

Nottinghamshire Families Outcome Plan

Background

We are coming to the end of the initial Supporting Families Programme; this document sets out our ambitions for the extended programme of work under the government's Troubled Families agenda, linking it to existing strategic plans.

The extended Troubled Families agenda will continue to focus on families with multiple high cost problems and include families affected by poor school attendance, youth crime, anti-social behaviour and unemployment. However, it will also reach out to families with a broader range of problems.

The inclusion of families into the programme will be based upon a cluster of six headline problems. Below each of these problems sits a basket of criteria, which will be used to identify families with these problems.

To be eligible for the expanded programme, each family must meet criteria which are described under at least two of these six headlines:

1. Parents or children involved in crime or anti-social behaviour.
2. Children who have not been attending school regularly.
3. Children who need help: children of all ages, who need help, are identified as in need or are subject to a Child Protection Plan.
4. Adults out of work or at risk of financial exclusion or young people at risk of worklessness.
5. Families affected by domestic violence and abuse.
6. Parents or children with a range of health problems.

This Outcomes Plan draws together strategic priorities from across a range of local public services and what this authority and partner agencies aim to achieve with each family.

Nottinghamshire covers an area of 805 square miles with a population of approximately 796,200 according to the 2011 Census. Nottinghamshire County Council governs the county area and works closely with other local councils - including district borough, town and parish councils - to deliver public services in the most cost effective way.

There are seven districts within the County, with the following population figures:

Ashfield	119,497
Bassetlaw	112,863
Broxtowe	109,487
Gedling	113,543
Mansfield	104,466
Newark and Sherwood	114,817
Rushcliffe	111,129

There are several other public sector bodies which serve Nottinghamshire including:

- Nottinghamshire Police
- Nottinghamshire Fire and Rescue Service
- East Midlands Ambulance Service (a regional body which includes Nottinghamshire)
- National Probation Service
- The Derbyshire, Leicestershire, Nottinghamshire and Rutland Community Rehabilitation Company Limited

For health services, there are six Clinical Commissioning Groups (CCGs) in the county: Bassetlaw, Gedling and Hucknall, Highpoint (which covers Ashfield and Mansfield), Newark and Sherwood, Nottingham West (which covers Broxtowe), and Principia (which covers Rushcliffe).

The County Council has approximately 107,000 school aged children being educated in over 340 primary and secondary schools

At the end of December 2014, Nottinghamshire at 1.9% had the lowest rate of 16-19 year olds not in education, training or employment (NEET) amongst our statistical neighbours. The Statistical Neighbour average was 4.4% and we were also below the England Average (4.7%) and the Regional Average (4.4%).

The January 2015 NOMIS Adult Unemployment figures puts unemployment of Nottinghamshire residents aged 16-64 years at 6.2% with 1.8% of that age group being JSA claimants.

We want Nottinghamshire to be a place where children are safe, healthy and happy, where everyone enjoys a good quality of life and where everyone can achieve their potential. Continually seeking to improve outcomes for children, young people and their families is the drive for service transformation and effective, efficient multi agency working. Together we aim to improve the lives and reduce the costs associated with families who have multiple and complex problems and who place the greatest demand on public services.

Outcomes are not exclusive to a particular theme. There are some outcomes in the framework which are interchangeable. For example, a family may be identified on the basis that the household includes a teenager who goes missing (children in need of help), but the family may also achieve the outcome of returning that teenager to education (children who have not been attending school regularly).

Families to be worked with through the programme will be identified based on an initial assessment of need and in line with the headline problems. We will use data and quality assurance processes to check that we are working with all of the families who are eligible and require a service. For families that meet the eligibility criteria there will be a minimum of two headline problems that need to be addressed. Where an additional headline problem or problems arise or are disclosed during the course of the intervention these must also be addressed.

As part of the whole family assessment and planning process the lead professional will work with the family to identify all issues which need to be addressed. This will then form the basis of a holistic plan, agreed with the family plan and aimed at addressing need and improving outcomes across the range of issues present. We will seek to work with the family to address, and sustain positive change, with each and every assessed issue in the family measured by the “significant progress” indicators below. Addressing the range of problems or a sustained return to work by a family member will allow the local authority to claim payment from central government. We will use both data and softer measures for measuring change, for example the scales that examine a families health and functioning, to decide whether outcomes have been reached. Some of the agreed targets for families will be specifically tailored to recognise the different starting point and the severity of the difficulties that families may have to overcome.

