



Youth, Families and Cultural Services REPORT TO COMMITTEE

Our Performance from April 2014 to March 2015

What have we achieved?

Country Parks & Green Estates	Implement the Green Estate Strategy (agreed by Culture Committee in December 2013)	⊙
	Develop new operating options appraisals for Sherwood County Park, Rufford Country Park and Bestwood Country Park	⊙
Cultural & Enrichment	Finalise new operating / management arrangements for community sports and arts teams	⊙
Libraries, Archives, Information & Learning	Develop and deliver sustainable Community Partnership Libraries (CPLS)	○
	Implement a new arm's length operating model for LAI&L services by April 2016	⊙
	Modernise public libraries	⊙
	Extend and modernise Nottinghamshire Archives	⊙
	Integrate and merge Adult Community Learning (ACLS) and Skills for Employment (SFE) services with a single development plan inline for OfSTED and new arm's operating model	⊙
	Raise profile of adult learning across Nottinghamshire County Council and key stakeholders	⊙

Our achievement is rated by: [✓ achieved ⊙ on schedule ○ progress being made, but behind schedule ✕ not started or will not complete]

Country Parks & Green Estates Service	Yr Target	Apr 14 - March 15	On Target?
Number of visitors to our Country Parks and Green Estate sites	820,000	835,000	✓
Increase Country Parks commercial income	£2,500,000	£3,047,000	✓
Number of volunteers worked with	700	685	○
Number of volunteer hours supported	5400	5465	✓
Number of public events organised, across Country Parks and Green Estate sites	1500	1515	✓
Service user and customer satisfaction levels achieved across the service area	>90%	99% (Rufford Country Park)	✓
Cultural and Enrichment Service	Yr Target	Apr 14 – March 15	On Target?
The number of active volunteers engaged in delivering sports and arts activities	1450	2,355	✓
Service user and customer satisfaction levels achieved across the service area	>90%	99%	✓
Libraries Archives Information and Learning Service	Yr Target	Apr 14 - March 15	On Target?
The number of visits to Libraries	(3,000,000)	2,944,523	○
The number of virtual visits to Libraries	(1,000,000)	1,383,882	✓
The number of Library events and activities	(7,000)	8,574	✓
The number of Library loans	(3,500,000)	3,263,045	○
The number of active Library users	(145,000)	145,000	✓
The number of new Library members	(28,000)	32,754	✓
The number of adult learners (target for ACLS is set for academic year Sept to August each year)	(7,500)	6,100	✓
Percentage of adult learners who started the course that met their expectations	(93%)	93%	✓
The number of Newlinc sessions (public computer access sessions)	(250,000)	322,931	✓
The number of visits to Archives	(3,500)	3,343	○
The number of virtual visits to Archives	(400,000)	417,807	✓
The number of Archives learning activities/events and number of attendances	(50 / 1,000)	27 / 631	✕
The number of file requests for the Records Management Service	(6,000)	9,888	✓
The number of boxes successfully received for the Records Management Service	(3,000)	3,252	✓
Achieve Education Library Service schools buyback rates	(72%)	73%	✓
Service user and customer satisfaction levels achieved across the service area	(90%)	94%	✓

Our achievement is rated by: [✓ on or above target / ○ off target (by less than 10%) / ✕ off target (by more than 10%)]