reporting and contract management of Via EM.
8. **Communication** - Review of internal and external highways communications, focussing on any areas of best practice from other Local Authorities, which could further enhance our communications approach. including a review of generic/tailored responses to resident and Member enquiries
9. **Drainage, Tree Maintenance and Verge Maintenance** - Review of progress made to improve service provision and outcomes in the areas of drainage, tree maintenance and verge maintenance, focussing on any areas of best practice from other Local Authorities which could further enhance outcomes for residents.

10. **Functions and Leadership** - Based on the experience since Via was established, a review of functional split of between NCC and Via. Key aspects of the functional review are to consider whether adequate quality assurance is in place and if arrangements are fit for purpose, with functions best placed to communicate with and enhance outcomes for residents. The review will cover asset management, district management and overall approaches to leadership and governance.