1. Parents and children involved in crime or anti-social behaviour

Strategic goal	For Nottinghamshire parents and children not to be involved in crime or ASB
Measures	A reduction in levels of crime and ASB committed by parents and children on the programme

Substantial change	Baseline measure	Significant progress	Sustained Progress	Source of information
Reduction in frequency and severity of offending amongst under 18s in the family	Number and gravity score of offences over previous 12 months. Current assessed level of risk of serious harm where this is relevant.	Number of offences has reduced by at least 33%. Gravity score of offences is lower than previous 12 months Level of risk of serious harm is lower than at start of current intervention	6 months	Youth Justice; Police
Reduction in frequency and severity of offending amongst over 18s in the family	Number and gravity score of offences over previous 12 months.	Number of offences has reduced by at least 33%. Gravity score of offences is lower than previous 12 months	6 months	Probation; CRC; Police
Increase in completion of court orders and licences	Frequency of failure to comply with order or licence	Not returned to court for non-compliance	Duration of order or licence or 6 months whichever is shorter	Youth Justice; Probation; CRC
	Current assessed risk of offending due to substance misuse	Compliance with order requirements	Duration of order or 6 months if shorter	Youth Justice; Probation; CRC
Decrease in family involvement in ASB	Number of reports of ASB over previous 6 months	Number of reports of ASB reduced by 60%	6 months	District & Borough Councils; Police, Fire Service
	Number & gravity of ASB intervention	Successful compliance with ASB intervention	6 months	District &

	over previous 6 months			Borough Councils; Police
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2. Children who have not been attending school regularly

Strategic goal	Nottinghamshire to be a place where children grow up free from deprivation and disadvantage, and where birth and social background do not hold people back from achieving their potential.
Measures	Children are school ready Increase in school attendance Reduction in school exclusions Children and young people in Nottinghamshire feel safe from bullying Children Electively Home Educated will receive effective home education which is suitable provision for the child, given their age, capability, prior attainment and context Reduction in the attainment gap between disadvantaged children and young people and their peers

Substantial change	Baseline measure	Significant progress	Sustained Progress	Source of information
All children in the family are receiving suitable full-time education and attendance levels are consistently high	% of possible school sessions missed in the last 3 consecutive school terms, prior to intervention (per child in the	Each child in the family has had less than 10% school absences	Over the last 3 consecutive terms	School; Central records
	Number of fixed-term exclusions in the last 3 consecutive school terms, prior to intervention (per child in the family).	Each child in the family has had less than 3 fixed term exclusions	Over the last 3 consecutive terms	School; Central records
	Assessment of Electively Home Educated provision by EHE adviser	Each child is receiving education judged as suitable	Over last 3 terms	EHE service
Pre-school age children are receiving suitable support to be ready for school	Suitable pre-school provision	Engagement with & attendance at pre-school provision	Over last 2 terms	Early years provision

3. Children who need help

Strategic goal	We will work together to ensure that children are effectively protected and supported and that children stay with their families wherever this is possible and safe for them.
Measures	<p>Percentage of Children and Young People having their needs met by the Family Service increases</p> <p>Reduced re-referrals to Children's Social Care</p> <p>Reduction in numbers of children and young people requiring a child protection plan</p> <p>Reduction in the number of children requiring a child in need plan</p> <p>Fewer children who have child protection plans that last for two years or more or who need to have a child protection plan more than once</p> <p>Families not disadvantaged from 'new and emerging' communities</p> <p>Reduction in teenage pregnancies</p> <p>Reduction in the numbers of children accommodated by Nottinghamshire County Council</p> <p>Reduction in numbers and frequency of young people going missing</p> <p>Ensure 85% of eligible 2 year olds access early education entitlement</p> <p>Increased the percentage of children achieving a good level of development at the foundation stage</p> <p>Fewer families meet Troubled Families Criteria (South)</p>

Substantial change	Baseline measure	Significant progress	Sustained Progress	Source of information
Children who have been on a child protection plan stay safe and achieve good outcomes	Safeguarding status at start of intervention	No further requirement to have a children in need plan or child protection plan and the case is closed or stepped down to Early Help	6 months	Social Care Records
Families assessed as requiring help have improved the likelihood of meeting desired outcomes	Family score on chosen wellbeing tool	Improved score on chosen wellbeing tool	8 months	Lead Professional
	Repeat referrals to MASH or EHU	Reduction in number of referrals to MASH or EHU by at least 50%	8 months	MASH & EHU
	Family assessed as eligible for Early Years Entitlement not accessing provision	Family is accessing Early Years Entitlement and attending regularly	4 months	Lead Professional
Children who have gone missing or are assessed as being at risk of sexual exploitation stay safe	Reports of going missing incidents	Reduction in going missing episodes.	4 months	Children Going Missing
	Identification as being at risk of sexual exploitation	Engagement with appropriate services by young person and parents	4 months	Lead professional

4. Adults out of work or at risk of financial exclusion and young people at risk of worklessness

Strategic goal	To work together to reduce levels of child poverty and to mitigate the effects of child poverty on children, young people and families, as well as on future generations.
Measures	<p>Young people are supported to reach their potential</p> <p>More young people will be in work, education or training</p> <p>Percentage of young people who have attained a full Level 3 qualification by 19 whose education, employment or training destination is not known</p> <p>Reduction in the number of young people identified using the Risk of NEET Indicator</p> <p>Reduction in families dependant on work related benefits</p> <p>Reduction in numbers of families with unmanageable debt which puts them at risk of eviction</p>

Substantial change	Baseline measure	Significant progress	Sustained Progress	Source of information
Adults dependant on work related benefits progress along pathway to work	DWP record of benefit claims	<p>An adult within the family has moved off out-of-work benefits into continuous employment</p> <p>or</p> <p>An adult in the family is taking recognised steps to prepare for work</p>	<p>From JSA (26 weeks) from ESA, IS, Incapacity, Carer's allowance, Severe Disablement (13 weeks)</p> <p>4 months</p>	<p>DWP records & DWP secondees</p> <p>DWP secondees, Lead Professional</p>
Young person at risk of becoming NEET does not become NEET	Assessment as being at risk of becoming NEET by school	Engages with career planning progress and enters EET on leaving school	4 months	ETE staff, Lead professionals, DWP secondees
Young people who are NEET go into EET	Identified as being NEET by Family Service	Engages with carer planning process and takes recognised steps to enter EET	4 months	ETE staff, Lead professionals, DWP secondees
Families who had been experiencing financial difficulties are supported and more able to budget successfully	Disclosure of family debt	Engage with support offered and adhere to appropriate plan to deal with debt	8 months	Lead professional, Debt advisers
	Risk of homelessness due to rent areas	Engage with support offered and avert eviction by adhering to appropriate debt	4 months	Lead professional,

		management plan		Debt advisers, Housing Provider
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5. Families affected by domestic violence and abuse

Strategic goal	Increase the number of families, who are affected by domestic violence and abuse, that receive appropriate & timely support.
Measures	<p>The target of an absence of domestic abuse incidents in a family is ambitious and in some circumstances we may want to see reported incidents go up before the problem improves.</p> <p>Increased reporting of domestic abuse but reduced severity of that abuse as measured by repeat victimisation and risk level analysis</p> <p>Children will stay with their families wherever this is possible and safe for them</p> <p>Improving services to support victims of domestic abuse</p>

Substantial change	Baseline measure	Significant progress	Sustained Progress	Source of information
Families identified by professionals to be at high risk are supported and family members feel safer	Referral to MARAC	Engagement with support services and no re-referral to MARAC	8 months	MARAC, Well-being tool
Where a family is engaging with support services that there is a reduction in police call outs to the family home for domestic issues	Police call out in the last 12 months	Reduction by 60% in police call outs	8 months	Police, District & Borough Councils, Social Care
The perpetrator has reflected on their behaviour and wants to change	Perpetrator charged with offence or self-identified	The perpetrator has successfully completed a recognised rehabilitation programme and no repeat victimisation	8 months	Probation or service provider
Family feel safe & confident	Disclosure of current domestic abuse	Family have engaged with programme of support and have safety plan in place	8 months	Lead Professional, Well-being tool
	Disclosure of historical domestic abuse	Family are able to move forwards and achieve good outcomes	4 months	Lead Professional, Well-being tool

6. Parents and Children with a range of health problems

Strategic goal	Work together to enable the people of Nottinghamshire to live longer, be healthier and have a better quality of life, especially in the communities with the poorest health.
Measures	<p>Improve children and young people's health outcomes through the integrated commissioning of services</p> <p>Deliver integrated services for children and young people with complex needs or disabilities</p> <p>Reduce the number of people who are overweight and obese</p> <p>Reduce sexually transmitted disease</p> <p>Reduce unplanned pregnancies</p> <p>Improve the quality of life for carers by providing appropriate support for carers and the cared for</p> <p>Provide coordinated services for people with mental ill health</p> <p>Young people access high quality, safe and enjoyable positive social education activities outside of the school day</p> <p>Increase the percentage of successful treatment completions for substance users</p> <p>Decrease hospital admissions caused by unintentional and deliberate injuries in children aged 0 -14 years</p>

Substantial change	Baseline measure	Significant progress	Sustained Progress	Source of information
Increased confidence to access appropriate health care services	Assessment by Lead Professional	Attendance at & engagement with appropriate health services	8 months	Lead Professional
Families who initially needed help to keep children safe at home make changes to increase the safety of the home environment	Assessment by Lead Professional	Changes put in place to increase safety of family	8 months	Housing providers, Substance misuse services, Fire service, Health visitor
Children start school healthy, and ready to learn	Under 5 assessed as not achieving developmental targets	Attendance at Early Years provision	8 month	Early Years Provision Health Visitor FNP
	Poor record of attendance for health checks & immunisations	No missed immunisations for babies and children recorded by Health visitors		
New parents feel supported and confident in their ability to provide good parenting	Assessment by midwife or health visitor	Engagement with FNP	8 months	FNP, Health visitor, Drug services, Children's Centre Well-being tool
		Engagement with support services relevant to their need		
Families where a family member has long term illness are receiving appropriate support	Assessment by health professional or lead professional	Engagement with appropriate health services	4 months	Health professional, lead professional,
		Engagement with appropriate support services	4 months	

		Appropriate benefits being paid	4 months	DWP secondee, Children's Centre, Well-being tool
Children & young people enjoy healthy & safe lifestyles	Assessment by health professional or lead professional	Access to and engagement with appropriate health & well-being services	4 months	School age nursing services, youth service, Children's Centre, Well-being tool
		Access to & engagement with appropriate play and youth service provision		